



# DHL Freight (Sweden) AB

## *Product manual*

Version: 5.25

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**Product name changes are valid from 2026-04-15**

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## 1 Release notes

Chapter(s)	Comments
5.4 5.9 5.11	<p><b>UPDATE OF PRODUCT NAMES/DEFINITIONS</b></p> <ul style="list-style-type: none"> <li>From <b>2026-04-15</b> the following products will have new names: DHL EUROCONNECT &gt; <b>DHL ROAD FREIGHT STANDARD</b> DHL EURAPID &gt; <b>DHL ROAD FREIGHT PRIORITY</b> DHL EUROLINE &gt; <b>DHL ROAD FREIGHT DIRECT</b></li> </ul> <p><b>PLEASE NOTICE: THIS UPDATE IS VALID FROM 2026-04-15</b></p>
5.3	<p><b>DHL PARCEL CONNECT PLUS (112)</b></p> <ul style="list-style-type: none"> <li>Section 'Instructions' updated. Addressing to country Ireland (IE): Eircode (7 characters) should be sent in field for postal code. If county is used, this should be sent in the same field as city (separated with comma character), e.g. CITY, COUNTY.</li> </ul>
5.4	<p><b>DHL ROAD FREIGHT STANDARD (202)</b></p> <ul style="list-style-type: none"> <li>Product definition changed from DHL EUROCONNECT to DHL ROAD FREIGHT STANDARD.</li> <li>Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> </ul>
5.9	<p><b>DHL ROAD FREIGHT DIRECT (205)</b></p> <ul style="list-style-type: none"> <li>Product definition changed from DHL EUROLINE to DHL ROAD FREIGHT DIRECT.</li> <li>Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> <li>Section 'Package types' updated. Please see appendix for valid package types.</li> </ul>
5.10	<p><b>DHL EUROCONNECT PLUS (232)</b></p> <ul style="list-style-type: none"> <li>Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> </ul>
5.11	<p><b>DHL ROAD FREIGHT PRIORITY (233)</b></p> <ul style="list-style-type: none"> <li>Product definition changed from DHL EURAPID to DHL ROAD FREIGHT PRIORITY.</li> <li>Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> </ul>

Chapter(s)	Comments
5.12	<p><b>DHL STANDARD PALLET INTERNATIONAL (SPI)</b></p> <ul style="list-style-type: none"> <li>Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> </ul>
	<p><b>DHL PREMIUM PALLET INTERNATIONAL (PPI)</b></p> <ul style="list-style-type: none"> <li>Product removed.</li> </ul>
5.20	<p><b>DHL HOME DELIVERY INTERNATIONAL (601)</b></p> <ul style="list-style-type: none"> <li>Section 'Instructions' updated. Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> <li>Section 'Package types' updated. Please see appendix for valid package types.</li> </ul>
6.32	<p><b>Indoor delivery</b></p> <ul style="list-style-type: none"> <li>Section 'Validations' updated. This text is updated: "Consignee or Delivery party (if used) phone number must be entered".</li> </ul>
6.38	<p><b>Notification</b></p> <ul style="list-style-type: none"> <li>Section 'Validations' updated. This text is updated: "Consignee or Delivery party (if used) phone number must be entered".</li> </ul>
6.46	<p><b>Pre-advice delivery</b></p> <ul style="list-style-type: none"> <li>Section 'Validations' updated. This text is updated: "Consignee or Delivery party (if used) phone number must be entered".</li> </ul>
6.55	<p><b>Time slot booking - delivery</b></p> <ul style="list-style-type: none"> <li>Section 'Validations' updated. This text is updated: "Consignee or Delivery party (if used) phone number must be entered".</li> </ul>
6.56	<p><b>Time slot booking - pickup</b></p> <ul style="list-style-type: none"> <li>Section 'Validations' updated. This text is updated: "Consignor or Pickup party (if used) phone number must be entered".</li> </ul>
Appendix B	<p><b>Preferred package types for products 202, 205, 233 and 601</b></p> <ul style="list-style-type: none"> <li>Products 205 and 601 added.</li> </ul>



**LINKs / BOOKMARKs / SHORTCUTs TIPS within this document**

TIPS! By clicking text (in the footer)	you will get to
Version	Content
Updated	Release notes
Valid	Products overview
from	Additional services overview
DHL	Label layout
Inside label section - click heading 'Section'	Label layout
Freight	Appendices overview
(Sweden)	APIs overview
AB	back here to the TIPS! overview

## 2 Purpose of this document

The purpose of this document is to describe features and attributes for road based products for DHL Freight (Sweden). There are different limitations when it comes to business segment (B2B or B2C), geographical coverage, min and max weight, dimensions etc. Different additional services can be selected depending on transport product.

## 3 Versions of this document - dhldashboard.se

There are no fixed release plans for this document. An updated version will be published when changes in product features are done or when products are added or removed.

The latest version can always be found at [www.dhldashboard.se](http://www.dhldashboard.se).

Here you can also find Version history for the Product manual, EDI specifications, API models and other relevant information.

## 4 Scope

This manual covers the information needed for booking information (pickup request), transport instruction (shipment information) and mandatory documents. For information exchange, please see separate documentation and EDI message specifications.

### **4.1 Related documentation**

Please notice that this document is only a summary of details concerning our products, additional services etc.

For more detailed products and services information - please visit DHL Freight website.

Most important is the latest version of "DHL Freight Sweden Terms and conditions" (English) or "DHL Freight Sweden Uppdragsvillkor" (Swedish).

