



DHL Freight (Sweden) AB

Product manual VERSION HISTORY

Updated: 2026-10-01

1 Versions overview and links

Version	Date	Version	Date	Version	Date
4.0	2017-08-01	4.1	2017-09-19	4.2	2017-11-01
4.3	2018-04-05	4.4	2018-04-06	4.5	2018-08-30
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2 Version history

Version/Date	Chapter(s)	Comments
Version 4.0 2017-08-01	General	- This manual replaces the following manuals for DHL Freight products: - DHL FREIGHT (SWEDEN) - PRODUCT DEFINITION DHL EUROCONNECT, DHL EUROCONNECT PLUS, DHL NORDIC PALLET - DHL FREIGHT (SWEDEN) - PRODUCT MANUAL DHL PAKET - PALL - STYCKE - PARTI - DHL FREIGHT (SWEDEN) - PRODUCT MANUAL DHL HOME DELIVERY - DHL FREIGHT (SWEDEN) - PRODUCT MANUAL DHL PARCEL CONNECT - DHL SERVICE POINT PRODUCT MANUAL B2C AND C2B - DHL FREIGHT SWEDEN TRANSPORT LABEL SPECIFICATION - DHL FREIGHT TRANSPORT LABEL ONEPAGER
	5.4	Product DHL EUROLINE (205) added.
	5.10	Product DHL EURAPID (233) added.
	5.11	Product DHL SERVICE POINT B2C (103): Maximum dimensions varies depending on if delivery method is to a parcelshop (SERVICE POINT) or parcelstation (Swipbox).
	5.13 5.14	Product DHL PARCEL CONNECT (109) and DHL PARCEL RETURN CONNECT (107): New countries added: BG, CZ, ES, FR, HR, HU, IE, PT, RO, SI, SK.
	5.15 5.16	Max actual weight updated from 1000 to 800 kg for DHL HOME DELIVERY products (401, 501, 402 or 502).
	6	Some names/definitions of additional services are changed (in english and/or in swedish). Please update the definitions if you are already using them in your application.
	6.1 6.7 6.8 6.29 6.41	The following additional services are added: Book-in Customs handling - Full service Customs, customers own declaration Hardcopy POD (Proof of Delivery) On-line appointment booking
	9.4.2	Field 9 on label: (Country dependent) restrictions for printing receiver phone number added for product DHL PARCEL CONNECT (109).

Version/Date	Chapter(s)	Comments
	9.4.2	Field 11 on label: Updated text for Handling code DHL PAKET EXPORT (112) for shipments to DK and NO.
	9.4.2	Field 11 on label: Updated text for Handling code DHL PARCEL CONNECT (109) for shipments to NO.
	9.4.2	Field 12 on label: Added information concerning total number of Full pallets and Half pallets for the shipment.
	10.2 10.3	- Not possible to select delivery to Parcelstation for country DE. - New countries added. - Max weight and dimensions updated. - Possible pre-alert methods updated. - Changes are highlighted.
Version 4.1 2017-09-19	10.2	Not possible to select delivery to Parcelshop or Parcelstation for country FI.
Version 4.2 2017-11-01	5.10	- Max volume per shipment updated to 7,575. - Max loading metres per shipment updated to 1,25. - Number of decimals for loading metres updated.
	6.7	Certain products need separate agreement for service Customs handling - Standard.
	6.19	Separate agreement needed for service Delivery to consumer DHL PARTI.
Version 4.3 2018-04-05	5.3 5.4	DHL EUROCONNECT (202) and DHL EUROLINE (205) Crimea/Sebastopol region (UA) added as excluded region.
	5.4	DHL EUROLINE (205) Launch date for product postponed until 2018-11-01.
	5.5	DHL PALL (210) Maximum height updated for Full Pallet.
	5.13	DHL PARCEL CONNECT (109) Payer code 023 may be used for product (only allowed when additional service Customs, joint declaration is used).
	6 10.7	DHL EUROLINE (205) inactivated for additional services (due to postponed launch of product).
	6	Additional service Delivery to consumer DHL PARTI removed.
	6.7	Customs handling - Standard Updated description of procedure.

Version/Date	Chapter(s)	Comments
	6.9	- Customs, joint declaration Possible to use for product DHL PALL (210). - payer code must be 1. - fixed delivery address must be used. SE added as valid country. - Instructions added.
	6.10	Dangerous goods Can not be combined with updated. Service specific updated.
	6.27	Fixed delivery date Additional service added.
	6.1 6.10 6.54	Book-in, Dangerous goods and Time definite unloading Additional services can not be combined with Fixed delivery date.
	6.34 6.35	Insurance and Insurance high value Text to display updated.
Version 4.4 2018-04-06	5.13	DHL PARCEL CONNECT (109) Instructions for documents added.
	9.4.2	Field 9 on label - Receiver phone number for DHL PARCEL CONNECT (109) List of countries updated.
	9.4.2	Field 10 on label: Information that domestic routing code is mandatory for several products added.
	10.3	DHL PARCEL CONNECT (109) SMS possible to select for country NO.
Version 4.5 2018-08-30	5.2	DHL PAKET EXPORT (112): Payer code 022 is no longer valid to use for product.
	5.3	DHL EUROCONNECT (202): Minimum measurements added.
	5.4	DHL EUROLINE (205): New product that launches on November 1st 2018.
	5.5	DHL PALL (210): Maximum height for Full Pallet increased to 220 cm.
	5.7	DHL PARTI (212): "Product specific" area updated with mandatory information in pickup request EDI message.

Version/Date	Chapter(s)	Comments
	5.8	▪ DHL NORDIC PALLET (230): "Product specific" area updated: • DHL Freight has stopped selling the product DHL NORDIC PALLET (230) to new customers from June 15th 2018. • May only be used according to separate agreement. • The product will no longer be available for use from November 1st 2019.
	5.10	▪ DHL EURAPID (233): "Product specific" area updated: Section 11b on label must contain text CDD: and selected date.
	5.11	▪ DHL SERVICE POINT B2C (103): In "Product specific" area the text concerning notifications is updated. It is now possible to use both sms and e-mail for notification on a single shipment.
	5.13	▪ DHL PARCEL CONNECT (109): "Product specific" area updated with clarification concerning addressing and delivery methods. ▪ "Instructions" area updated with the following text: Two copies of customs documents must also be attached on the outside of the package.
	Appendix B Appendix C Appendix F	▪ Country GB added. ▪ Some countries have extended or reduced addressing- or pre-alert method possibilities. ▪ Some weight and dimension limits updated. Changes are highlighted.
	6.11	▪ Additional service Limited quantity activated for products DHL PAKET EXPORT (112), DHL PARCEL CONNECT (109) and DHL PARCEL RETURN CONNECT (107) when destination country is DK or NO.
	6.19 6.20	▪ Delivery without Id control is "On Hold" for DHL HOME DELIVERY (401) (501) until further notice. ▪ Delivery without POD is "On Hold" for DHL HOME DELIVERY (401) (501) until further notice.
	6.27	▪ Added info in section "Codes on label" for additional service Fixed delivery date. Section 11b on label must contain text FDD and selected date.
	6.44	▪ Additional service Pre-advice by driver is now automatically included in DHL HOME DELIVERY (401) (501) and must no longer be displayed as an additional service for this product.
	6.48	▪ Additional service Removal of replaced goods must be combined with Carrying help to room of choice.

Version/Date	Chapter(s)	Comments
	6.51 6.52	- Additional service Thermo Cold is no longer available for DHL EUROCONNECT (202). - Additional service Thermo Warm is no longer available for DHL EUROCONNECT (202).
	6.55	Additional service Two-man handling must be combined with either Carrying help to room of choice <u>or</u> Carrying help pickup.
	9.4.1	Added section 11b. Used for date for specific products or services.
	9.4.2	Section 11 - Handling code for DHL PAKET EXPORT (112) and DHL PARCEL CONNECT (109): Font size row 2 updated from 2 mm to Minimum 3 mm. It is still preferable that the text does not exceed one row.
	9.4.2	Section 11b for product DHL EURAPID (233): Committed delivery date should be printed. Header "CDD:".
	9.4.2	Section 11b for additional service Fixed delivery date (FDD): Fixed delivery date should be printed. Header "FDD:".
Version 4.6 2018-09-18	5.3	DHL EUROCONNECT (202): Min and max weight etc removed. Please see Appendix A.
	5.4	DHL EUROLINE (205): Description of product removed, awaiting further development.
Version 4.7 2019-02-01	5	DHL EUROLINE (205) Product removed.
	5.2	DHL PAKET EXPORT (112) - Valid countries added: BE, DE, LU, NL. (DE may only be used according to separate agreement.) - Excluded regions for NL and NO added. - Max weight per piece to DE: 31,5 kg.
	5.13	DHL PARCEL CONNECT (109) Excluded regions for NO added.
	6.19	Delivery without Id control Re-activated for products 401 and 501.
	6.20	Delivery without POD (Proof of Delivery) Re-activated for products 401 and 501.
	6.27 6.40	Fixed delivery date and Notification Additional services cannot be combined.
	6.40	Notification Possible to use for product DHL EUROCONNECT (202).

Version/Date	Chapter(s)	Comments
	6.40 6.53 6.54	Valid for product DHL EUROCONNECT (202): Notification cannot be combined with Time definite loading or Time definite unloading .
	6.53	Time definite loading ▪ Sections 'Service specific' and 'Text to display in user interface updated'.
	Ex 6.55	Two-man handling ▪ Additional service removed.
	9.4.2	Label section 11 ▪ Updated for products DHL PAKET EXPORT (112) and DHL PARCEL CONNECT (109). Return text for NO changed from 0060 to 0063.
Version 4.8 2019-04-15	5.2	DHL PAKET EXPORT (112) ▪ Country DE removed as valid country.
	5.4	DHL SPECIAL (209) ▪ Product added. ▪ Not yet launched, but soon to come.
	5.13 & 5.14	DHL PARCEL CONNECT (109) & DHL PARCEL RETURN CONNECT (107) ▪ Section 'Product specific' updated with: The routing code that is written on the label (destination coded routing information) must also be transmitted as a specific reference in shipment instruction EDI file (please see EDI specifications).
	6.27	Fixed delivery day ▪ Definition changed from 'date' to 'day'.
	6.34	Insurance ▪ Section 'Validations' updated with: Max insurance value for products 112, 109 and 107: 100.000 SEK.
	6.48	Removal of replaced goods ▪ Must be combined with Carrying help to room of choice or Installation or Installation Advanced.
	6 9.4.1 10.7	▪ Updated with information concerning product DHL SPECIAL (209).

Version/Date	Chapter(s)	Comments
Version 4.9 2019-09-25	5.2	DHL PAKET EXPORT (112) - Max number of pieces per shipment changed from 10 to 999. - Max length + circumference (on piece level) removed. - Max volume (cbm) per piece changed to 0,432.
	5.8	DHL NORDIC PALLET (230) Product definitions re-launched.
	5.10	DHL EURAPID (233) - LI and LU added as valid countries. - Section 'Product specific' updated. Changed from "Committed delivery date" to "Committed delivery day".
	6.29	Green Freight Swedish definition/translation changed from "Miljöfrakt" to "Skicka grönt".
	9.4.2	Label section 11 Added symbol/logo to be used for additional service Green Freight.
	6.53 & 6.54	Time definite loading & Time definite unloading - Section 'Service specific' updated. Changed from "chargeable weight <u>above</u> 1500 kg" to "chargeable weight <u>from</u> 1500 kg". - Section 'Text to display in user interface' updated. Changed from "sändningar <u>över</u> 1500 kg" to "sändningar <u>från</u> 1500 kg".
	10.7 Appendix G	Appendix including Additional services combination matrix for product DHL SPECIAL (209) added.
Version 5.0 2020-03-04	3	Updated info concerning where to find latest version, other specifications etc.
	Several	The following chapters have got updated API names and/or descriptions: 5.1, 5.2, 5.4, 5.5, 5.6, 5.7, 5.10, 5.11, 5.12, 5.13, 5.14, 5.15, 5.16, 6.2, 6.3, 6.4, 6.5, 6.22, 6.23, 6.24, 6.25, 6.26, 6.32, 6.33, 6.36, 6.37, 6.38, 6.42, 6.43, 6.47, 6.48, 6.55, 9.4.2
	Several	The following chapters have got the API information section removed: 5.3, 5.8, 5.9

Version/Date	Chapter(s)	Comments
	5.2	DHL PAKET EXPORT (112) - Section 'Valid countries': DE added as valid country. - Section 'Product specific' added, with information concerning routing code.
	5.3	DHL EUROCONNECT (202) Section 'Product specific' updated with new definition for long goods.
	5.12	DHL SERVICE POINT C2B (104) Section 'Documents' updated with info that labels can be printed by service point when package is handed over (if wanted).
	5.13	DHL PARCEL CONNECT (109) - Section 'Valid countries': Åland Islands removed from list with excluded regions. Country IT added as possible country. - Section 'Product specific' updated with information concerning addressing and delivery options. - Section 'Parties': Party BY not possible to use.
	5.14	DHL PARCEL RETURN CONNECT (107) - Section 'Valid countries' added. Please notice that GB is not a valid country for this product. - Country IT added as possible country.
	6.6, 6.7, 6.8, 6.9	Customs, joint declaration Sections 'Can not be combined with' updated. Customs, joint declaration can not be combined with other Customs additional services.
	6.11	Dangerous goods, Limited quantity Possible to select for products 401, 501, 402 and 502.
	6.13, 6.14, 6.15, 6.16	Delivery monitoring Product 112 removed from additional services Delivery monitoring (x4).
	6.29	Green freight - Product 107 added for this additional service. - Section 'Valid countries': IT added as valid country.
	6.34	Insurance Section 'Valid countries': IT added as valid country.