**It is highly recommended that this is read as a complement to this document.**

## 5 Description of products

### 5.1 *Products overview*

Code	Product	Domestic or International
	<b>B2B</b>	
102	DHL PAKET	Domestic
112	DHL PARCEL CONNECT PLUS	International
202	DHL ROAD FREIGHT STANDARD	International
209	DHL SPECIAL	Domestic (B2B and B2C)
210	DHL PALL	Domestic
211	DHL STYCKE	Domestic
212	DHL PARTI	Domestic
205	DHL ROAD FREIGHT DIRECT	International
232	DHL EUROCONNECT PLUS	International
233	DHL ROAD FREIGHT PRIORITY	International
SPI	DHL STANDARD PALLET INTERNATIONAL	International
	<b>B2C or C2B</b>	
103	DHL SERVICE POINT B2C	Domestic B2C
104	DHL SERVICE POINT C2B	Domestic C2B
109	DHL PARCEL CONNECT	International B2C
107	DHL PARCEL RETURN CONNECT	International C2B
118	DHL HEMLEVERANS PAKET	Domestic B2C
401	DHL HOME DELIVERY	Domestic B2C
402/502	DHL HOME DELIVERY RETURN	Domestic C2B
601	DHL HOME DELIVERY INTERNATIONAL	International B2C

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[Allowed countries per product](#)

[Add. services per product](#)

[Additional services overview](#)

## 5.2 DHL PAKET (102)

	Product codes						Link to Products overview					
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL PAKET (102)
	Piece	Shipment
Max number of pieces	-	99
Min actual weight (kg)	0,1	-
Max actual weight (kg)	35,0	150,0
Min dimensions, L x W x H (cm)	15 x 11 x 2	-
Max dimensions, L x W x H (cm)	150 x 50 x 50	-
Max length + circumference (cm)	-	-
Max volume (cbm)	0,375	0,535
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-
Max chargeable weight (kg)	-	150,0

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.

Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.

Chargeable weight per package is rounded up to the nearest whole kg.

Chargeable weight calculation		DHL PAKET (102)
1 cubic metre (cbm) equals 280 kg		

Number of decimals					DHL PAKET (102)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	-	-	1	

Instructions	DHL PAKET (102)
<ul style="list-style-type: none"> <li>Booking cancellation cannot be done electronically.</li> </ul>	

Valid countries

DHL PAKET (102)

SE

Parties

DHL PAKET (102)

FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes

DHL PAKET (102)

1	Consignor pays freight cost
3	Consignee pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

DHL PAKET (102)

6 digits

Package types

DHL PAKET (102)

Any package type can be used

Documents

DHL PAKET (102)

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

Product name on label (field 2): DHL PAKET

APIs

DHL PAKET (102)

Service name	Used for
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)
Product API	Information and rules related to DHL Freight (Sweden) products
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing
Print API	Label, shipment list



Information to be sent via EDI or API		DHL PAKET (102)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
Yes (if regular pickup is not agreed)	Yes	
Standard UNB address: 7330924000002	Standard UNB address: 7330924000002	

Additional services available for product DHL PAKET (102)
Collection at terminal
Dangerous goods, limited quantity
Delivery monitoring - pickup
Delivery monitoring - arrived at DHL terminal
Delivery monitoring - out for delivery
Delivery monitoring - delivered
Delivery without POD
DHL Insurance
Green Freight
Indoor delivery
Notification
PRE-7 delivery
PRE-10 delivery
PRE-12 delivery
Pre-advice by driver
Pre-advice pickup

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### 5.3 DHL PARCEL CONNECT PLUS (112)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL PARCEL CONNECT PLUS (112)	
	Piece	Shipment	
Max number of pieces	-	99	
Min actual weight (kg)	0,1	-	
Max actual weight (kg)	31,5	150,0	
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 2,0	-	
Max dimensions, L x W x H (cm) Please notice that not all maximum dimensions can occur at the same time, as this would transcend the maximum volume (cbm), loading metres (ldm) or pallet places (ppl)	200,0 x 60,0 x 60,0	-	
Max length + circumference (cm)	-	-	
Max volume (cbm)	0,432	0,535	
Max loading metres (ldm)	-	-	
Max no. of pallet places (ppl)	-	-	
Max chargeable weight (kg)	-	150,0	
<p>The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.</p> <p>Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.</p> <p>Chargeable weight per package is rounded up to the nearest whole kg.</p>			

Chargeable weight calculation		DHL PARCEL CONNECT PLUS (112)	
1 cubic metre (cbm) equals 280 kg			

Number of decimals					DHL PARCEL CONNECT PLUS (112)				
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)					
1	3	-	-	1					

Product specific

DHL PARCEL CONNECT PLUS (112)

- The routing code that is written on the label (destination coded routing information) must also be transmitted as a specific reference in shipment instruction EDI file (please see EDI specifications). In EDI file IFTMIN this should be sent in Sg 3 RFF with 1153=RC (please also see EDI specifications).

Instructions

DHL PARCEL CONNECT PLUS (112)

- Addressing to country Ireland (IE): Eircode (7 characters) should be sent in field for postal code. If county is used, this should be sent in the same field as city (separated with comma character), e.g. CITY, COUNTY.
- Documents needed to carry out the transport, such as customs documents, invoices etc must be sent by e-mail to [dhlfreight.int.se@dhl.com](mailto:dhlfreight.int.se@dhl.com).
- Booking cancellation cannot be done electronically.

Valid countries

DHL PARCEL CONNECT PLUS (112)

AT, BE, BG, CZ, DE, DK, EE, ES, FI, GB\*, HR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SI, SK  
\*Country GB may only be used according to separate agreement

Excluded regions/areas (please see DHL Freight website for present list of postal codes)

DK	Greenland & The Faroe Islands (3800-3999)
ES	Canary Islands (35000-35999 and 38000-38999), Ceuta (51080) & Melilla (52080)
GB	Jersey (JE), Guernsey (GY) & Northern Ireland (BT)
IT	Campione d'Italia (22061), Livingo (23041), Trepalle (23030), San Marino (47890-47899), Ventotene (04020), Ponza (04027), Serle (25080), Bella Island (28838) & Giglio Island (58012)
NL	Aruba, Bonaire, Curacao, Saba, Sint Maarten & Sint Eustatius
NO	Jan Mayen (8099) & Svalbard (9170-9179)
PT	The Azores, Madeira & some more islands (9000-9999)

Parties

DHL PARCEL CONNECT PLUS (112)

FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Please notice that for shipments from/to countries outside of EU the CN and DP parties (if used) must be within the same country.

Payer codes		DHL PARCEL CONNECT PLUS (112)
-------------	--	-------------------------------

023	Consignor pays freight cost and both export- and import customs clearance	
-----	---	--

DHL account number format		DHL PARCEL CONNECT PLUS (112)
---------------------------	--	-------------------------------

6 digits	
----------	--

Package types		DHL PARCEL CONNECT PLUS (112)
---------------	--	-------------------------------

Any package type can be used	
------------------------------	--

Documents				DHL PARCEL CONNECT PLUS (112)
-----------	--	--	--	-------------------------------

Label	Waybill	CMR	Shipment list	
-------	---------	-----	---------------	--

Yes	-	-	Yes	
-----	---	---	-----	--

Product name on label (field 2): PARCEL CONNECT PLUS Shipments to DE and IE: DHL PAKET (CONNECT)				
---	--	--	--	--

APIs		DHL PARCEL CONNECT PLUS (112)
------	--	-------------------------------

Service name	Used for			
--------------	----------	--	--	--

PostalCode API - Gateway	Domestic linehaul code for used gateway on label (mandatory if Print API is not used)			
--------------------------	--	--	--	--

Product API	Information and rules related to DHL Freight (Sweden) products			
-------------	---	--	--	--

AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing			
-----------------------	--	--	--	--

Print API	Label, shipment list			
-----------	----------------------	--	--	--

Information to be sent via EDI or API		DHL PARCEL CONNECT PLUS (112)
---------------------------------------	--	-------------------------------

Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)		
--	--	--	--

Yes (if regular pickup is not agreed)	Yes		
---------------------------------------	-----	--	--

Standard UNB address: 7330924000002	Standard UNB address: 7330924000002		
-------------------------------------	-------------------------------------	--	--



Additional services available for product DHL PARCEL CONNECT PLUS (112)

Customs handling - Full service

Customs handling - Standard

Customs, customers own declaration

Customs, joint declaration

Dangerous goods, limited quantity - valid for DE, DK and NO

Delivery without POD - valid for DK and NO

DHL Insurance

Green Freight

Pre-advice by driver - valid for FI and NO

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## 5.4 DHL ROAD FREIGHT STANDARD (202)

	Product codes						Link to Products overview					
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL ROAD FREIGHT STANDARD (202)
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	0,1	-
Max actual weight (kg)	1000,0	2499,9
Min dimensions, L x W x H (cm)	15 x 11 x 3	-
Max dimensions, L x W x H (cm) Please notice that not all maximum dimensions can occur at the same time, as this would transcend the maximum volume (cbm), loading metres (ldm) or pallet places (ppl)	L: 299 W: 240 H: 220	-
Max length + circumference (cm)	-	-
Max volume (cbm) DK, FI, NO GB, IE Other countries	-	7,142 6,944 7,507
Max loading metres (ldm) DK, FI, NO GB, IE Other countries	-	1,24 1,24 1,35
Max no. of pallet places (ppl)	-	-
Max chargeable weight (kg)	-	2499,9

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.

Chargeable weight is the greater of the actual weight of the goods and the volumetric weight. Chargeable weight per package is rounded up to the nearest whole kg.

For goods with a maximum height of 1,25 meters, the volumetric weight is calculated according to cubic meter.

For goods where the cubic meter calculation cannot be applied (for example if the height is above 1,25 meters), the volumetric weight is calculated according to loading meter.

The loading meter is equal to the length of the goods (m) x the width of the goods (m) / 2,4.

**Chargeable weight calculation**

DHL ROAD FREIGHT STANDARD (202)

	1 cubic metre (cbm) equals	1 loading metre (ldm) equals
Countries DK, FI and NO	350 kg	2000 kg
Countries GB and IE	360 kg	2000 kg
Other countries	333 kg	1850 kg

**Number of decimals**

DHL ROAD FREIGHT STANDARD (202)

Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	-	0

**Product specific**

DHL ROAD FREIGHT STANDARD (202)

- This product can be used to and from Sweden.
- Minimum and maximum weight and dimensions varies, depending on destination country. Please see table above.
- Partloaded groupage/Direct injection (spridning) is a way of bulking consignments together. Only valid within the Nordic region. All shipments must be sent in one EDI file, with a dedicated EDI sender.
- Code for product in invoice files: ECI.

**Instructions**

DHL ROAD FREIGHT STANDARD (202)

- Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.
- Documents needed to carry out the transport, such as DGD/IMDG, customs documents, invoices etc must be sent by e-mail to [dhlfreight.int.se@dhl.com](mailto:dhlfreight.int.se@dhl.com).
- Booking cancellation cannot be done electronically.

Related fields		DHL ROAD FR STAND (202)	IFTMIN	TransportInstruction
For shipments to/from HU (Hungary)				
M - Is shipment EKAER free?			FTX+ARR++EKA+ Y or N in 4440-1	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "true"
If answer is no/false: M - EKAER number	AN..20		EKAER number in 4440-2	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "false"  "Code": " <b>EKAER_NUMBER</b> ", "StringValue": "xxxxxxxxxxxxxx"
For shipments to/from PL (Poland)				
O - SENT reference	AN..20		FTX+ARR++SNT+ SENT reference in 4440-1	Under AdditionalInformation: "code": " <b>SENT_REF</b> ", "stringValue": "123456789A"
O - SENT carrier key	AN..20		SENT carrier key in 4440-2	Under AdditionalInformation: "code": " <b>SENT_CARKEY</b> ", "stringValue": "82727166666"
For shipments to/from RO (Romania)				
M - Is shipment UIT free?			FTX+ARR++UIT+ Y or N in 4440-1	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "true"
If answer is no/false: C - UIT code Code should be provided if possible	AN..19		UIT code in 4440-2	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "false"  "code": " <b>UIT_NUMBER</b> ", "stringValue": "1234-5678-9012-3456"

Valid countries	DHL ROAD FREIGHT STANDARD (202)
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK	
Excluded regions: Crimea/Sebastopol region - postal codes starting with 95-96-97-98-99 (UA)	



Parties		DHL ROAD FREIGHT STANDARD (202)	
FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes/Delivery terms - Export		Payer codes/Delivery terms - Import	
EXW	Ex Works	EXW	Ex Works
FCA	Free Carrier	FCA	Free Carrier
CPT	Carriage Paid To		
CIP	Carriage and Insurance Paid to		
DAP	Delivered At Place		
DPU	Delivered At Place Unloaded		
DDP	Delivered Duty Paid		

DHL account number format	DHL ROAD FREIGHT STANDARD (202)
Up to 35 alphanumeric characters	

Package types	DHL ROAD FREIGHT STANDARD (202)
Please see appendix for valid package types	

Documents				DHL ROAD FREIGHT STANDARD (202)
Label	Waybill	CMR	Shipment list	
Yes	-	Yes	-	
Product name on label (field 2): DHL ROAD FREIGHT STANDARD or ROAD FREIGHT STANDARD				