Version/Date	Chapter(s)	Comments
	9.4.2	Label section 2 Updated for product DHL PAKET EXPORT (112) concerning labels to country DE, which should have product name 'DHL PAKET (CONNECT)' written on label.
	9.4.2	Label section 17 Updated for product DHL PAKET EXPORT (112) with specific routing code to country DE.
	Appendix B	- Dimensions for parcelshop addressing to NO updated to 200 x 120 x 80. - Country IT added in list.
	Appendix B.2	A simplified table for maximum weight and dimensions for product DHL PARCEL CONNECT (109) added.
	Appendix B.3	A table for addressing- and delivery options for product DHL PARCEL CONNECT (109) added.
	Appendix C	Country IT added in list.
	Appendix F	- Country GB no longer marked as member of EU. - Country GB removed from product 107. - Country IT added for products 109 and 107. - Country DE added for product 112.
	Appendix H	- Added Dangerous goods, limited quantity for products 401, 501, 402 and 502. - Removed Delivery monitoring (x4) for product 112. - Added Green freight for product 107.
	Appendix I	Appendix including summary of Additional services definitions (in English and Swedish) added.
	Appendix J	Appendix including summary of 'Codes on label' and 'Code in EDI message' for all additional services added.
	Appendix M	Appendix including API overviews added.
Version 5.1 2020-03-09	9.4.2	Label section 9 (for prod 109) Country IT added in list for countries where phone number should be printed on label. Section is also clarified concerning countries where phone number on label is not allowed and countries where phone number on label is mandatory.
Version 5.2 2020-04-22	6.11	Dangerous goods, Limited quantity Section 'Must combined with' added, including the following info: If Dangerous goods, Limited quantity is combined with additional service Doorstep delivery then additional service Delivery with Id control is mandatory to use.

Version/Date	Chapter(s)	Comments
	6.19	Delivery with Id control - New additional service added. - Can only be selected when additional service Doorstep delivery is also used.
	6.22	Doorstep delivery - New additional service added. - Please notice that this service cannot be used earlier than 2020-11-01. - Access code can be used to enable driver to access receivers entrance. - Mobile phone number to receiver is mandatory.
	6.6	Customs handling - Full service Valid for product DHL PARCEL CONNECT (109): VOEC (Norwegian VAT On E-Commerce) information added in section 'Instructions'.
	6.7	Customs handling - Standard Valid for product DHL PARCEL CONNECT (109): VOEC (Norwegian VAT On E-Commerce) information added in section 'Instructions'.
	9.4.2	Label section 6 This field can also contain VOEC Id (Norwegian VAT On E-Commerce).
	Appendix H	Overview additional services per product Updated with additional services Delivery with Id control and Doorstep delivery.
	Appendix I	Additional services definitions Updated with additional services Delivery with Id control and Doorstep delivery.
	Appendix J	Summary of 'Codes on label' & 'Code in EDI message' Updated with additional services Delivery with Id control and Doorstep delivery.
Version 5.3 2020-09-07	5.10 6.xx	DHL EURAPID (233) - Countries BG, HR and RO are added as valid countries. - Please notice that additional services that are allowed for product 233 are also updated with these countries. Please also notice that countries LI and LU, that were added to the product in manual version 4.9, are now also added on relevant additional services (this was missed earlier).

Version/Date	Chapter(s)	Comments
	5.14	PARCEL RETURN CONNECT (107) - GB added as valid country. - Please notice that additional services that are allowed for product 107 are also updated with country GB.
	6.10	Dangerous goods - Section 'Related fields' updated. In column 'Shipm.instr' the following changes are made: Packing group (I, II or III) changed from M to O. Gross weight changed from O to M. Net quantity (weight/volume) changed from M to O. Package code changed from M to O. - Section 'Instructions' updated with new e-mail address dhlfreight.int.se@dhl.com.
	6.22	Doorstep delivery - Added comment that Access code have a maximum length of 20 characters. - Section 'API' updated. ServicePointLocator API to be used.
	6.29	Fixed Delivery Day - The Swedish definition updated to 'Beställd leveransdag (FDD)'. - Sections 'Service specific' and 'Text to display in user interface' updated. Weight limit increased from 1500 kg to 2500 kg.
	6.48	Priority service G10 - Product DHL EURAPID (233) is added as valid product for the service. - Section 'Valid countries' updated with countries according to product 233.
	9.4.2	Label section 16 (for prod 107) For some countries a text is needed to inform the sender of the return package how to handle the hand over.
	Appendix B Appendix B.3 Appendix C	DHL PARCEL CONNECT (109) Changes for country FR: Parcelshop addressing removed. Residential addressing is now the only possible selection for country FR.
	Appendix F	Country codes and names + countries per product Updated with prod 233 for countries BG, HR and RO.

Version/Date	Chapter(s)	Comments
	Appendix H	Overview additional services per product Additional service Priority service G10 added for product DHL EURAPID (233).
	Appendix M 10.13.2	ServicePointLocator API Updated with info for field doorStepDeliveryAvailable.
Version 5.4 2020-12-18	5.2 5.13 5.14	DHL PAKET EXPORT (112) DHL PARCEL CONNECT (109) DHL PARCEL RETURN CONNECT (107) Section 'Excluded regions' added and updated. Please review updates for each product.
	5.14 10.6	DHL PARCEL RETURN CONNECT (107) + Appendix F Section 'Valid countries' updated. Product no longer available to country GB.
	6.6	Additional service Customs handling - Full service - Section 'Valid countries' updated. GB possible country. - Section 'Instructions' updated. Info concerning VOEC (NO) and Supply VAT (GB) updated/added.
	6.7 10.8	Additional service Customs handling - Standard + Appendix H - No longer available for products 202, 232 and 233. - Countries CH, GE, GI, LI, MK, RS, RU, SM, TR and UA removed as valid countries.
	6.8	Additional service Customs, customers own declaration Section 'Valid countries' updated. GB possible country.
Version 5.5 2021-02-01	5	Products New section added for 'Additional services available for product'.
	5.1	DHL PAKET (102) Max number of pieces for shipment changed from 999 to 99.
	5.2, 5.3, 5.8, 5.9, 5.10, 5.13	DHL PAKET EXPORT (112), DHL EUROCONNECT (202), DHL NORDIC PALLET (230), DHL EUROCONNECT PLUS (232), DHL EURAPID (233) and DHL PARCEL CONNECT (109) Section 'Instructions' updated with new e-mail address dhlfreight.int.se@dhl.com.

Version/Date	Chapter(s)	Comments
	5.13, 5.14	DHL PARCEL CONNECT (109) and DHL PARCEL RETURN CONNECT (107) Section 'Excluded regions/areas' for country PT updated. Postal code range to be excluded is 9000-9999.
	6	Additional services Section 'Code in EDI message' updated. Field 'Shipment instruction FRTCON' removed. Field 'API messages' added.
	6.1	Book-in - Available for product DHL EURAPID (233). - Section 'Service specific' updated with: For product DHL EUROCONNECT (202) this service may only be used for shipments with chargeable weight up to 2500 kg.
	6.4	Cash on delivery (C.O.D) No longer available for products DHL PAKET (102), DHL PALL (210) and DHL STYCKE (211).
	6.10	Dangerous goods - Available for product DHL EURAPID (233). - Section 'Valid countries' updated. Country LI added.
	6.22	DHL Insurance/DHL Varuförsäkring - Definition changed from Insurance/Försäkring. - Section 'Validations' updated with new max insurance values.
	6.23	Doorstep delivery Section 'API' updated. Clarification that first step is to check if "doorStepDeliveryAvailable" is true or false. If service is used address/party under "doorStepDelivery": must be used.
	6.30	Fixed delivery day Section 'Can not be combined with' updated. Notification removed and Pre-advice added.
	6.32	Green Freight - Available for product DHL PARTI (212). - Section 'Codes on label' updated. Text in field Handling code changed to 'SKICKA GRÖNT'.
		Insurance high value Additional service removed.

Version/Date	Chapter(s)	Comments
	6.41	Notification - Product DHL EUROCONNECT (202) removed as possible product. - Combination rules updated. - Valid countries updated.
	6.45	New additional service: Pre-advice/Föravisering New additional service valid for products DHL EUROCONNECT (202) and DHL EURAPID (233).
	6.55	Time definite loading Section 'Can not be combined with' updated. Notification removed and Pre-advice added.
	6.56	Time definite unloading Section 'Can not be combined with' updated. Notification removed and Pre-advice added.
	6.57	New additional service: Truck/Dragbil New additional service valid for product DHL PARTI (212).
	9.4.2	Label section 7 (for prod 109) - Addressing to parcelshop or parcelstation updated. Field 'name' added on row 2. Please notice that the name should be truncated if the text is too long to print on one row. - The exception for shipments addressed to parcelstation in AT removed.
	9.4.2	Label section 11 (for prod 112 and 109) Return text for NO updated to: Retur sendes till DHL Logistiksenter 0062 OSLO
	Appendix B Appendix B.3 Appendix C	DHL PARCEL CONNECT (109) Changes for country LU: Parcelshop and parcelstation addressing removed. Residential addressing is now the only possible selection for country LU.
	Appendix H	Overview additional services per product - Book-in added for product DHL EURAPID (233). - Dangerous goods added for product DHL EURAPID (233). - Green Freight added for product DHL PARTI (212). - Insurance high value removed. - Notification removed for product DHL EUROCONNECT (202). - Pre-advice added for products DHL EUROCONNECT (202) and DHL EURAPID (233). - Truck added for product DHL PARTI (212).

Version/Date	Chapter(s)	Comments
	Appendix I	Additional services definitions - Insurance high value/Försäkring högvärdigt eller ömtåligt gods removed. - Pre-advice/Föravisering added. - Truck/Dragbil added.
	Appendix J	Summary of 'Codes on label' & 'Code in EDI message' - Field 'Shipment instruction FRTCON' removed. Field 'API messages' added. - Green Freight (field Handling code on label) updated. - Insurance high value removed. - Pre-advice added. - Truck added.
Version 5.6 2021-02-24	6.22	DHL Insurance/DHL Varuförsäkring Section 'Validations' updated. Product 112 added to the following line: "Max insurance value for products 112, 109 and 107: 250.000 SEK."
	6.41	Notification Sections 'Validations' and 'Info on waybill' updated. Clarification that phone number for delivery party must be sent if that party is used on shipment.
Version 5.6b 2021-03-25		Scope of this release No updates concerning products or services are made in this version. The objective is to correct defects in some of the tables covering relations between products and additional services.
	5.5	DHL PALL (210) Section 'Additional services available for product' updated. Service Customs, joint declaration added as possible.
	5.15	DHL HOME DELIVERY (401) (501) Section 'Additional services available for product' updated. Service Delivery without Id control added as possible. Service Delivery without POD added as possible.

Version/Date	Chapter(s)	Comments
	Appendix H	Overview additional services per product ▪ Customs, joint declaration added for product DHL PALL (210). ▪ Delivery without Id control added for product DHL HOME DELIVERY (401) (501). ▪ Delivery without POD added for product DHL HOME DELIVERY (401) (501).
Version 5.7 2021-09-14	5.2	DHL PAKET EXPORT (112) ▪ Section 'Parties' updated. Party FP is now possible to use for product.
	5.3	DHL EUROCONNECT (202) ▪ Section 'Valid countries' updated. Country LI added. ▪ Section 'Booking deadline' updated. The following lines are modified/added: Export: 14:00 day before pickup (day -1) if chargeable weight ≥ 2500 kg Export to DK: 14:00 day before pickup (day -1) if chargeable weight ≥ 1500 kg ▪ Section 'Additional services available for product' updated. Service Hardcopy POD (Proof of Delivery) added.
	5.8	DHL NORDIC PALLET (230) ▪ Section 'Additional services available for product' updated. Service Customs handling – Standard removed.
	5.12	DHL SERVICE POINT C2B (104) ▪ Section 'Product specific' added, including information concerning e-mail address and receipt. If e-mail address is provided for party CZ (private person returning a shipment) then the receipt for handing over the package is sent via e-mail.

Version/Date	Chapter(s)	Comments
	5.13	DHL PARCEL CONNECT (109) - Section 'Product specific' updated. E-mail address to receiver is mandatory regardless of pre-alert method. - Section 'Instructions' updated with information concerning addressing to country Ireland (EIRCode and county). - Section 'Valid countries' updated. Country GB may only be used according to separate agreement. - Section 'Excluded regions/areas' updated. Clarification that postal codes 97100-99999 are excluded regions for FR. Northern Ireland (BT) added as excluded for GB. - Section 'Parties' updated. Party FP is now possible to use for product. - Section 'Additional services available for product' updated. Service Green Freight removed. Reason is that Green Freight is included in product 109.
	6	Additional services / features Additional services available for product 202 updated. Country LI added as possible country (if not present earlier).
	6.6	Customs handling - Full service Information concerning Supply VAT (GB) removed.
	6.7	Customs handling - Standard - Product 230 removed as valid product for service. - The following text in section 'Instructions' is updated: Commercial invoice must be sent to DHL (not valid for product DHL PARCEL CONNECT (109)). - Section 'Valid countries' updated. - Section 'Related fields' updated. a) Under the heading 'Customs document (invoice) details': Field for EORI added. b) Under the heading 'Customs item information (on statistical number level)': Field for Goods description added. - Section 'Text to display in user interface' updated with the following info: The text should not be shown for product DHL PARCEL CONNECT (109).