Booking deadline	DHL ROAD FREIGHT STANDARD (202)
Export: 12:00 pickup day (day 0)	
Import: 14:00 day before pickup (day -1)	



APIs		DHL ROAD FREIGHT STANDARD (202)
Service name	Used for	
TimeTable API	Fixed delivery day	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, CMR	

Information to be sent via EDI or API		DHL ROAD FREIGHT STANDARD (202)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7381000065002	

Additional services available for product DHL ROAD FREIGHT STANDARD (202)
Customs handling - Full service
Customs, customers own declaration
Customs, joint declaration
Dangerous goods
DHL Insurance
Fixed delivery day
Hardcopy POD (Proof of Delivery)
Pre-advice delivery
Pre-advice pickup
Time slot booking - delivery

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## 5.5 **DHL SPECIAL (209)**

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL SPECIAL (209)
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	0,1	-
Max actual weight (kg)	-	-
Min dimensions, L x W x H (cm)	-	-
Max dimensions, L x W x H (cm)	1200 x 240 x 270	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	150,000
Max loading metres (ldm)	-	19,20
Max no. of pallet places (ppl)	-	48,0

Number of decimals					DHL SPECIAL (209)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	2	1	0	

Product specific	DHL SPECIAL (209)
<ul style="list-style-type: none"> <li>• This product may only be used according to separate agreement, i.e. should not be possible to use for all customers.</li> <li>• Maximum weight per piece and shipment is limited by the loading capacity of the truck and of the allowed maximum weight for the road.</li> <li>• A piece is calculated as long goods in the same way as products 211 and 212.</li> <li>• Additional services combination rules may differ for this product compared to other products. Please see each additional services description, section 'Can not be combined with'.</li> </ul>	

Instructions	DHL SPECIAL (209)
<ul style="list-style-type: none"> <li>• Booking cancellation cannot be done electronically.</li> </ul>	

Valid countries

DHL SPECIAL (209)

SE

Parties

DHL SPECIAL (209)

FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN) DHL terminal (if Collection at terminal)
MR	-	ST	-

Payer codes

DHL SPECIAL (209)

1	Consignor pays freight cost
3	Consignee pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)
8	Manual invoicing (separate agreement needed before use)

DHL account number format

DHL SPECIAL (209)

6 digits

Package types

DHL SPECIAL (209)

Any package type can be used

Documents

DHL SPECIAL (209)

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

Product name on label (field 2): DHL SPECIAL

Waybill is mandatory for shipments with Dangerous goods

APIs		DHL SPECIAL (209)
Service name	Used for	
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, domestic SE waybill, shipment list	

Information to be sent via EDI or API		DHL SPECIAL (209)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7330924000002	

Additional services available for product DHL SPECIAL (209)		
Carrying help pickup	Carrying help to room of choice	Collection at terminal
Dangerous goods	Dangerous goods, limited quantity	Delivery at Construction site
Delivery monitoring - pickup	Delivery monitoring - arrived at DHL terminal	Delivery monitoring - out for delivery
Delivery monitoring - deliv.	Delivery without Id control	Delivery without POD
DHL Insurance	EUR pallet exchange	Evening delivery
Evening delivery zone B	Evening delivery zone C	Evening delivery zone D
Evening delivery zone E	Green Freight	Indoor delivery
Indoor delivery special	Installation	Installation advanced
M20	M40	Notification
On-line appointment booking	Packaging removal	PRE-7 delivery
PRE-10 delivery	PRE-12 delivery	Pre-advice by driver
Pre-advice pickup	Removal of replaced goods	Tail lift loading
Tail lift unloading	Thermo cold	Thermo warm
Time definite loading	Time definite unloading	Two-man handling
Weekend delivery		

## 5.6 **DHL PALL (210)**

	Product codes						<a href="#">Link to Products overview</a>					
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc			DHL PALL (210)
Full Pallet			
	Piece	Shipment	
Max number of pieces	-	3	
Min actual weight (kg)	0,1	-	
Max actual weight (kg)	800,0	2400,0	
Min dimensions, L x W x H (cm)	120 x 80 x 15	-	
Max dimensions, L x W x H (cm)	120 x 80 x 220	-	
Max length + circumference (cm)	-	-	
Max volume (cbm)	-	-	
Max loading metres (ldm)	-	-	
Max no. of pallet places (ppl)	1,0	3,0	

Minimum and maximum weight and dimensions etc			DHL PALL (210)
Half Pallet			
	Piece	Shipment	
Max number of pieces	-	6	
Min actual weight (kg)	0,1	-	
Max actual weight (kg)	400,0	2400,0	
Min dimensions, L x W x H (cm)	60 x 80 x 15	-	
Max dimensions, L x W x H (cm)	60 x 80 x 150	-	
Max length + circumference (cm)	-	-	
Max volume (cbm)	-	-	
Max loading metres (ldm)	-	-	
Max no. of pallet places (ppl)	0,5	3,0	

Number of decimals				DHL PALL (210)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	-	-	1	0

Product specific	DHL PALL (210)
<ul style="list-style-type: none"> <li>Full Pallets and Half Pallets can be combined, as long as maximum shipment weight and number of pallet places are not exceeded.</li> </ul>	

Instructions	DHL PALL (210)
<ul style="list-style-type: none"> <li>Booking cancellation cannot be done electronically.</li> </ul>	

Valid countries	DHL PALL (210)
SE	

Parties				DHL PALL (210)
FP	Freight payer	BY	-	
CZ	Consignor   Sender	CN	Consignee   Receiver	
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)	
MR	-	ST	-	

Payer codes		DHL PALL (210)
1	Consignor pays freight cost	
3	Consignee pays freight cost	
4	Third party pays freight cost (account number must be sent in party FP)	

DHL account number format	DHL PALL (210)
6 digits	

Package types		DHL PALL (210)
701	Full Pallet	
702	Half Pallet	



Documents				DHL PALL (210)
Label	Waybill	CMR	Shipment list	
Yes	-	-	Yes	
Product name on label (field 2): DHL PALL				
Total number of Full Pallets and Half Pallets must be printed on label. Please see label field 12.				
Waybill is mandatory for shipments with Dangerous goods				

APIs		DHL PALL (210)
Service name	Used for	
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, domestic SE waybill, shipment list	

Information to be sent via EDI or API		DHL PALL (210)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
Yes (if regular pickup is not agreed)	Yes	
Standard UNB address: 733092400002	Standard UNB address: 733092400002	



Additional services available for product DHL PALL (210)

Collection at terminal

Dangerous goods

Dangerous goods, limited quantity

Delivery monitoring - pickup

Delivery monitoring - arrived at DHL terminal

Delivery monitoring - out for delivery

Delivery monitoring - delivered

Delivery without POD

DHL Insurance

EUR pallet exchange

Freight subsidy

Green Freight

Indoor delivery

Notification

PRE-7 delivery

PRE-10 delivery

PRE-12 delivery

Pre-advice by driver

Pre-advice pickup

Thermo warm

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## 5.7 DHL STYCKE (211)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL STYCKE (211)
	Piece	Shipment
Max number of pieces	-	99
Min actual weight (kg)	0,1	-
Max actual weight (kg)	1000,0	2500,0
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm) Please notice that not all maximum dimensions can occur at the same time, as this would transcend the maximum volume (cbm), loading metres (ldm) or pallet places (ppl)	If weight is <50 kg: L: 599 W: 240 H: 220  If weight is ≥50 kg: L: 299 W: 240 H: 220	-
Max length + circumference (cm)	-	-
Max volume (cbm)	3,571	8,928
Max loading metres (ldm)	0,51	1,28
Max no. of pallet places (ppl)	1,2	3,2
Max chargeable weight (kg)	-	2500,0

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.

Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.

Chargeable weight per package is rounded up to the nearest whole kg.

For goods with a maximum height of 1,25 meters, the volumetric weight is calculated according to cubic meter.

For goods where the cubic meter calculation cannot be applied (for example if the height is above 1,25 meters), the volumetric weight is calculated according to loading meter.

The loading meter is equal to the length of the goods (m) x the width of the goods (m) / 2,4.

If pallet place (pallplats) is used for volumetric weight calculation, 1 ppl equals 0,4 ldm.

Chargeable weight might also be calculated according to long goods calculation rules for the product.

Chargeable weight calculation			DHL STYCKE (211)
1 cubic metre (cbm) equals 280 kg	1 loading metre (ldm) equals 1950 kg	1 pallet place (ppl) equals 780 kg	

Long goods chargeable weight calculation			DHL STYCKE (211)
A piece is calculated as long goods if length is 300 - 599 cm & weight is <50 kg.			
	Piece width (cm)	Volumetric weight (kg)	
	1 - 40 cm	200 kg	
	41 - 80 cm	400 kg	
	81 - 120 cm	600 kg	
	121 - 160 cm	800 kg	
	161 - 240 cm	900 kg	
Example: If width is 140 cm and length is 300 - 599 cm, the volumetric weight is 800 kg.			

Number of decimals					DHL STYCKE (211)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	2	1	0	

Product specific	DHL STYCKE (211)
<ul style="list-style-type: none"> <li>• Default product for shipments &gt;999,0 kg - DHL PARTI.</li> <li>• If a shipment contains one or more pieces with height &gt;220 cm it should be handled as a DHL PARTI (212) shipment, even if total weight is less than 1000,0 kg.</li> <li>• A piece is calculated as long goods if length is 300 - 599 cm.</li> </ul>	

Instructions	DHL STYCKE (211)
<ul style="list-style-type: none"> <li>• Booking cancellation cannot be done electronically.</li> </ul>	

Valid countries	DHL STYCKE (211)
SE	

Parties				DHL STYCKE (211)
FP	Freight payer	BY	-	
CZ	Consignor   Sender	CN	Consignee   Receiver	
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)	
MR	-	ST	-	

Payer codes		DHL STYCKE (211)
1	Consignor pays freight cost	
3	Consignee pays freight cost	
4	Third party pays freight cost (account number must be sent in party FP)	

DHL account number format	DHL STYCKE (211)
6 digits	

Package types	DHL STYCKE (211)
Any package type can be used	

Documents				DHL STYCKE (211)
Label	Waybill	CMR	Shipment list	
Yes	-	-	Yes	
Product name on label (field 2): DHL STYCKE				
Waybill is mandatory for shipments with Dangerous goods				

APIs		DHL STYCKE (211)
Service name	Used for	
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, domestic SE waybill, shipment list	

Information to be sent via EDI or API		DHL STYCKE (211)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
Yes (if regular pickup is not agreed)	Yes	
Standard UNB address: 7330924000002	Standard UNB address: 7330924000002	



Additional services available for product DHL STYCKE (211)

Collection at terminal

Dangerous goods

Dangerous goods, limited quantity

Delivery monitoring - pickup

Delivery monitoring - arrived at DHL terminal

Delivery monitoring - out for delivery

Delivery monitoring - delivered

Delivery without POD

DHL Insurance

EUR pallet exchange

Freight subsidy

Green Freight

Indoor delivery

Notification

PRE-7 delivery

PRE-10 delivery

PRE-12 delivery

Pre-advice by driver

Pre-advice pickup

Thermo warm

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## 5.8 DHL PARTI (212)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL PARTI (212)
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	0,1	-
Min chargeable weight (kg)	-	1000,0
Max actual weight (kg)	-	-
Min dimensions, L x W x H (cm)	-	-
Max dimensions, L x W x H (cm)	1200 x 240 x 270	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	150,000
Max loading metres (ldm)	-	19,2
Max no. of pallet places (ppl)	-	48,0

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.

Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.

Chargeable weight per package is rounded up to the nearest whole kg.

For goods with a maximum height of 1,25 meters, the volumetric weight is calculated according to cubic meter.

For goods where the cubic meter calculation cannot be applied (for example if the height is above 1,25 meters), the volumetric weight is calculated according to loading meter.

The loading meter is equal to the length of the goods (m) x the width of the goods (m) / 2,4.

If pallet place (pallplats) is used for volumetric weight calculation, 1 ppl equals 0,4 ldm.

Chargeable weight might also be calculated according to long goods calculation rules for the product.

Chargeable weight calculation			DHL PARTI (212)
1 cubic metre (cbm) equals 280 kg	1 loading metre (ldm) equals 1950 kg	1 pallet place (ppl) equals 780 kg	

Long goods chargeable weight calculation

DHL PARTI (212)

A piece is calculated as long goods if length is  $\geq 300$  cm & weight  $\geq 50$  kg or if length is  $\geq 600$  cm.