Version/Date	Chapter(s)	Comments
	6.32	Green Freight - Product DHL PARCEL CONNECT (109) removed as possible product for service. Reason is that Green Freight is included in product 109. - Section 'Valid countries' updated.
	6.33	Hardcopy POD (Proof of Delivery) - Product DHL EUROCONNECT added as possible product for service. - Section 'Valid countries' updated.
	6.55	Time definite loading Sections 'Service specific' and 'Text to display in user interface' updated concerning weight limits (incl one exception for DK).
	6.56	Time definite unloading Sections 'Service specific' and 'Text to display in user interface' updated concerning weight limits (incl one exception for DK).
	7.4	Customs – Countries and regions affected List with countries updated. GB added.
	7.6.1	Customs handling – Overall instruction (for applications) List with countries updated. GB and LI added.
	7.6.2	Customs handling - Standard The following text is updated: A copy of the invoice must still be sent to DHL Freight (not valid for product DHL PARCEL CONNECT (109)).
	9.4.2	Label section 7 – Receiver address DHL PARCEL CONNECT (109) Clarification of address format when addressing to residential (home) address.
	9.4.2	Label section 10 – Manual sort instruction Added information that sort instruction/code can be up to 10 characters (valid for products 112 and 109).
	9.4.2	Label section 16 – Customer information DHL PARCEL RETURN CONNECT (107) Added instruction for shipments from country AT: Bitte geben Sie Ihre Retoure bei einer Postfiliale oder in einer Versandbox der Post auf.

Version/Date	Chapter(s)	Comments
	Appendix B Appendix B.3 Appendix C	DHL PARCEL CONNECT (109) Changes for country FR: Parcelshop addressing added.
	Appendix F	Appendix F – Country codes and names + countries per product - Country GB may only be used according to separate agreement for product DHL PARCEL CONNECT (109). - Country LI added for product DHL EUROCONNECT (202).
	Appendix H	Overview additional services per product - Additional service Customs handling – Standard removed for product DHL DHL NORDIC PALLET (230). - Additional service Green Freight removed for product DHL PARCEL CONNECT (109). - Additional service Hardcopy POD (Proof of Delivery) added for product DHL EUROCONNECT (202).
	Appendix M 10.14.3	10.14.3 - PostalCode API - Gateway Product 107 removed from list 'Used for products'.
Version 5.8 2022-02-01	5.4	DHL EUROCONNECT (202) Section 'Valid countries' updated. The following countries are added: AL, AM, AZ, BA, BY, CY, KG, KZ, MD, ME, TJ, UZ & XK.
	5.10	DHL EUROCONNECT PLUS (232) Section 'Additional services' updated. Pre-advice added as possible service.
	5.12	DHL SERVICE POINT B2C (103) - Section 'Product specific' updated. The following text is <u>removed</u>: 'Both sms and e-mail can be used for notification on a single shipment.' - The following text is <u>modified/added</u>: 'Please notice that this should not be selected by adding an additional service. Mobile phone number or e-mail address must be sent according to EDI file specification. Please notice that the consignee will be notified by sms if both mobile phone number and e-mail address is sent. I.e. notification will not be sent by e-mail in that case.'

Version/Date	Chapter(s)	Comments
	5.14	DHL PARCEL CONNECT (109) Section 'API' updated. API for Closest parcelshops/parcelstations is updated. 'ServicePointLocator API' is added as preferred API.
	5.15	DHL PARCEL RETURN CONNECT (107) Section 'Instructions' updated. Following text is added: 'In order to guide the consumer (sender), a brief instruction in local language should be printed on the label in section 16 'Customer Information'. Please see label section for texts to use per country.'
	6.1 6.6 6.8 6.10 6.22 6.30 6.33 6.40 6.45 6.51 6.52 6.55 6.56	Book-in Customs handling - Full service Customs, customers own declaration Dangerous goods DHL Insurance Fixed delivery day Hardcopy POD (Proof of Delivery) Non stackable Pre-advice Tail lift loading Tail lift unloading Time definite loading Time definite unloading Section 'Valid countries' updated according to new countries for product 202.
	6.45	Pre-advice - Product DHL EUROCONNECT PLUS (232) added as possible for this service. - Section 'Can not be combined with' updated. Possible to combine with Time definite loading.
	6.55	Time definite loading Section 'Can not be combined with' removed. Service is possible to combine with Pre-advice.
	9.4.2	Label section 16 - Customer information DHL PARCEL RETURN CONNECT (107) Updated instruction for shipments from country NO. Added text: 'Legg returfakturaen i en plastlomme på pakken.' Added instructions for shipments from countries BG, EE, HU, HR, IT, LT, LU, LV, RO, SI and SK.

Version/Date	Chapter(s)	Comments
	9.4.2	Label section 17 - Routing barcode DHL PAKET EXPORT (112) Code 74000000 added for countries BE, NL and LU.
	10.2	Appendix A - DHL EUROCONNECT (202) min and max weight & dimensions - Added countries: AL, AM, AZ, BA, BY, CY, KG, KZ, MD, ME, TJ, UZ and XK. - Countries with updated weight: BG, CH, GR, HR, LI, MK, RS and TR. Exception for Dangerous goods for country GR removed.
	10.7	Appendix F - Country codes and names + countries per product Added countries: AL, AM, AZ, BA, BY, CY, KG, KZ, MD, ME, TJ, UZ and XK.
	10.9	Appendix H – Overview additional services per product Additional service Pre-advice added for product DHL EUROCONNECT PLUS (232).
	10.14 10.14.2 10.14.3	Appendix M - API overview - Location Finder API - ServicePointLocator API - ServicePointLocator API preferred API for product DHL PARCEL CONNECT (109) instead of Location Finder API. ServicePointLocator API now have two separate sections for product DHL SERVICE POINT B2C (103) and DHL PARCEL CONNECT (109).
Version 5.9 and 5.10 2022-11-01		News, updates and changes in version 5.10 are shown with blue text
	5.1	Products overview - DHL NORDIC PALLET (230) removed. - DHL EUROLINE (205) added.
	5.3	DHL PAKET EXPORT (112) Section 'Additional services available for product' updated. Service Pre-advice Norway added. Service will not be launched.

Version/Date	Chapter(s)	Comments
	5.4	DHL EUROCONNECT (202) - Section 'Payer codes/Delivery terms' updated. Combiterms removed and Incoterms added. - Section 'DHL account number format' updated. Changed to alphanumeric and length increased to 35 characters. Account number length is not necessary to update before go-live of our new TMS - preliminary date for this is 2023-01-30 - please see separate information closer to this date (also valid for products 205, 232 and 233). - Section 'Number of decimals' updated. Loading metre changed to 2 decimals. Section 'Additional services available for product' updated. Services Tail lift loading and Tail lift unloading removed.
		DHL NORDIC PALLET (230) Product removed. Cannot be used after 2022-10-31.
	5.8	DHL PARTI (212) Section 'Minimum and maximum weight and dimensions etc' updated with minimum chargeable weight. Section for 'Chargeable weight calculation' added. Section for 'Long goods chargeable weight calculation' added.
	5.9	DHL EUROLINE (205) Product added. Can be used from 2022-11-01. Min chargeable weight changed from 2500,1 to 2500,0 in version 5.10.
	5.10	DHL EUROCONNECT PLUS (232) - Section 'Payer codes/Delivery terms' updated. Combiterms removed and Incoterms added. - Section 'DHL account number format' updated. Changed to alphanumeric and length increased to 35 characters.
	5.11	DHL EURAPID (233) - Section 'Product specific' updated. Changed to: "Propose product DHL EUROLINE (205) if outside product definition for this product." - Section 'Payer codes/Delivery terms' updated. Combiterms removed and Incoterms added. - Section 'DHL account number format' updated. Changed to alphanumeric and length increased to 35 characters.

Version/Date	Chapter(s)	Comments
	6	Additional services / features - overview Updated with new service Pre-advice Norway and re-named services PRE-7/10/12 delivery.
	6.9	Customs, joint declaration Section 'Validations' updated - "For other products than DHL PALL (210) terms of delivery code must be 023 or DDP (depending on valid code for product)."
	6.10	Dangerous goods Section 'Instructions' updated with product 205.
	6.22	DHL Insurance Section 'Validations' updated with Incoterms. More possible Incoterms added in version 5.10.
	6.45	Re-named additional service: PRE-7 delivery (PRE-7 leverans) - Name/definition changed from Priority service G7 (Garantitjänst G7). - Section 'Codes on label - Handling code' changed from G7 to PRE-7.
	6.46	Re-named additional service: PRE-10 delivery (PRE-10 leverans) - Name/definition changed from Priority service G10 (Garantitjänst G10). - Section 'Codes on label - Handling code' changed from G10 to PRE-10.
	6.47	Re-named additional service: PRE-12 delivery (PRE-12 leverans) - Name/definition changed from Priority service G12 (Garantitjänst G12). - Section 'Codes on label - Handling code' changed from G12 to PRE-12.
	6.50	New additional service: Pre-advice Norway (Avisering Norge) New additional service valid for product DHL PAKET EXPORT (112). Service will not be launched.

Version/Date	Chapter(s)	Comments
	6.52 6.51	Tail lift loading - Section 'Valid for highlighted products' updated. 205 added. 202 removed. - Section 'Validations' updated: - Maximum weight per piece changed from 1000 kg to 750 kg for product 205 and 800 kg for products 209 and 212. - Product 205 added and 202 removed. - Payer codes comment updated (Incoterms added). More possible Incoterms added in version 5.10.
	6.53 6.52	Tail lift unloading - Section 'Valid for highlighted products' updated. 205 added. 202 removed. - Section 'Validations' updated: - Maximum weight per piece changed from 1000 kg to 750 kg for product 205 and 800 kg for products 209 and 212. - Product 205 added and 202 removed. - Payer codes comment updated (Incoterms added). More possible Incoterms added in version 5.10.
	6.56 6.55	Time definite loading - Section 'Validations' updated with Incoterms and product 205. More possible Incoterms added in version 5.10. - Sections 'Service specific' and 'Text to display in user interface' updated. Exception for DK and 1500 kg removed.
	6.57 6.56	Time definite unloading - Section 'Validations' updated with Incoterms and product 205. More possible Incoterms added in version 5.10. - Sections 'Service specific' and 'Text to display in user interface' updated. Exception for DK and 1500 kg removed.
	7.6	(Customs) Services provided by DHL Freight Updated with Incoterms information.
	9.4.2	Label section 11 - Product features / Handling code DHL PAKET EXPORT (112) Text for Shipments to NO updated. "1000" removed. Added text for Shipments to NO if additional service Pre-advice Norway is selected: BEDRIFTSPAKKE 1736 – PÅ DØREN Service will not be launched.

Version/Date	Chapter(s)	Comments
	9.4.2	Label section 17 - Routing barcode - Position 1-2 Product code: Product DHL EUROLINE (205) added for code 11. - Position 6-8 Feature code: EXW and FCA added for code 004.
	Appendix B	DHL EUROLINE (205) min and max weight & dimensions Appendix added.
	Appendix G	Country codes and names + countries per product - DHL NORDIC PALLET (230) removed. - DHL EUROLINE (205) added.
	Appendix I	Overview additional services per product - DHL NORDIC PALLET (230) removed. - DHL EUROLINE (205) added. - Product 202 removed from services Tail lift loading and Tail lift unloading. - Updated with new and re-named additional services. Service Pre-advice Norway removed.
	Appendix J	Additional services definitions (Eng + Swe) Service Pre-advice Norway (Avisering Norge) removed.
	Appendix K	Summary of 'Codes on label' & 'Code in EDI message' for all additional services Updated with new and re-named additional services. Service Pre-advice Norway removed.
Version 5.11 2023-01-16	5.4	DHL EUROCONNECT (202) - Section 'Minimum and maximum weight and dimensions etc' added. - Section 'Chargeable weight calculation' added. - Section 'Product specific' updated. - Link to 'Appendix A - DHL EUROCONNECT (202) min and max weight & dimensions' removed. - Text 'A piece is calculated as long goods if length is ≥ 300 cm' is no longer valid and is removed.
	5.11	DHL EURAPID (233) - Section 'Minimum and maximum weight and dimensions etc' updated. - Max actual weight changed from 2500,0 kg to 2499,9 kg. - Max loading metres changed from 1,25 ldm to 1,24 ldm. - Section 'Chargeable weight calculation' added.

Version/Date	Chapter(s)	Comments
	Appendix	Appendix DHL EUROCONNECT (202) min and max weight & dimensions Appendix removed.
	Appendix A	DHL EUROLINE (205) min and max weight & dimensions Section 'Minimum and maximum weight and dimensions etc' updated. Cubic metres (cbm) and loading metres (ldm) that equals minimum chargeable weight 2500,0 kg added.
Version 5.12 2023-01-20	5.4	DHL EUROCONNECT (202) - Section 'Booking deadline' updated. - Section 'Minimum and maximum weight and dimensions etc' updated. - Max actual weight per piece changed from 1000,0 kg to 2499,9 kg. - Max dimensions per piece updated. Height changed from 220 cm to 290 cm.
	Appendix A	DHL EUROLINE (205) min and max weight & dimensions Section 'Minimum and maximum weight and dimensions etc' updated. Clarification that pieces with length >299 cm is charged as minimum 2500 kg.
Version 5.13 2023-03-08	5.2	DHL PAKET (102) - Section 'Minimum and maximum weight and dimensions etc' updated. Min height changed from 3,5 to 2,0 cm. - Section 'Additional services available for product' updated. Service Pre-advice pickup added.

Version/Date	Chapter(s)	Comments
	5.3	DHL PAKET EXPORT > DHL PARCEL CONNECT PLUS (112) ▪ New product name. ▪ Section 'Minimum and maximum weight and dimensions etc' updated. Min height changed from 3,5 to 2,0 cm. ▪ Section 'Instructions' updated. Comment "Display product name DHL PAKET in user interface" removed. I.e. complete product name to be displayed for user. ▪ Section 'Valid countries' updated. Countries AT, BG, CZ, ES, GB*, HR, HU, IE, IT, PL, PT, RO, SI, SK added. *Country GB may only be used according to separate agreement. ▪ Section 'Excluded regions/areas' updated. ES, GB, IT and PT added. ▪ Section 'Additional services available for product' updated. Delivery without POD added.
	5.4	DHL EUROCONNECT (202) ▪ Section 'Minimum and maximum weight and dimensions etc' updated. - Max actual weight per piece changed from 2499,9 kg to 1000,0 kg. - Max dimensions per piece updated. Height changed from 290 cm to 220 cm. If any piece exceeds these limits, please use product DHL EUROLINE (205). This change is valid immediately. ▪ Section 'Product specific' updated. Code for product in invoice files: ECI. This is valid immediately. ▪ Section 'Payer codes/Delivery terms' divided into one part for export and one for import (no other change). ▪ Section 'Additional services available for product' updated. Services Time definite loading and Time definite unloading removed. This change is valid immediately.
	5.6	DHL PALL (210) ▪ Section 'Additional services available for product' updated. Service Pre-advice pickup added.
	5.7	DHL STYCKE (211) ▪ Section 'Additional services available for product' updated. Service Pre-advice pickup added.

Version/Date	Chapter(s)	Comments
	5.9	DHL EUROLINE (205) - Section 'Payer codes/Delivery terms' divided into one part for export and one for import. Codes valid for export: CPT, CIP, DAP, DPU and DDP. Codes valid for import: EXW and FCA. This change is valid immediately. - Section 'Product specific' updated. Code for product in invoice files: ELI. This is valid immediately.
	5.10	DHL EUROCONNECT PLUS (232) Section 'Product specific' added. Code for product in invoice files: ECI (same as for product Euroconnect). This is valid immediately.
	5.11	DHL EURAPID (233) - Section 'Payer codes/Delivery terms' divided into one part for export and one for import (no other change). - Section 'Product specific' updated. Code for product in invoice files: ERI. This is valid immediately.
	5.12	DHL SERVICE POINT B2C (103) - Section 'Minimum and maximum weight and dimensions etc' updated. Min height changed from 3,5 to 2,0 cm. - Section 'Additional services available for product' updated. Service Personal delivery added.
	5.13	DHL SERVICE POINT C2B (104) Section 'Minimum and maximum weight and dimensions etc' updated. Min height changed from 3,5 to 2,0 cm.
	5.16	DHL HOME DELIVERY (401/501) Section 'Additional services available for product' updated. Service Pre-advice pickup added (for both 401 and 501).
	6.11	Dangerous goods, Limited quantity Sections 'Service specific' and 'Valid countries' updated. Country DE added (valid for products 112, 109 and 107).

Version/Date	Chapter(s)	Comments
	6.21	Delivery without POD (Proof of Delivery) - Product 112 added as possible for this service. - Section 'Service specific' added. Only possible to use to NO for product 112. - Section 'Valid countries' updated. Country NO added (valid for product 112). - Section 'Codes on label' (Handling code) updated. Code "EJ POD" should not be written on label for shipments to NO.
	6.23	Doorstep delivery Section 'Can not be combined with' updated. Cannot be combined with service Personal delivery.
	6.30	Fixed delivery day Section 'Can not be combined with' updated. Time definite unloading removed. This change is valid immediately.
	6.45	New additional service: Personal delivery (Personlig utlämning) Valid for product DHL SERVICE POINT B2C (103). Cannot be combined with service Doorstep delivery.
	6.49	Pre-advice Section 'Can not be combined with' updated. Time definite unloading removed. This change is valid immediately.
	6.51	New additional service: Pre-advice pickup (Upphämtningsbesked) New additional service valid for products DHL PAKET (102), DHL PALL (210), DHL STYCKE (211) and DHL HOME DELIVERY (401/501).
	6.53	Tail lift loading Section 'Validations' updated. For DHL EUROLINE (205) terms of delivery code must be CPT, CIP, DAP, DPU or DDP for export and EXW or FCA for import. This change is valid immediately.
	6.54	Tail lift unloading Section 'Validations' updated. For DHL EUROLINE (205) terms of delivery code must be CPT, CIP, DAP, DPU or DDP for export and EXW or FCA for import. This change is valid immediately.

Version/Date	Chapter(s)	Comments
	6.57	Time definite loading - Section 'Valid for highlighted products' updated. Product 202 removed. This change is valid immediately. - Sections 'Service specific', 'Validations' and 'Text to display in user interface' are removed or updated due to above. - Section 'Validations' updated. For DHL EUROLINE (205) terms of delivery code must be CPT, CIP, DAP, DPU or DDP for export and EXW or FCA for import. This change is valid immediately.
	6.58	Time definite unloading - Section 'Valid for highlighted products' updated. Product 202 removed. This change is valid immediately. - Sections 'Can not be combined with', 'Service specific', 'Validations' and 'Text to display in user interface' are removed or updated due to above. - Section 'Validations' updated. For DHL EUROLINE (205) terms of delivery code must be CPT, CIP, DAP, DPU or DDP for export and EXW or FCA for import. This change is valid immediately.
	9.4.2	Label section 2 - Transport product Updated for product DHL PARCEL CONNECT PLUS (112). (Labels to country DE should still have 'DHL PAKET (CONNECT)' written on label.)
	9.4.2	Label section 11 - Product features / Handling code DHL PARCEL CONNECT PLUS (112) Text for shipments to NO updated from "BEDRIFTSPAKKE" to "Pakke til bedrift".
	9.4.2	Label section 17 - Routing barcode DHL PARCEL CONNECT PLUS (112) - Countries AT, BG, CZ, ES, GB, HR, HU, IE, IT, PL, PT, RO, SI, SK added for code 74000000. - Clarification that code 000000 is valid for countries DK and NO.
	Appendix A	DHL EUROLINE (205) min and max weight & dimensions Section 'Minimum and maximum weight and dimensions etc' updated. Clarification: If any piece has actual weight above 1000,0 kg or height above 220 cm the shipment is charged as minimum 2500 kg.

Version/Date	Chapter(s)	Comments
Version 5.14 2023-04-04	5.3	DHL PARCEL CONNECT PLUS (112) Section 'Product specific' updated. Routing code should be sent in EDI file for all countries (not just DE).
	5.9	DHL EUROLINE (205) Section 'Payer codes/Delivery terms' divided into one part for export and one for import. Codes valid for export: CPT, CIP, DAP, DPU and DDP. Codes valid for import: EXW and FCA. This change is valid immediately. This notice was here already in version 5.13, but the section was not updated correctly. This is now corrected.
	5.14	DHL PARCEL CONNECT (109) Section 'Additional services available for product' updated. Country DE added for service Dangerous goods, limited quantity.
	5.15	DHL PARCEL RETURN CONNECT (107) Section 'Additional services available for product' updated. Country DE added for service Dangerous goods, limited quantity.
	9.4.2	Label section 11 - Product features / Handling code DHL PARCEL CONNECT PLUS (112) "Shipments to country DE" changed to "Shipments to other countries".
Version 5.15 2023-09-15 and 5.16 2023-09-22	5.x	ALL PRODUCTS Section 'Minimum and maximum weight and dimensions etc' updated. Min actual weight (kg) per piece changed from 1,0 to 0,1 kg.
	5.3	DHL PARCEL CONNECT PLUS (112) - Section 'Minimum and maximum weight and dimensions etc' updated. Max actual weight changed from 35 kg to 31,5 kg. - Section 'Excluded regions/areas' updated. For country IT "Siviano (25050)" has been removed from the list of excluded regions/areas. - Section 'Parties' updated. Comment added: "Please notice that for shipments from/to countries outside of EU the CN and DP parties (if used) must be within the same country". Section 'Additional services available for product' updated. Delivery without POD valid for DK and NO.

Version/Date	Chapter(s)	Comments
	5.4	DHL EUROCONNECT (202) - Section 'Minimum and maximum weight and dimensions etc' updated. Country SE removed from Max volume (CBM) and Max loading metres (ldm). - Section 'Chargeable weight calculation' updated. Country SE removed. Section 'Payer codes/Delivery terms - Export' updated. Codes EXW and FCA removed. Section 'Payer codes/Delivery terms - Import' updated. Codes CPT, CIP, DAP, DPU and DDP removed.
	5.11	DHL EURAPID (233) Section 'Payer codes/Delivery terms - Export' updated. Codes EXW and FCA removed. Section 'Payer codes/Delivery terms - Import' updated. Codes CPT, CIP, DAP, DPU and DDP removed.
	5.4 5.11	DHL EUROCONNECT (202) DHL EURAPID (233) Sections 'Payer codes/Delivery terms - Export' and 'Import' are updated. The changes mentioned above are withdrawn and should not be made.
	5.12	DHL SERVICE POINT B2C (103) - Section 'Minimum and maximum weight and dimensions etc' for Delivery to parcelstation (box) updated. Min height changed from 3,5 to 2,0 cm. - Section 'Product specific' updated. First point updated with: "3. Delivered at receiver's home (if additional service Doorstep delivery is selected)." - Section 'Additional services available for product' updated. Clarification that service Personal delivery is not possible to select for shipments to Parcelstation (box).
	5.14	DHL PARCEL CONNECT (109) - Section 'Excluded regions/areas' updated. For country IT "Siviano (25050)" has been removed from the list of excluded regions/areas. - Section 'Parties' updated. Comment added: "Please notice that for shipments from/to countries outside of EU the CN and DP parties (if used) must be within the same country".

Version/Date	Chapter(s)	Comments
	5.15	DHL PARCEL RETURN CONNECT (107) - Section 'Excluded regions/areas' updated. For country IT "Siviano (25050)" has been removed from the list of excluded regions/areas. - Section 'Parties' updated. Comment added: "Please notice that for shipments from/to countries outside of EU the CN and DP parties (if used) must be within the same country".
	6.6 6.7 6.8	Customs handling - Full service Customs handling - Standard Customs, customers own declaration Section 'Text to display in user interface' updated. New text: "Fakturakopia <u>måste</u> skickas till DHL Freight."
	6.7	Customs handling - Standard Sections 'Instructions' and 'Text to display in user interface' updated. Commercial invoice must be sent to DHL also for product DHL PARCEL CONNECT (109).
	6.10	Dangerous goods - Section 'Instructions' updated. Text added: "A goods declaration must always be provided to driver (either as a separate document or printed on waybill)." - Section 'Related fields' updated. - Net quantity changed from O to M. - "Package code" is changed to "Type of package" and changed from O to M. - Section 'Info on waybill' updated. Second text updated: "If the waybill is used for goods declaration, the following information (in this order) must be stated: UN number; Proper shipping name; ADR class; Packing group; Tunnel code; Number of units; Type of package; Net quantity; Gross weight". Please notice that "Package code" is changed to "Type of package".
	6.21	Delivery without POD Sections 'Service specific', 'Valid countries' and 'Codes on label' updated. DK added as possible destination country.
	6.45	Personal delivery Section 'Service specific' added with comment "Service cannot be selected for shipments to parcelstation (box)".

Version/Date	Chapter(s)	Comments
	7.6.2	Customs - Services provided by DHL Freight - Customs handling - Standard A copy of the invoice must be sent to DHL also for product DHL PARCEL CONNECT (109).
	9.4.2	Label section 7 Receiver address DHL PARCEL CONNECT (109) Address format for Shipments addressed to residential address (home address) updated. City is added.
	9.4.2	Label section 16 Customer information DHL PARCEL RETURN CONNECT (107) Text for country FR removed (should not be used).
	9.4.2	Label section 17 Routing barcode Position 6-8 Feature code - comment for code 004 updated. Payer code 001 removed and this comment is added: "Please notice that code 004 should not be used for product 107."
	Appendix A	DHL EUROLINE (205) min and max weight & dimensions - Section 'Minimum and maximum weight and dimensions etc' updated. Country SE removed from "...or Cubic metres (cbm)" and "...or Loading metres (ldm)". - Section 'Chargeable weight calculation' updated. Country SE removed.
	Appendix B Appendix B.2 Appendix C	DHL PARCEL CONNECT (109) min and max weight & dim. DHL PARCEL CONNECT (109) max weight & dimensions – Simplified DHL PARCEL CONNECT (109) pre-alert methods Updates concerning max weight and/or dimensions and pre-alert methods are highlighted.
	Appendix B.3	DHL PARCEL CONNECT (109) addressing and delivery options Column 'Residential addressing' updated for countries EE, FI, LT and LV. Delivery will be made to Closest access point. Packages with dimensions and/or weight above maximum for Parcelshop will be delivered to doorstep. Column 'Parcelstation addressing' updated. Country NO changed to Not available. Countries BG, CZ, HU and SK changed to Parcelstation (box).