	Piece width (cm)	Kg per length metre
	1 - 40 cm	325 kg per metre
	41 - 80 cm	650 kg per metre
	81 - 120 cm	975 kg per metre
	121 - 160 cm	1300 kg per metre
	161 - 240 cm	1950 kg per metre

Examples: If width is 140 cm and length is 400 cm & weight is 100 kg, the volumetric weight is  $4,0 \text{ m} \times 1300 \text{ kg} = 5200 \text{ kg}$ .

If width is 70 cm and length is 700 cm, the volumetric weight is  $7,0 \text{ m} \times 650 \text{ kg} = 4550 \text{ kg}$ .

Number of decimals

DHL PARTI (212)

Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	1	0

Product specific

DHL PARTI (212)

- Maximum weight per piece and shipment is limited by the loading capacity of the truck and of the allowed maximum weight for the road.
- A piece is calculated as long goods if length is  $\geq 300$  cm and weight is  $\geq 50,0$  kg or if length is  $\geq 600$  cm.
- In pickup request EDI message the following information is mandatory for DHL PARTI (212) shipments:
  - Complete name and address to physical pickup place.
  - At least address, postal code and city to physical delivery place.
  - Freight payer party including paying DHL account number.

Instructions

DHL PARTI (212)

- Booking cancellation cannot be done electronically.

Valid countries

DHL PARTI (212)

SE



Parties				DHL PARTI (212)
FP	Freight payer	BY	-	
CZ	Consignor   Sender	CN	Consignee   Receiver	
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)	
MR	-	ST	-	

Payer codes		DHL PARTI (212)
1	Consignor pays freight cost	
3	Consignee pays freight cost	
4	Third party pays freight cost (account number must be sent in party FP)	

DHL account number format	DHL PARTI (212)
6 digits	

Package types	DHL PARTI (212)
Any package type can be used	

Documents				DHL PARTI (212)
Label	Waybill	CMR	Shipment list	
Yes	Yes - four copies	-	-	
Product name on label (field 2): DHL PARTI				

APIs		DHL PARTI (212)
Service name	Used for	
PostalCode API - Route	Domestic routing/linehaul code - used on label (not mandatory)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, domestic SE waybill	



Information to be sent via EDI or API		DHL PARTI (212)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
Yes	Yes	
Standard UNB address: 733092400002	Standard UNB address: 733092400002	

Additional services available for product DHL PARTI (212)	
Dangerous goods	
Dangerous goods, limited quantity	
Delivery at Construction site	
Delivery without POD	
DHL Insurance	
EUR pallet exchange	
Freight subsidy	
Green Freight	
Notification	
Pre-advice by driver	
Pre-advice pickup	
Tail lift loading	
Tail lift unloading	
Thermo cold	
Thermo warm	
Time definite loading	
Time definite unloading	
Truck	

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## 5.9 DHL ROAD FREIGHT DIRECT (205)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Number of decimals					DHL ROAD FREIGHT DIRECT (205)		
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)			
1	3	2	-	0			

Product specific	DHL ROAD FREIGHT DIRECT (205)
<ul style="list-style-type: none"> <li>• This product can be used to and from Sweden.</li> <li>• Minimum and maximum weight and dimensions varies, depending on destination country. Please see appendix.</li> <li>• A piece is calculated as long goods if length is <math>\geq 300</math> cm.</li> <li>• Partloaded groupage/Direct injection (spridning) is a way of bulking consignments together. Only valid within the Nordic region. All shipments must be sent in one EDI file, with a dedicated EDI sender.</li> <li>• Code for product in invoice files: ELI.</li> </ul>	

Instructions	DHL ROAD FREIGHT DIRECT (205)
<ul style="list-style-type: none"> <li>• Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> <li>• Documents needed to carry out the transport, such as DGD/IMDG, customs documents, invoices etc must be sent by e-mail to <a href="mailto:dhlfreight.int.se@dhl.com">dhlfreight.int.se@dhl.com</a>.</li> <li>• Booking cancellation cannot be done electronically.</li> </ul>	

Related fields		DHL ROAD FR DIRECT (205)	IFTMIN	TransportInstruction
For shipments to/from HU (Hungary)				
M - Is shipment EKAER free?			FTX+ARR++EKA+ Y or N in 4440-1	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "true"
If answer is no/false: M - EKAER number	AN..20		EKAER number in 4440-2	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "false"  "Code": " <b>EKAER_NUMBER</b> ", "StringValue": "xxxxxxxxxxxxx"
For shipments to/from PL (Poland)				
O - SENT reference	AN..20		FTX+ARR++SNT+ SENT reference in 4440-1	Under AdditionalInformation: "code": " <b>SENT_REF</b> ", "stringValue": "123456789A"
O - SENT carrier key	AN..20		SENT carrier key in 4440-2	Under AdditionalInformation: "code": " <b>SENT_CARKEY</b> ", "stringValue": "82727166666"
For shipments to/from RO (Romania)				
M - Is shipment UIT free?			FTX+ARR++UIT+ Y or N in 4440-1	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "true"
If answer is no/false: C - UIT code Code should be provided if possible	AN..19		UIT code in 4440-2	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "false"  "code": " <b>UIT_NUMBER</b> ", "stringValue": "1234-5678-9012-3456"

Valid countries	DHL ROAD FREIGHT DIRECT (205)
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK	
Excluded regions: Crimea/Sebastopol region - postal codes starting with 95-96-97-98-99 (UA)	



Parties				DHL ROAD FREIGHT DIRECT (205)
FP	Freight payer	BY	-	
CZ	Consignor   Sender	CN	Consignee   Receiver	
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)	
MR	-	ST	-	

Payer codes/Delivery terms - Export		Payer codes/Delivery terms - Import	
CPT	Carriage Paid To	EXW	Ex Works
CIP	Carriage and Insurance Paid to	FCA	Free Carrier
DAP	Delivered At Place		
DPU	Delivered At Place Unloaded		
DDP	Delivered Duty Paid		

DHL account number format	DHL ROAD FREIGHT DIRECT (205)
Up to 35 alphanumeric characters	

Package types	DHL ROAD FREIGHT DIRECT (205)
Please see appendix for valid package types	

Documents				DHL ROAD FREIGHT DIRECT (205)
Label	Waybill	CMR	Shipment list	
Yes	-	Yes	-	
Product name on label (field 2): DHL ROAD FREIGHT DIRECT or ROAD FREIGHT DIRECT				