Version/Date	Chapter(s)	Comments
Versions 5.17, 5.17.1 and 5.17.2 2024-02-12	5.4	DHL EUROCONNECT (202) - Section 'Payer codes/Delivery terms - Import' updated. Codes CPT, CIP, DAP, DPU and DDP removed. - Section 'Documents' updated. Text "CMR must be printed for shipments with Dangerous goods" removed. This is not valid, since CMR must always be printed. Value in column Shipment list changed to "-". Shipment list is not used for this product.
	5.4	DHL EUROCONNECT (202) Section 'Valid countries' updated. Countries BY and RU removed.
	5.8	DHL PARTI (212) - Section 'Documents' updated. Value in column Waybill updated to "Yes - four copies". - Section 'Additional services available for product' updated. Service Pre-advice pickup added.
	5.9	DHL EUROLINE (205) - Section 'Product specific' updated. The following text is removed: "In this case package type LNG must be used." This is no longer valid. - Section 'Documents' updated. Text "CMR must be printed for shipments with Dangerous goods" removed. This is not valid, since CMR must always be printed. Value in column Shipment list changed to "-". Shipment list is not used for this product.
	5.9	DHL EUROLINE (205) Section 'Valid countries' updated. Countries BY and RU removed.
	5.10	DHL EUROCONNECT PLUS (232) Section 'Documents' updated. Value in column CMR changed to "Yes". CMR should always be printed. Value in column Shipment list changed to "-". Shipment list is not used for this product.
	5.11	DHL EURAPID (233) - Section 'Payer codes/Delivery terms - Import' updated. Codes CPT, CIP, DAP, DPU and DDP removed. - Section 'Documents' updated. Value in column CMR changed to "Yes". CMR should always be printed. Value in column Shipment list changed to "-". Shipment list is not used for this product.

Version/Date	Chapter(s)	Comments
	5.12	DHL SERVICE POINT B2C (103) Section 'Additional services available for product' updated. Service Delivery monitoring - delivered removed.
	5.14	DHL PARCEL CONNECT (109) - Section 'Excluded regions/areas' updated concerning country IT. - Please notice that this change is <u>valid immediately</u>. Possibility to send shipments to Parcelshop for DE and IT added. Please see appendices B, B.2, B.3 and C below.
	5.15	DHL PARCEL RETURN CONNECT (107) Section 'Excluded regions/areas' updated concerning country IT. Please notice that this change is <u>valid immediately</u>.
	5.15	DHL PARCEL RETURN CONNECT (107) Section 'Additional services available for product' updated. Service Dangerous goods, limited quantity removed.
	5.16	DHL HOME DELIVERY (401) Section 'Additional services available for product DHL HOME DELIVERY (401)' updated. Dangerous goods added.
	5.18	DHL HOME DELIVERY INTERNATIONAL (601) New product added.
	5.18	DHL HOME DELIVERY INTERNATIONAL (601) Section 'Valid countries' updated. Following countries are removed: AD, AL, AM, AZ, BA, BG, BY, CY, GE, GI, KG, KZ, LI, MA, MC, MD, ME, MK, RS, RU, SM, TJ, TR, UA, UZ, XK
	6.x	SEVERAL ADDITIONAL SERVICES Section 'Valid countries' updated. Countries BY and RU have been removed from the following additional services: Book-in, Customs handling - Full service, Customs - customers own declaration, Dangerous goods, DHL Insurance, Fixed delivery day, Hardcopy POD, Non stackable, Pre-advice, Tail lift loading, Tail lift unloading, Time definite loading, Time definite unloading.
	6.1	Book-in Section 'Service is valid for' updated. Product 601 added.
	6.4	Cash on delivery (C.O.D) Section 'Info on waybill' removed.
	6.6	Customs handling - Full service Section 'Service is valid for' updated. Product 601 added.

Version/Date	Chapter(s)	Comments
	6.8	Customs, customers own declaration Section 'Service is valid for' updated. Product 601 added.
	6.9	Customs, joint declaration Section 'Service is valid for' updated. Product 601 added.
	6.10	Dangerous goods - Section 'Service specific' updated (totally exchanged). - Section 'Service is valid for' updated. Products 401 and 601 added. - Section 'Info on waybill' updated. Heading changed to "Info on waybill - valid for domestic SE shipments".
	6.11	Dangerous goods, limited quantity Sections 'Service is valid for' and 'Service specific' updated. Product 107 removed.
	6.16	Delivery monitoring - delivered Section 'Service is valid for' updated. Product 103 removed. Section 'Can not be combined with' removed (including services Delivery with Id control and Doorstep delivery).
	6.22	DHL Insurance Section 'Service is valid for' updated. Product 601 added.
	6.33	Hardcopy POD (Proof of Delivery) Section 'Service is valid for' updated. Product 601 added.
	6.40	Non stackable - Section 'Service is valid for' updated. Product 601 added. - Section 'Info on waybill' removed.
	6.49	Pre-advice Section 'Service is valid for' updated. Product 601 added.
	6.50	Pre-advice by driver Section 'Can not be combined with' updated. Service Delivery at Construction site removed. This must be possible to combine, as Pre-advice by driver must be selected automatically when Delivery at Construction site is used.
	6.51	Pre-advice pickup Section 'Service is valid for' updated. Product 212 added.
	6.53	Tail lift loading Section 'Info on waybill' updated. Heading changed to "Info on waybill - valid for domestic SE shipments".

Version/Date	Chapter(s)	Comments
	6.54	Tail lift unloading Section 'Info on waybill' updated. Heading changed to "Info on waybill - valid for domestic SE shipments".
	6.55	Thermo cold Section 'Valid countries' updated. Countries ES, FI, GE, RU and UA removed.
	6.56	Thermo warm Section 'Valid countries' updated. Countries ES, FI, GE, NO, RU and UA removed.
	6.57	Time definite loading Section 'Info on waybill' updated. Heading changed to "Info on waybill - valid for domestic SE shipments".
	6.58	Time definite unloading Section 'Info on waybill' updated. Heading changed to "Info on waybill - valid for domestic SE shipments".
	9.4.2	Label section 2 Transport product Added for product 601: DHL HOME DELIVERY INT
	9.4.2	Label section 7 - Receiver address DHL PARCEL CONNECT (109) Following text is added: For shipments to country DE, "name" and "streetAddress" should not be printed.
	9.4.2	Label section 16 Customer information DHL PARCEL RETURN CONNECT (107) Text for country IT removed (should not be used).
	Appendix B	DHL PARCEL CONNECT (109) min and max weight & dimensions Column 'Parcelshop addressing' updated for countries DE and IT.
	Appendix B.2	DHL PARCEL CONNECT (109) max weight & dimensions - Simplified Column 'Parcelshop addressing' updated. New values are max 10,0 kg and max 50 x 30 x 30 cm.
	Appendix B.3	DHL PARCEL CONNECT (109) addressing and delivery options - Column 'Parcelstation addressing' updated for country LT. New value is Parcelstation (box). - Column 'Parcelshop addressing' updated for countries DE and IT.
	Appendix C	DHL PARCEL CONNECT (109) pre-alert methods Column 'Parcelshop addressing' updated for countries DE and IT.

Version/Date	Chapter(s)	Comments
	Appendix E	How to use references Following text is added: "Please notice that references with other qualifiers than CU and AAO are sent back in invoices only when e-invoice is used (i.e. these are not provided on paper or pdf invoices)."
	Appendix F	Country codes and names + countries per product A column for product 601 added under 'Possible to use with highlighted product(s)'.
	Appendix F	Country codes and names + countries per product Countries BY and RU removed from products 202, 205 and 601. The following countries are also removed from product HOME DELIVERY INTERNATIONAL (601): AD, AL, AM, AZ, BA, BG, CY, GE, GI, KG, KZ, LI, MA, MC, MD, ME, MK, RS, SM, TJ, TR, UA, UZ, XK
	Appendix H	Overview additional services per product - Please notice that this is now two separate tables - one for B2B products and one for B2C and C2B products. - Product 103 removed from service Delivery monitoring - delivered. - Product 212 added for service Pre-advice pickup. - Product 401 added for service Dangerous goods. - Product 601 added for several additional services.
	Appendix H	Overview additional services per product Product 107 removed from service Dangerous goods, limited quantity.
	Appendix K	Return information label for product 402 Text under 3. Boka upphämtning updated.
Version 5.18 2024-06-26	4.1	Related documentation Chapter added.
	5	ALL PRODUCTS Section "APIs" updated with more possible APIs to use for product. Section 'EDI messages' updated to 'Information to be sent via EDI or API'. Column 'Shipment information update' removed (no longer valid).
	5.4	DHL EUROCONNECT (202) Section 'Valid countries' updated. MT added.

Version/Date	Chapter(s)	Comments
	5.9	DHL EUROLINE (205) ▪ Section 'Valid countries' updated. MT added.
	5.11	DHL EURAPID (233) ▪ Section 'Valid countries' updated. MT added.
	5.12	DHL SERVICE POINT B2C (103) ▪ Section 'Additional services available for product' updated. Service Doorstep delivery removed.
	5.14	DHL PARCEL CONNECT (109) ▪ Section 'Additional services available for product' updated. Following countries are added as valid for Dangerous goods, limited quantity: AT, BE, CZ, ES, FR, HU, IT, NL, PT, SI, SK
	5.16	DHL HEMLEVERANS PAKET (118) ▪ New product added - available to use from 2024-10-21.
	5.17	DHL HOME DELIVERY (401) ▪ Section 'Additional services available for product DHL HOME DELIVERY (401)' updated. Service Dangerous goods removed.
	5.19	DHL HOME DELIVERY INTERNATIONAL (601) ▪ Section 'Product specific' updated. Both phone number <u>and</u> e-mail address to consignee are mandatory. ▪ Section 'Product specific' updated. Comment "Additional service Pre-advice is mandatory to use" removed. ▪ Section 'Additional services available for product' updated. Service Pre-advice removed.
	6.x	SEVERAL ADDITIONAL SERVICES ▪ Section 'Valid countries' updated. Services that are available for products 202, 205 and/or 233 (except Customs, joint declaration) have country MT added. ▪ Section 'Code in invoice message' added.
	6.10	Dangerous goods ▪ Section 'Service is valid for' updated. Product 401 removed. ▪ Section 'Service specific' updated. Class 6.2 added as restricted.

Version/Date	Chapter(s)	Comments
	6.11	Dangerous goods, limited quantity - Sections 'Service specific' and 'Valid countries' updated. The following countries are added (valid for product 109): AT, BE, CZ, ES, FR, HU, IT, NL, PT, SI, SK - Section 'Service is valid for' updated. Product 118 added. - Section 'Must be combined with' updated. If Dangerous goods, limited quantity is used for product DHL HEMLEVERANS PAKET (118) then additional service Delivery with Id control is mandatory to use.
	6.19	Delivery with Id control Section 'Service is valid for' updated. Product 118 added.
	6.22	DHL Insurance Section 'Service is valid for' updated. Product 118 added.
	Removed	Doorstep delivery This additional service is removed. Please notice that it will be replaced by a separate product (118).
	6.31	Green Freight Section 'Service is valid for' updated. Product 118 added.
	6.44	Personal delivery Section 'Service specific' including the following comment is removed: 'Service cannot be selected for shipments to parcelstation (box).' Means that this is now possible.
	6.48	Pre-advice Section 'Service is valid for' updated. Product 601 removed.
	6.49	Pre-advice by driver Section 'Info on waybill' updated. "Receiver phone number" changed to "Phone number for Pre-advice by driver".
	9.4.2	Label section 2 - Transport product DHL HEMLEVERANS PAKET added.
	9.4.2	Label section 7 - Receiver address DHL PARCEL CONNECT (109) API tags under heading 'Shipments addressed to parcelshop or parcelstation' updated.
	9.4.2	Label section 10 - Manual sort instruction Routing code mandatory for product DHL HEMLEVERANS PAKET (118).

Version/Date	Chapter(s)	Comments
	9.4.2	Label section 16 - Customer information DHL PARCEL RETURN CONNECT (107) Added instructions for shipments from countries FR and IT.
	Appendix B	DHL PARCEL CONNECT (109) min and max weight & dimensions Columns 'Residential addressing' and 'Parcelshop addressing' updated for country DK. Please notice that max length + circumference is 300 cm for Parcelshop addressing.
	Appendix B.3	DHL PARCEL CONNECT (109) addressing and delivery options Column 'Residential addressing' updated for country DK.
	Appendix C	DHL PARCEL CONNECT (109) pre-alert methods Column 'Residential addressing' updated for country DK.
	Appendix F	Country codes and names + countries per product Country MT Malta added.
	Appendix H 10.9.2	B2C and C2B products - Product 401 removed from service Dangerous goods. - Product 601 removed from service Pre-advice.
	Appendix J	Summary of 'Codes on label' & 'Code in EDI message' & 'Code in invoice message' for additional services Section for 'Code in invoice message' added.
	Appendix M	API overview The following APIs are added: Product API, AdditionalService API, Print API, PickupRequest API, TransportInstruction API.
	Appendix M 10.14.3.1	ServicePointLocator API - Product 103 Information concerning additional service Doorstep delivery removed.
	Appendix M 10.14.3.2	ServicePointLocator API - Product 118 New chapter added: Valid for product DHL HEMLEVERANS PAKET (118).
	Appendix M 10.14.7	TimeTable API Section 'Used for add. services' updated. Fixed delivery day added.
	Appendix M 10.14.10	LTC Lead Time Calculator API Section 'Used for add. services' updated. PRE-10 delivery added.

Version/Date	Chapter(s)	Comments
Version 5.19 2024-09-09	5.3	DHL PARCEL CONNECT PLUS (112) Section 'Additional services available for product' updated. Service Pre-advice by driver added for country NO.
	5.11	DHL EURAPID (233) Section 'Minimum and maximum weight and dimensions etc' updated. Min dimensions updated to 15 x 11 x 3 cm.
	5.12	DHL SERVICE POINT B2C (103) Section 'Additional services available for product' updated. Service Delivery with Id control removed.
	5.16	DHL HEMLEVERANS PAKET (118) - Please notice that release date for this product is changed to 2024-10-25. - Section 'Additional services available for product' updated. Service Personal delivery added. Text for service Dangerous goods, limited quantity updated. Underlined text added. Please notice that <u>one of</u> additional services Delivery with Id control <u>or Personal delivery</u> must also be selected if Dangerous goods, limited quantity is used for this product
	6.4	Cash on delivery (C.O.D) Section 'Can not be combined with' removed (incl additional service Delivery with Id control).
	6.11	Dangerous goods, limited quantity Section 'Must be combined with' updated. Underlined text added. If Dangerous goods, limited quantity is used for product DHL HEMLEVERANS PAKET (118) then <u>one of</u> additional services Delivery with Id control <u>or Personal delivery</u> is mandatory to use.
	6.13 6.14 6.15 6.17 6.18	Delivery monitoring - pickup, arrived at DHL terminal, out for delivery, collected by receiver & not collected by receiver Section 'Can not be combined with' removed (incl additional service Delivery with Id control).
	6.19	Delivery with Id control - Section 'Service is valid for' updated. Product 103 removed. - Section 'Must be combined with' removed (incl additional service Doorstep delivery). - Section 'Can not be combined with' updated. Services C.O.D, Delivery monitoring and Notification by letter removed. Service Personal delivery added.

Version/Date	Chapter(s)	Comments
	6.41	Notification by letter Section 'Can not be combined with' removed (incl additional service Delivery with Id control).
	6.44	Personal delivery - Section 'Service is valid for' updated. Product 118 added. Please notice that this service cannot be used before November 1st for product 118. - Section 'Can not be combined with' added. Service Delivery with Id control added.
	6.49	Pre-advice by driver - Section 'Service is valid for' updated. Product 112 added. - Section 'Service specific' added with comment 'May be used for product DHL PARCEL CONNECT PLUS (112) when destination country is Norway (NO).' - Section 'Valid countries' updated. NO added.
	9.4.2	Label section 9 - Receiver phone number DHL PARCEL CONNECT (109) and DHL PARCEL CONNECT PLUS (112) Same restrictions for printing of phone number as for product 109 are also valid for product 112.
	9.4.2	Label section 9 - Weight icon for DHL PARCEL CONNECT (109) and DHL PARCEL CONNECT PLUS (112) shipments to DE (over 10 kg) New weight icon needs to be printed for DHL PARCEL CONNECT (109) and DHL PARCEL CONNECT PLUS (112) shipments to Germany, when package weight is over 10 kg.
	9.4.2	Label section 16 - Customer information DHL PARCEL RETURN CONNECT (107) Please notice that return instruction on label for country IT (which was added in product manual version 5.18) cannot be used before November 1st 2024.
	Appendix A	DHL EUROLINE (205) min and max weight & dimensions Table for max weight per country updated. Country MT added with max weight 25000 kg.
	Appendix H	Overview additional services per product - B2B products Product 112 added for service Pre-advice by driver.

Version/Date	Chapter(s)	Comments
	Appendix H	Overview additional services per product - B2C and C2B products - Product 103 removed from service Delivery with Id control. - Product 118 added for service Personal delivery.
Version 5.20 2024-10-08	5.16	DHL HEMLEVERANS PAKET (118) Section 'APIs' updated. Row for ServicePointLocator removed. Row for PostalCode API – Route updated. Following info added in 'Used for': To check if product 118 is available (parameter homeDeliveryParcel = true).
	Appendix M 10.14.3	ServicePointLocator API Section 'Used for products' updated. DHL HEMLEVERANS PAKET (118) removed.
	Appendix M	ServicePointLocator API - Product 118 Chapter removed.
	Appendix M 10.14.8	PostalCode API - Route Section 'Used for products' updated. Following info added: For product DHL HEMLEVERANS PAKET (118), this API is used to check availability for a postal code. If parameter homeDeliveryParcel = true, then product is available.
Version 5.21 2024-12-20	5.12	DHL STANDARD PALLET INTERNATIONAL (SPI) New product added.
	5.13	DHL PREMIUM PALLET INTERNATIONAL (PPI) New product added.
	5.18	DHL HEMLEVERANS PAKET (118) Section 'Documents' updated with following info: Default text on label (field Product features/Handling code): EJ POD This is valid unless any of the following additional services are selected: Delivery with Id control or Personal delivery.
	6.x	Several additional services Product DHL STANDARD PALLET INTERNATIONAL has been added to the following additional services: Book-in, Customs handling - Full service, Customs, customers own declaration, Customs, joint declaration, Dangerous goods, DHL Insurance, Fixed delivery day, Hardcopy POD (Proof of delivery), Non stackable, Pre-advice.

Version/Date	Chapter(s)	Comments
	6.x	Several additional services Product DHL PREMIUM PALLET INTERNATIONAL has been added to the following additional services: Book-in, Customs handling - Full service, Customs, customers own declaration, Customs, joint declaration, Dangerous goods, DHL Insurance, Hardcopy POD (Proof of delivery), Non stackable, PRE-10 delivery, PRE-12 delivery, Pre-advice.
	9.4.2	Label section 2 - Transport product Products SPI and PPI added with names on label: DHL STANDARD PALLET and DHL PREMIUM PALLET
	9.4.2	Label section 10 - Manual sort instruction Products SPI and PPI added.
	9.4.2	Label section 11 - Product feature/handling code DHL HEMLEVERANS PAKET (118) Default text on label: EJ POD This is valid unless any of the following additional services are selected: Delivery with Id control or Personal delivery.
	9.4.2	Label section 12 - Shipment information DHL STANDARD PALLET INT (SPI) and DHL PREMIUM PALLET INT (PPI) These products requires additional information concerning total number of each package (pallet) type for the shipment.
	9.4.2	Label section 17 - Routing barcode Position 1-2 Product code: Product DHL STANDARD PALLET INTERNATIONAL (SPI) added for code 11. Product DHL PREMIUM PALLET INTERNATIONAL (PPI) added for code 00.
	Appendix F 10.7	Country codes and names + countries per product Products DHL STANDARD PALLET INTERNATIONAL (SPI) and DHL PREMIUM PALLET INTERNATIONAL (PPI) added.
	Appendix H 10.9.2	Overview additional services per product Products DHL STANDARD PALLET INTERNATIONAL (SPI) and DHL PREMIUM PALLET INTERNATIONAL (PPI) added.
	Appendix M 10.14.7 10.14.9 10.14.10	TimeTable API PostalCode API - Gateway LTC Lead Time Calculator API Product DHL PREMIUM PALLET INTERNATIONAL (PPI) added.

Version/Date	Chapter(s)	Comments
Version 5.22 2025-03-12	5.4	DHL EUROCONNECT (202) - Section 'Related fields' added including EKAER for Hungary, SENT for Poland and UIT for Romania. - Section 'Additional services available for product' updated. Services Pre-advice pickup and Time slot booking - delivery added. Service Book-in removed.
	5.8	DHL PARTI (212) Section 'APIs' updated. Not mandatory to use domestic routing/linehaul code on label for this product.
	5.9	DHL EUROLINE (205) - Section 'Related fields' added including EKAER for Hungary, SENT for Poland and UIT for Romania. - Section 'Additional services available for product' updated. Services Pre-advice pickup, Time slot booking - delivery and Time slot booking - pickup added. Services Book-in, Time definite loading and Time definite unloading removed.
	5.10	DHL EUROCONNECT PLUS (232) Section 'Additional services available for product' updated. Service Pre-advice pickup added.
	5.11	DHL EURAPID (233) - Section 'Related fields' added including EKAER for Hungary, SENT for Poland and UIT for Romania. - Section 'Valid countries' updated. GR, MA, RS, SI, and TR added. - Section 'APIs' updated. PostalCode API should not be used for this product. - Section 'Additional services available for product' updated. Service Pre-advice pickup added. Service Book-in removed.
	5.12	DHL STANDARD PALLET INTERNATIONAL (SPI) - Section 'Related fields' added including EKAER for Hungary, SENT for Poland and UIT for Romania. - Section 'Additional services available for product' updated. Services Pre-advice pickup and Time slot booking - delivery added. Service Book-in removed.

Version/Date	Chapter(s)	Comments
	5.13	DHL PREMIUM PALLET INTERNATIONAL (PPI) - Section 'Related fields' added including EKAER for Hungary, SENT for Poland and UIT for Romania. - Section 'APIs' updated. PostalCode API should not be used for this product. - Section 'Additional services available for product' updated. Service Pre-advice pickup added. Service Book-in removed.
	5.14	DHL SERVICE POINT B2C (103) Section 'Minimum and maximum weight and dimensions for delivery to parcelstation (box)' updated. Max dimensions changed to 58,0 x 44,0 x 50,0.
	5.17	DHL PARCEL RETURN CONNECT (107) Section 'APIs' updated. PostalCode API changed from Gateway to Route.
	5.18	DHL HEMLEVERANS PAKET (118) - Section 'Minimum and maximum weight and dimensions' updated. Max volume changed to 0,300. - Section 'Number of decimals' updated. Volume changed to 3 decimals. - Section 'Chargeable weight calculation' added. 1 cubic metre (cbm) equals 280 kg.
	5.21	DHL HOME DELIVERY INTERNATIONAL (601) - Section 'Related fields' added including EKAER for Hungary, SENT for Poland and UIT for Romania. - Section 'Additional services available for product' updated. Services Pre-advice pickup and Time slot booking - delivery added. Service Book-in removed.
	5.3 5.7 5.19 5.20	Several products Section 'Minimum and maximum weight and dimensions' updated for products DHL PARCEL CONNECT PLUS (112), DHL STYCKE (211), DHL HOME DELIVERY (401/501) and DHL HOME DELIVERY RETURN (402/502). Max number of pieces changed from 999 to 99.

Version/Date	Chapter(s)	Comments
	5.x	Several products - Section 'Minimum and maximum weight and dimensions' updated. Max chargeable weight added for several products. Information that pieces with height over 1,25 m is calculated as loading metre is added for several products. - Section 'Chargeable weight calculation' added for several products. - Section 'Long goods chargeable weight calculation' added for products 211, 401/501, 402/502 and 205.
	6	Book-in Additional service removed.
	6.5	Customs handling - Full service Section 'Valid countries' updated. AD, MA and MC added. MT removed.
	6.7	Customs, customers own declaration Section 'Valid countries' updated. AD, MA and MC added. MT removed.
	6.8	Customs, joint declaration Section 'Related fields' (and field for SFID) removed. This is no longer needed.
	6.9	Dangerous goods Section 'Related fields' updated. Fields are required for products 233, SPI, PPI and 601.
	6.28	Fixed delivery day Section 'Can not be combined with' updated. Service Time slot booking - delivery added.
	6.45	PRE-10 delivery Section 'Valid countries' updated. GR, MA, RS, SI, and TR added.
	6.46	PRE-12 delivery Section 'Valid countries' updated. GR, MA, RS, SI, and TR added.
	6.47	Pre-advice delivery - Name updated from "Pre-advice" to "Pre-advice delivery". - Swedish translation updated from "Föravisering" to "Leveransavisering". - Please notice that tag in APIs are still preAdvice.

Version/Date	Chapter(s)	Comments
	6.47 & 6.48	Please notice that sort order for Pre-advice delivery (6.47) and Pre-advice by driver (6.48) is not corrected in this document (which should be done due to the name update above).
	6.49	Pre-advice pickup - Products 202, 205, 232, 233, SPI, PPI and 601 added. - Section 'Valid countries' updated. AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SI, SK, SM, TJ, TR, UA, UZ, XK added. - Section 'Service specific' updated. Comment is valid for products 102, 210, 211, 212, 401, 501. - Section 'Validations' removed. - Section 'Related fields' added with Phone number for Pre-advice pickup. - Section 'Code in EDI or API message' updated. Tag for APIs changed from preAdvicePickup to preAdviceByDriverPickup. - Section 'Code in invoice message' updated. Code 426 added.
	6.52	Tail lift unloading Section 'Can not be combined with' updated. Valid for product 205: This service can not be combined with Time slot booking - delivery.
	6.55	Time definite loading - Product 205 removed. - Section 'Valid countries' updated. All countries except SE removed.
	6.56	Time definite unloading - Product 205 removed. - Section 'Valid countries' updated. All countries except SE removed.
	6.57	Time slot booking - delivery New additional service.
	6.58	Time slot booking - pickup New additional service.
	7.6.4	Services provided by DHL Freight Customs, joint declaration The following is removed: "An id (SFID) to identify the joint declaration must be provided in the EDI file."