Booking deadline	DHL ROAD FREIGHT DIRECT (205)
Export: 14:00 day before pickup (day -1) Import: 14:00 day before pickup (day -1)	



APIs		DHL ROAD FREIGHT DIRECT (205)
Service name	Used for	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, CMR	

Information to be sent via EDI or API		DHL ROAD FREIGHT DIRECT (205)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7381000065002	

Additional services available for product DHL ROAD FREIGHT DIRECT (205)
Customs handling - Full service
Customs, customers own declaration
Customs, joint declaration
Dangerous goods
DHL Insurance
Hardcopy POD (Proof of Delivery)
Pre-advice delivery
Pre-advice pickup
Tail lift loading
Tail lift unloading
Time slot booking - delivery
Time slot booking - pickup

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## 5.10 DHL EUROCONNECT PLUS (232)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL EUROCONNECT PLUS (232)	
	Piece	Shipment	
Max number of pieces	-	999	
Min actual weight (kg)	0,1	-	
Max actual weight (kg)	800,0	1000,0	
Min dimensions, L x W x H (cm)	-	-	
Max dimensions, L x W x H (cm) Please notice that not all maximum dimensions can occur at the same time, as this would transcend the maximum volume (cbm), loading metres (ldm) or pallet places (ppl)	L: 240 W: 120 H: 220	-	
Max length + circumference (cm)	-	-	
Max volume (cbm)	-	4,000	
Max loading metres (ldm)	-	-	
Max no. of pallet places (ppl)	-	-	
Max chargeable weight (kg)	-	1000,0	
<p>The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.</p> <p>Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.</p> <p>Chargeable weight per package is rounded up to the nearest whole kg.</p>			

Chargeable weight calculation		DHL EUROCONNECT PLUS (232)	
1 cubic metre (cbm) equals 250 kg			

Number of decimals					DHL EUROCONNECT PLUS (232)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	-	-	0	

Product specific

DHL EUROCONNECT PLUS (232)

- Code for product in invoice files: ECI (same as product DHL ROAD FREIGHT STANDARD).

Instructions

DHL EUROCONNECT PLUS (232)

- Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.
- Documents needed to carry out the transport, such as customs documents, invoices etc must be sent by e-mail to [dhlfreight.int.se@dhl.com](mailto:dhlfreight.int.se@dhl.com).
- Booking cancellation cannot be done electronically.

Valid countries

DHL EUROCONNECT PLUS (232)

AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SI, SK

Parties

DHL EUROCONNECT PLUS (232)

FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes/Delivery terms - Export

DHL EUROCONNECT PLUS (232)

DAP	Delivered At Place
DDP	Delivered Duty Paid

DHL account number format

DHL EUROCONNECT PLUS (232)

Up to 35 alphanumeric characters

Package types

DHL EUROCONNECT PLUS (232)

Any package type can be used

Documents

DHL EUROCONNECT PLUS (232)

Label	Waybill	CMR	Shipment list
Yes	-	Yes	-

Product name on label (field 2): DHL EUROCONNECT PLUS



Booking deadline	DHL EUROCONNECT PLUS (232)
12:00 pickup day (day 0)	

APIs		DHL EUROCONNECT PLUS (232)
Service name	Used for	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Labels, CMR	

Information to be sent via EDI or API		DHL EUROCONNECT PLUS (232)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7381000065002	

Additional services available for product DHL EUROCONNECT PLUS (232)	
Customs handling - Full service	
Customs, customers own declaration	
Customs, joint declaration	
DHL Insurance	
Pre-advice delivery	
Pre-advice pickup	

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## 5.11 DHL ROAD FREIGHT PRIORITY (233)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL ROAD FREIGHT PRIORITY (233)
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	0,1	-
Max actual weight (kg)	1000,0	2499,9
Min dimensions, L x W x H (cm)	15 x 11 x 3	-
Max dimensions, L x W x H (cm)	240 x 120 x 220	-
Max length + circumference (cm)	-	-
Max volume (cbm)	-	7,575
Max loading metres (ldm)	-	1,24
Max no. of pallet places (ppl)	-	-
Max chargeable weight (kg)	-	2499,9

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.

Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.

Chargeable weight per package is rounded up to the nearest whole kg.

For goods with a maximum height of 1,25 meters, the volumetric weight is calculated according to cubic meter.

For goods where the cubic meter calculation cannot be applied (for example if the height is above 1,25 meters), the volumetric weight is calculated according to loading meter.

The loading meter is equal to the length of the goods (m) x the width of the goods (m) / 2,4.

Chargeable weight calculation		DHL ROAD FREIGHT PRIORITY (233)
	1 cubic metre (cbm) equals	1 loading metre (ldm) equals
All countries	330 kg	2000 kg



Number of decimals					DHL ROAD FREIGHT PRIORITY (233)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	2	-	0	

Product specific	DHL ROAD FREIGHT PRIORITY (233)
<ul style="list-style-type: none"> <li>• This product can be used to and from Sweden.</li> <li>• Committed delivery day (CDD) in a separate field (on screen and in EDI). (In IFTMIN, date should be sent in Sg 8 DTM 2380 with qualifier 2005=2.)</li> <li>• Committed delivery day (CDD) must be printed on label. Please see label section.</li> <li>• Propose product DHL ROAD FREIGHT DIRECT (205) if outside product definition for this product.</li> <li>• Code for product in invoice files: ERI.</li> </ul>	

Instructions	DHL ROAD FREIGHT PRIORITY (233)
<ul style="list-style-type: none"> <li>• Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> <li>• Documents needed to carry out the transport, such as DGD/IMDG, customs documents, invoices etc must be sent by e-mail to <a href="mailto:dhlfreight.int.se@dhl.com">dhlfreight.int.se@dhl.com</a>.</li> <li>• Booking cancellation cannot be done electronically.</li> </ul>	