Version/Date	Chapter(s)	Comments
	9.4.2	Label section 10 Manual sort instruction Products SPI and PPI removed as mandatory for routing code.
	Appendix A 10.2	DHL EUROLINE (205) min and max weight & dimensions Section 'Minimum and maximum weight and dimensions' updated. The following is added: "or a mix of weight and/or cubic metres and/or loading metres and/or long goods calculation if different calculation methods are used on piece level".
	Appendix B 10.3	DHL PARCEL CONNECT (109) min and max weight & dimensions Section 'Minimum and maximum weight and dimensions' updated. Height in Min dimensions changed from 1,0 cm to 2,0 cm.
	Appendix H 10.9.1 10.9.2 10.9.3	Overview additional services per product - Service Book-in removed. - Products 202, 205, 232, 233, SPI, PPI and 601 added for service Pre-advice pickup. - Product 205 removed from service Time definite loading. - Product 205 removed from service Time definite unloading. - Products 202, 205, SPI and 601 added for service Time slot booking - delivery. - Product 205 added for service Time slot booking - pickup.
	Appendix I 10.10.1 10.10.2	Additional services definitions (Eng + Swe) - Service Book-in removed. - Services Time slot booking - delivery and Time slot booking - pickup added.
	Appendix J 10.11	Summary of 'Codes on label' & 'Code in EDI message' & 'Code in invoice message' for additional services - Section 'Code in invoice message' updated for Pre-advice pickup. Code 426 added. - Service Book-in removed. - Services Time slot booking - delivery and Time slot booking - pickup added.
	Appendix M 10.14.3.2	ServicePointLocator API Valid for product DHL PARCEL CONNECT (109) Column 'In API' updated. shopName from response should be sent as additionalAddressInfo (instead of additionalName).

Version/Date	Chapter(s)	Comments
	Appendix M 10.14.8	PostalCode API - Route ▪ Product 107 added. Product 212 removed.
	Appendix M 10.14.9	PostalCode API - Gateway ▪ Products 233 and PPI removed.

Version 5.23 2025-04-09	
Chapter(s)	Comments
5.4 5.9 5.11 5.12 5.13 5.21	DHL EUROCONNECT (202) DHL EUROLINE (205) DHL EURAPID (233) DHL STANDARD PALLET INTERNATIONAL (SPI) DHL PREMIUM PALLET INTERNATIONAL (PPI) DHL HOME DELIVERY INTERNATIONAL (601) ▪ Section 'Related fields For shipments to/from RO (Romania)' is updated. UIT code is not mandatory, even if shipment is not UIT Free. Reason is that customer in some cases need information from DHL to create the code. Please notice that UIT code always should be provided if customer has one.
5.12	DHL STANDARD PALLET INTERNATIONAL (SPI) ▪ Section 'Valid countries' updated. Country DE is now possible.
5.13	DHL PREMIUM PALLET INTERNATIONAL (PPI) ▪ Section 'Valid countries' updated. Country DE is now possible.
Appendix F	Country codes and names + countries per product ▪ Products SPI and PPI added for country DE.

Version **5.24** 2026-03-09

Chapter(s)	Comments
5.3	DHL PARCEL CONNECT PLUS (112) - Section 'Excluded regions' (under Valid countries) updated. Åland Islands (22000-22999) removed as excluded region. - Section 'Additional services' updated. Service Pre-advice by driver also valid for FI.
5.4	DHL EUROCONNECT (202) - Section 'Package types' updated. Please see appendix for valid package types. - Section 'API' updated. LTC Lead Time Calculator API removed. - Section 'Additional services' updated. Non stackable removed.
5.5	DHL SPECIAL (209) - Section 'Product specific' updated with following text: Additional services combination rules may differ for this product compared to other products. Please see each additional services description, section 'Can not be combined with'. - In most cases there should be no combination restrictions for additional services for this product. - Section 'Payer codes' updated. Code 8 = Manual invoicing added (separate agreement needed before use). - Section 'Additional services' updated. Services Indoor delivery special, Pre-advice pickup and Two-man handling added. Service M60 removed.
5.6	DHL PALL (210) Section 'Additional services' updated. Service Customs, joint declaration removed.
5.9	DHL EUROLINE (205) Section 'Additional services' updated. Non stackable removed.
5.11	DHL EURAPID (233) - Section 'Valid countries' updated. Countries GR, MA, MT, RS and TR removed. - Section 'Package types' updated. Please see appendix for valid package types. - Section 'API' updated. TimeTable API should be used (instead of LTC). - Section 'Additional services' updated. Non stackable removed.
5.12	DHL STANDARD PALLET INTERNATIONAL (SPI) - Section 'API' updated. LTC Lead Time Calculator API removed. - Section 'Additional services' updated. Non stackable removed.
5.13	DHL PREMIUM PALLET INTERNATIONAL (PPI) - Section 'Valid countries' updated. Countries GR, MA, MT, RS and TR removed. - Section 'API' updated. TimeTable API should be used (instead of LTC). - Section 'Additional services' updated. Non stackable removed.

Version **5.24** 2026-03-09

Chapter(s)	Comments
5.14	DHL SERVICE POINT B2C (103) Section 'Additional services' updated. Notification by letter removed.
5.16	DHL PARCEL CONNECT (109) Section 'APIs' updated. Location Finder API removed. Please use ServicePointLocator API instead.
5.17	DHL PARCEL RETURN CONNECT (107) Section 'Instructions' updated with information about QR codes.
5.18	DHL HEMLEVERANS PAKET (118) - Section 'Minimum and maximum weight and dimensions' updated. Max actual weight updated to 30 kg. - Section 'Documents' updated. Default text "EJ POD" on label not valid if actual weight is over 20 kg.
5.19	DHL HOME DELIVERY (401) - Section 'Product specific' updated. As 501 is removed the product code will always be 401. - Section 'Additional services' updated. Dangerous goods, Carrying help to room of choice and Evening delivery added for 401.
	DHL HOME DELIVERY (501) Product 501 removed.
5.20	DHL HOME DELIVERY RETURN (502) Section 'Additional services' updated. Services Evening delivery zone B to E and Weekend delivery removed.
5.21	DHL HOME DELIVERY INTERNATIONAL (601) - Section 'Valid countries' updated. Country BG added. - Section 'Parties' updated. Possible to use party DP Delivery address for product. - Section 'Additional services' updated. Non stackable removed.
6.1	Carrying help pickup Section 'Can not be combined with' added. Service Dangerous goods added.
6.2	Carrying help to room of choice - Product 401 added. - Section 'Can not be combined with' updated. Services Collection at terminal and Dangerous goods added. Can be combined with Installation, Installation Advanced, M20 and M40.
6.4	Collection at terminal Section 'Can not be combined with' updated. Services Carrying help to room of choice, Evening delivery and On-line appointment booking added.

Version **5.24** 2026-03-09

Chapter(s)	Comments
6.8	Customs, joint declaration - Product 210 removed. - Section 'Valid countries' updated. SE removed. - Section 'Validations' updated. Info connected to product 210 removed.
6.9	Dangerous goods - Product 401 added. - Section 'Can not be combined with' updated. Carrying help pickup, Carrying help to room of choice, Indoor delivery special, Installation, Installation advanced, M20, M40, Packaging removal, Removal of replaced goods and Two-man handling added to list.
6.20	Delivery without POD - Section 'Can not be combined with' updated. Can be combined with services Indoor delivery, Installation, Installation Advanced, M20, M40, Packaging removal and Removal of replaced goods. - Section 'Can not be combined with' updated with following comment: * Please notice that these combination rules are not valid for product DHL SPECIAL (209). Valid for Thermo cold and Thermo warm.
6.22	EUR pallet exchange Section 'Codes on label - Handling code' updated. Number of EUR pallets must be written on label. Please see label section for details.
6.23	Evening delivery - Product 401 added. - Section 'Can not be combined with' updated. Can be combined with service Weekend delivery.
6.24 6.25 6.26 6.27	Evening delivery zone B to E - Products 501 and 502 removed. - Section 'Can not be combined with' updated. Can be combined with service Weekend delivery. - Section 'API' removed.
6.28	Fixed delivery day Section 'API' updated. TimeTable API should be used (instead of LTC).
6.32	Indoor delivery Section 'Can not be combined with' updated. Can be combined with the following services: Delivery without POD, PRE-7 delivery, PRE-10 delivery and PRE-12 delivery.

Version **5.24** 2026-03-09

Chapter(s)	Comments
6.33	Indoor delivery special ▪ Earlier service M60 re-named to Indoor delivery special. ▪ Section 'Can not be combined with' updated. ▪ Section 'Related fields' removed. Number of repetitions no longer needed. ▪ Section 'API' removed. No need to use HomeDeliveryLocator API. ▪ Section 'Codes on label' updated. New code: INBS. ▪ Section 'Code in EDI or API message' updated. Code in API: indoorDeliverySpecial. ▪ Section 'Code in invoice message' updated. New code: INS.
6.34	Installation ▪ Product 501 removed. ▪ Section 'Can not be combined with' updated. Can be combined with services Carrying help to room of choice and Delivery without POD. Can not be combined with service Dangerous goods. ▪ Section 'API' removed.
6.35	Installation advanced ▪ Product 501 removed. ▪ Section 'Can not be combined with' updated. Can be combined with services Carrying help to room of choice and Delivery without POD. Can not be combined with service Dangerous goods. ▪ Section 'API' removed.
6.36	M20 ▪ Product 501 removed. ▪ Section 'Can not be combined with' updated. Can be combined with services Carrying help to room of choice, Delivery without POD and M40. Can not be combined with service Dangerous goods. ▪ Section 'Related fields' removed and section 'Codes on label' updated. Number of repetitions no longer needed. ▪ Section 'API' removed.
6.37	M40 ▪ Product 501 removed. ▪ Section 'Can not be combined with' updated. Can be combined with services Carrying help to room of choice, Delivery without POD and M20. Can not be combined with service Dangerous goods. ▪ Section 'API' removed.
	M60 ▪ Additional service removed. Replaced by service Indoor delivery special.

Version 5.24 2026-03-09	
Chapter(s)	Comments
	Non stackable ▪ Additional service removed.
6.38	Notification ▪ Section 'Can not be combined with' updated with following comment: * Please notice that these combination rules are not valid for product DHL SPECIAL (209). Valid for PRE-7, PRE-10 and PRE-12 delivery.
	Notification by letter ▪ Additional service removed.
6.40	Packaging removal ▪ Product 501 removed. ▪ Section 'Can not be combined with' updated. Can be combined with service Delivery without POD. Can not be combined with service Dangerous goods. ▪ Section 'API' removed.
6.42	PRE-7 delivery ▪ Section 'Can not be combined with' updated. Can be combined with service Indoor delivery. ▪ Section 'Can not be combined with' updated with following comment: * Please notice that these combination rules are not valid for product DHL SPECIAL (209). Valid for Notification, Pre-advice by driver and Thermo warm.
6.43	PRE-10 delivery ▪ Section 'Can not be combined with' updated. Can be combined with service Indoor delivery. ▪ Section 'Can not be combined with' updated with following comment: * Please notice that these combination rules are not valid for product DHL SPECIAL (209). Valid for Notification and Thermo warm. ▪ Section 'Valid countries' updated. GR, MA, MT, RS and TR removed. ▪ Section 'API' updated. TimeTable API should be used also for product DHL EURAPID (instead of LTC).
6.44	PRE-12 delivery ▪ Section 'Can not be combined with' updated. Can be combined with service Indoor delivery. ▪ Section 'Can not be combined with' updated with following comment: * Please notice that these combination rules are not valid for product DHL SPECIAL (209). Valid for Notification and Thermo warm. ▪ Section 'Valid countries' updated. GR, MA, MT, RS and TR removed. ▪ Section 'API' updated. TimeTable API should be used also for product DHL EURAPID (instead of LTC).

Version 5.24 2026-03-09	
Chapter(s)	Comments
6.45	Pre-advice by driver - Section 'Can not be combined with' updated with following comment: * Please notice that these combination rules are not valid for product DHL SPECIAL (209). Valid for PRE-7 delivery. - Sections 'Service specific' and 'Valid countries' updated. Country FI added.
6.47	Pre-advice pickup Product 209 added.
6.48	Removal of replaced goods - Product 501 removed. - Section 'Can not be combined with' updated. Can be combined with service Delivery without POD. Can not be combined with service Dangerous goods. - Section 'Must be combined with' removed. No longer needed. - Section 'API' removed.
6.51	Thermo cold Section 'Can not be combined with' updated with following comment: * Please notice that these combination rules are not valid for product DHL SPECIAL (209). Valid for Delivery without POD.
6.52	Thermo warm Section 'Can not be combined with' updated with following comment: * Please notice that these combination rules are not valid for product DHL SPECIAL (209). Valid for Delivery without POD, PRE-7, PRE-10 and PRE-12 delivery.
6.58	Two-man handling New (or renewed) additional service. Added for product 209.
6.59	Weekend delivery - Products 501 and 502 removed. - Section 'Can not be combined with' removed. Can be combined with services Evening delivery and Evening delivery zone B to E. - Section 'API' removed.
7.6.4	Customs, joint declaration Added text: Please note that for bulk-split solution - Parcel Connect (109) and/or Parcel Connect Plus (112) - product DHL PALL (210) is used for the bulk shipment. In this case use fixed delivery address: BULK-SPLIT NORGE Importgatan 27 422 46 Hisings Backa

Version 5.24 2026-03-09	
Chapter(s)	Comments
9.4.2	Label section 2 Transport product Instruction for product 112 updated. Country IE should have same product name as country DE - DHL PAKET (CONNECT).
9.4.2	Label section 11 Product features - EUR Pallet exchange (PÖS) When a shipment contains a number of "PÖS pallets" text PÖS + number of EUR pallets covered by pallet exchange should be written on label.
9.4.2	Label section 11 Product features - DHL PARCEL CONNECT PLUS (112) Country specific text for NO removed.
9.4.2	Label section 11 Product features - DHL PARCEL CONNECT (109) Country specific text for NO removed.
9.4.2	Label section 17 Routing barcode for DHL PARCEL CONNECT PLUS (112) Updated for country IE. Should have the same code as country DE: 70000000.
Appendix B	Package types for DHL EUROCONNECT (202) and DHL EURAPID (233) New appendix containing valid package types for DHL EUROCONNECT (202) and DHL EURAPID (233).
Appendix C	DHL PARCEL CONNECT (109) min and max weight & dimensions Column 'Parcelstation addressing' updated for country IT. Is now possible. Max limits are 15,0 kg and dimensions 56 x 37 x 36 cm.
Appendix C3	DHL PARCEL CONNECT (109) addressing and delivery options Column 'Parcelstation addressing' updated for country IT. Delivery will be made to Parcelstation (box).
Appendix D	DHL PARCEL CONNECT (109) pre-alert methods - Column 'Parcelshop addressing' updated for country IT. SMS is now possible. - Column 'Parcelstation addressing' updated for country IT. Both E-mail and SMS possible.
	Add. services combination matrix for product DHL SPECIAL (209) Combination matrix removed from this document. Matrix is no longer needed, as most additional services can be combined for this product.

Version **5.24** 2026-03-09

Chapter(s)	Comments
Appendix I 10.8.1 10.8.2 10.8.3	Overview additional services per product - B2B Domestic products ▪ Customs, joint declaration removed from product 210. ▪ Indoor delivery special added for product 209. ▪ Pre-advice pickup added for product 209. ▪ Two-man handling added for product 209. Overview additional services per product - B2B Intern. Products ▪ Non stackable removed from products 202, 205, 233, SPI and PPI. ▪ Pre-advice by driver possible for product 112 also to FI. Overview additional services per product - B2C and C2B products ▪ Carrying help to room of choice added for product 401. ▪ Dangerous goods added for product 401. ▪ Evening delivery added for product 401. ▪ Evening delivery zone B-E removed from product 502. ▪ Non stackable removed from product 601. ▪ Notification by letter removed. ▪ M60 removed ▪ Weekend delivery removed from product 502.
Appendix J	Summary of 'Codes on label' & 'Code in EDI/API message' & 'Code in invoice message' for additional services ▪ EUR Pallet exchange updated. Default code PÖS + number of pallets. ▪ Indoor delivery special added. ▪ M60 removed. ▪ Non stackable removed. ▪ Notification by letter removed. ▪ Two-man handling added.
Appendix M	API overview - Location Finder API ▪ Location finder API removed. Please use ServicePointLocator API instead.
Appendix M	API overview - LTC ▪ LTC Lead Time Calculator API removed. Please use TimeTable API instead.
Appendix M 10.13.3	API overview - HomeDeliveryLocator API ▪ Product 501 removed. ▪ Additional services Evening delivery B-E, Installation, Installation advanced, M20, M40, M60, Packaging removal, Removal of replaced goods, Weekend delivery removed.
Appendix M 10.13.11	API overview - Print API Section 'Description/usage' updated. QR code for return shipments added.

Version 5.25 2026-04-14	
Chapter(s)	Comments
5.4 5.9 5.11	UPDATE OF PRODUCT NAMES/DEFINITIONS From 2026-04-15 the following products will have new names: DHL EUROCONNECT > DHL ROAD FREIGHT STANDARD DHL EURAPID > DHL ROAD FREIGHT PRIORITY DHL EUROLINE > DHL ROAD FREIGHT DIRECT PLEASE NOTICE: THIS UPDATE IS VALID FROM 2026-04-15
5.3	DHL PARCEL CONNECT PLUS (112) Section 'Instructions' updated. Addressing to country Ireland (IE): Eircode (7 characters) should be sent in field for postal code. If county is used, this should be sent in the same field as city (separated with comma character), e.g. CITY, COUNTY.
5.4	DHL ROAD FREIGHT STANDARD (202) - Product definition changed from DHL EUROCONNECT to DHL ROAD FREIGHT STANDARD. - Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.
5.9	DHL ROAD FREIGHT DIRECT (205) - Product definition changed from DHL EUROLINE to DHL ROAD FREIGHT DIRECT. - Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code. - Section 'Package types' updated. Please see appendix for valid package types.
5.10	DHL EUROCONNECT PLUS (232) Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.
5.11	DHL ROAD FREIGHT PRIORITY (233) - Product definition changed from DHL EURAPID to DHL ROAD FREIGHT PRIORITY. - Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.
5.12	DHL STANDARD PALLET INTERNATIONAL (SPI) Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.
	DHL PREMIUM PALLET INTERNATIONAL (PPI) Product removed.

Version 5.25 2026-04-14	
Chapter(s)	Comments
5.20	DHL HOME DELIVERY INTERNATIONAL (601) - Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code. - Section 'Package types' updated. Please see appendix for valid package types.
6.32	Indoor delivery Section 'Validations' updated. This text is updated: "Consignee or Delivery party (if used) phone number must be entered".
6.38	Notification Section 'Validations' updated. This text is updated: "Consignee or Delivery party (if used) phone number must be entered".
6.46	Pre-advice delivery Section 'Validations' updated. This text is updated: "Consignee or Delivery party (if used) phone number must be entered".
6.55	Time slot booking - delivery Section 'Validations' updated. This text is updated: "Consignee or Delivery party (if used) phone number must be entered".
6.56	Time slot booking - pickup Section 'Validations' updated. This text is updated: "Consignor or Pickup party (if used) phone number must be entered".
Appendix B	Preferred package types for products 202, 205, 233 and 601 Products 205 and 601 added.

Version 5.26 2026-10-01	
DHL PARCEL CONNECT PLUS (112) Section 'Valid countries' updated. Country FR added. Please also see section 'Excluded regions/areas'. Please notice that print API (for labels) and transportInstruction API must be used for shipments to FR for this product.	

Version **5.26** 2026-10-01

DHL ROAD FREIGHT STANDARD (202)

- Section 'Product specific' updated. For shipments to/from Greece (GR) it is mandatory to apply VAT number/TIN number for all parties in shipment information (IFTMIN or transportInstruction).
More info in this link: <https://ec.europa.eu/digital-building-blocks/sites/spaces/DIGITAL/pages/467108887/eInvoicing+in+Greece>
- Section 'Related fields' updated.
Added selection for SENT free (Y or N) for shipments to/from PL.
For IFTMIN: Please notice that Y or N for SENT free should be sent in 4440-1. SENT reference and carrier key should be sent in 4440-2 and 4440-3.
(These two were earlier sent in 4440-1 and 4440-2.)

DHL ROAD FREIGHT DIRECT (205)

- Section 'Related fields' updated.
Added selection for SENT free (Y or N) for shipments to/from PL.

DHL EUROCONNECT PLUS (232)

- Product removed.
- Customers who use this product today are informed about the removal and should use other products instead (for which they have agreement).
If they are lacking agreement for other product, please refer to DHL Freight Customer service or DHL sales representative.

DHL ROAD FREIGHT PRIORITY (233)

- Section 'Minimum and maximum weight and dimensions etc' updated.
Max volume (cbm) and Max loading metres (ldm) updated (different values per country).
- Section 'Chargeable weight calculation' updated (different values per country).
- Section 'Related fields' updated.
Added selection for SENT free (Y or N) for shipments to/from PL.

DHL STANDARD PALLET INTERNATIONAL (SPI)

- Section 'Product specific' updated. For shipments to/from Greece (GR) it is mandatory to apply VAT number/TIN number for all parties in shipment information (IFTMIN or transportInstruction).
- Section 'Related fields' updated.
Added selection for SENT free (Y or N) for shipments to/from PL.

DHL SERVICE POINT C2B (104)

- Section 'Product specific' updated. Information concerning QR codes via address <https://hamta.dhl.com/> added.

DHL PARCEL RETURN CONNECT (107)

- Section 'Instructions' updated concerning QR codes. Use selection "*qrCode*": *true* in print API. Valid for countries BE, BG, CZ, DE, ES, LU and PT.

Version **5.26** 2026-10-01

DHL HOME DELIVERY INTERNATIONAL (601)

- Section 'Product specific' updated. For shipments to/from Greece (GR) it is mandatory to apply VAT number/TIN number for all parties in shipment information (IFTMIN or transportInstruction).
- Section 'Related fields' updated.
Added selection for SENT free (Y or N) for shipments to/from PL.

EUR Pallet exchange

- Section 'Code in invoice message' updated. Code "PAL" added.

Green Freight > GoGreen Plus*

- Name/definition of additional service changed from Green Freight (and Skicka Grönt) to GoGreen Plus*.
- Please see separate information below for general information concerning this update.
- Section 'Service specific' added, with information about mandatory disclaimer to be displayed in user interfaces.
- Section 'Codes on label' updated. No logo or text should be printed on the label for this additional service.

Version **5.26** 2026-10-01

- On September 27th, the EU's new **Empowering Consumers legislation** will take effect. Its purpose is to reduce so-called greenwashing and to strengthen consumers' ability to understand the often complex field of sustainability.
As a result, we need to rename our value-added service Green Freight/Skicka Grönt to DHL's global service name **GoGreen Plus***, accompanied by an explanatory text, i.e. a disclaimer. **This disclaimer must always be clearly visible in close proximity to the value-added service name.**
In addition, this value-added service must not be marketed or communicated to consumers in any way.
The name change will take effect on **27 September 2026**.
We recognize that the notice period is short and appreciate your understanding and support in implementing this change as soon as possible.

Besides the name change of the service, symbol/logo or text on labels must be removed. Today a specific symbol with text "SKICKA GRÖNT MED DHL" or plain text "SKICKA GRÖNT" is printed on the label.
This must be removed. No such text should be printed on label.

Name change to GoGreen Plus* and removal of label text affects the following transport products:
102, 112, 209, 210, 211, 212, 103, 104, 107, 118, 401, 402 and 502.

Disclaimers in English and Swedish:

*GoGreen Plus in Sweden is a value-added service to a DHL shipment contributing to decarbonization measures within DHL's logistics network. By using alternative fuels and/or technologies DHL reduces the usage of fossil fuels in the mode of transport used for the GoGreen Plus shipment. This does not necessarily mean that the specific shipment is physically transported with the assets using these fuels or technologies. Further information, e.g. on concrete decarbonization measures is available at [Sustainability - DHL Freight - Sweden](#).

*GoGreen Plus i Sverige är ett tillval för DHL-sändningar som bidrar till utsläppsminskande åtgärder inom DHL:s logistiknätverk. Genom investeringar i alternativa bränslen och/eller teknologier minskar DHL användningen av fossila bränslen i transporter för Go Green Plus-sändningar. Detta innebär inte nödvändigtvis att den enskilda sändningen transporteras eller hanteras med just dessa bränslen eller teknologier. Mer information om GoGreen Plus och de konkreta åtgärder för utsläppsreduktion som tjänsten stödjer finns på [Hållbarhet - DHL Freight - Sverige](#).

Label section 6 Sender phone number - DHL SERVICE POINT C2B (104)

- Due to GDPR and security regulations, it is not allowed to print sender phone number on labels for this product.

Label section 6 Sender phone number - DHL PARCEL RETURN CONNECT (107)

- Due to GDPR and security regulations, it is not allowed to print sender phone number on labels for this product. Valid for all countries except SK (where phone number is mandatory).

Version **5.26** 2026-10-01

Label section 6 Sender phone number - DHL HOME DELIVERY RETURN (402/502)

- Due to GDPR and security regulations, it is not allowed to print sender phone number on labels for this product.

Labels section 7 Receiver address - DHL SERVICE POINT B2C (103)

- Default text "via SERVICE POINT" changed to "via SP".

Label section 9 Receiver phone number - DHL PARCEL CONNECT (109) and DHL PARCEL CONNECT PLUS (112)

- Due to GDPR and security regulations, it is not allowed to print receiver phone number on labels for these products. Valid for all countries except SK (where phone number is mandatory).

Label section 9 Receiver phone number - DHL HEMLEVERANS PAKET (118)

- Due to GDPR and security regulations, it is not allowed to print receiver phone number on labels for this product.

Label section 9 Receiver phone number - DHL HOME DELIVERY (401)

- Due to GDPR and security regulations, it is not allowed to print receiver phone number on labels for this product.

Label section 11 Product features/handling code - Additional service Green Freight/GoGreen Plus

- Information concerning logo or text removed, as there should be no logo or text on label for additional service GoGreen Plus*.

Label section 11 Product features/handling code - DHL PARCEL RETURN CONNECT (107)

- Shipments from FR must have the following default text: REVERSE HUB 18

Countries per product

- Country FR added for product 112.

Overview additional services per product

- Green Freight > GoGreen Plus.
- Product 232 removed.