Related fields		DHL ROAD FR PRIO (233)	IFTMIN	TransportInstruction
For shipments to/from HU (Hungary)				
M - Is shipment EKAER free?			FTX+ARR++EKA+ Y or N in 4440-1	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "true"
If answer is no/false: M - EKAER number	AN..20		EKAER number in 4440-2	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "false"  "Code": " <b>EKAER_NUMBER</b> ", "StringValue": "xxxxxxxxxxxxx"
For shipments to/from PL (Poland)				
O - SENT reference	AN..20		FTX+ARR++SNT+ SENT reference in 4440-1	Under AdditionalInformation: "code": " <b>SENT_REF</b> ", "stringValue": "123456789A"
O - SENT carrier key	AN..20		SENT carrier key in 4440-2	Under AdditionalInformation: "code": " <b>SENT_CARKEY</b> ", "stringValue": "82727166666"
For shipments to/from RO (Romania)				
M - Is shipment UIT free?			FTX+ARR++UIT+ Y or N in 4440-1	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "true"
If answer is no/false: C - UIT code Code should be provided if possible	AN..19		UIT code in 4440-2	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "false"  "code": " <b>UIT_NUMBER</b> ", "stringValue": "1234-5678- 9012-3456"

Valid countries	DHL ROAD FREIGHT PRIORITY (233)
AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LI, LT, LU, LV, NL, NO, PL, PT, RO, SE, SI, SK	

Parties		DHL ROAD FREIGHT PRIORITY (233)	
FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-



Payer codes/Delivery terms - Export		Payer codes/Delivery terms - Import	
EXW	Ex Works	EXW	Ex Works
FCA	Free Carrier	FCA	Free Carrier
CPT	Carriage Paid To		
CIP	Carriage and Insurance Paid to		
DAP	Delivered At Place		
DPU	Delivered At Place Unloaded		
DDP	Delivered Duty Paid		

**DHL account number format**

DHL ROAD FREIGHT PRIORITY (233)

Up to 35 alphanumeric characters

**Package types**

DHL ROAD FREIGHT PRIORITY (233)

Please see appendix for valid package types

**Documents**

DHL ROAD FREIGHT PRIORITY (233)

Label	Waybill	CMR	Shipment list
Yes	-	Yes	-

Product name on label (field 2): DHL ROAD FREIGHT PRIORITY or ROAD FREIGHT PRIORITY

Default text on label (field 11 Product features/Handling code): PRIO

Please also see label field 11b concerning Committed delivery day (CDD)

**APIs**

DHL ROAD FREIGHT PRIORITY (233)

Service name	Used for
TimeTable API	Committed delivery day PRE-10 or PRE-12 delivery availability
Product API	Information and rules related to DHL Freight (Sweden) products
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing
Print API	Label, CMR



Information to be sent via EDI or API		DHL ROAD FREIGHT PRIORITY (233)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7381000065002	

Additional services available for product DHL ROAD FREIGHT PRIORITY (233)
Customs handling - Full service
Customs, customers own declaration
Customs, joint declaration
Dangerous goods
DHL Insurance
Hardcopy POD (Proof of Del)
Pre-advice delivery
Pre-advice pickup
PRE-10 delivery
PRE-12 delivery

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## 5.12 DHL STANDARD PALLET INTERNATIONAL (SPI)

Product codes						<a href="#">Link to Products overview</a>						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL STANDARD PALLET INT (SPI)	
	Piece	Shipment	
Max number of pieces Package type PLH Package type PLE Package type PAL or a MIX - please see section 'Product specific'	-	10 5 4	
Min actual weight (kg)	0,1	-	
Max actual weight (kg)	750,0	2499,9	
Min dimensions, L x W x H (cm) Package type PLH Package type PLE Package type PAL	80 x 60 x 3 120 x 80 x 3 120 x 100 x 3	-	
Max dimensions, L x W x H (cm) Package type PLH Package type PLE Package type PAL	80 x 60 x 220 120 x 80 x 220 120 x 100 x 220	-	
Max volume (cbm) Package type PLH Package type PLE Package type PAL	1,056 2,112 2,640	10,560	
Max loading metres (ldm) Package type PLH Package type PLE Package type PAL	0,20 0,40 0,50	2,00	

Number of decimals					DHL STANDARD PALLET INT (SPI)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	2	-	0	



Product specific

DHL STANDARD PALLET INT (SPI)

- Package (pallet) types can be mixed, as long as maximum loading metres do not exceed 2,0 ldm. For this calculation, a piece of each package (pallet) type equals:  
1 PLH = 0,2 ldm  
1 PLE = 0,4 ldm  
1 PAL = 0,5 ldm  
Please notice that user must not actually enter/use any ldm values - this calculation should be made anyway "in the background".
- This product can be used to and from Sweden.
- Code for product in invoice files: SPI.

Instructions

DHL STANDARD PALLET INT (SPI)

- Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.
- Documents needed to carry out the transport, such as DGD/IMDG, customs documents, invoices etc must be sent by e-mail to [dhlfreight.int.se@dhl.com](mailto:dhlfreight.int.se@dhl.com).
- Booking cancellation cannot be done electronically.



Related fields	DHL STAND PALL INT (SPI)	IFTMIN	TransportInstruction
For shipments to/from HU (Hungary)			
M - Is shipment EKAER free?		FTX+ARR++EKA+ Y or N in 4440-1	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "true"
If answer is no/false: M - EKAER number	AN..20	EKAER number in 4440-2	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "false"  "Code": " <b>EKAER_NUMBER</b> ", "StringValue": "xxxxxxxxxxxxx"
For shipments to/from PL (Poland)			
O - SENT reference	AN..20	FTX+ARR++SNT+ SENT reference in 4440-1	Under AdditionalInformation: "code": " <b>SENT_REF</b> ", "stringValue": "123456789A"
O - SENT carrier key	AN..20	SENT carrier key in 4440-2	Under AdditionalInformation: "code": " <b>SENT_CARKEY</b> ", "stringValue": "82727166666"
For shipments to/from RO (Romania)			
M - Is shipment UIT free?		FTX+ARR++UIT+ Y or N in 4440-1	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "true"
If answer is no/false: C - UIT code Code should be provided if possible	AN..19	UIT code in 4440-2	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "false"  "code": " <b>UIT_NUMBER</b> ", "stringValue": "1234-5678-9012-3456"

Valid countries	DHL STANDARD PALLET INT (SPI)
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK	
Excluded regions: Crimea/Sebastopol region - postal codes starting with 95-96-97-98-99 (UA)	

Parties		DHL STANDARD PALLET INT (SPI)	
FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes/Delivery terms - Export		Payer codes/Delivery terms - Import	
EXW	Ex Works	EXW	Ex Works
FCA	Free Carrier	FCA	Free Carrier
CPT	Carriage Paid To		
CIP	Carriage and Insurance Paid to		
DAP	Delivered At Place		
DPU	Delivered At Place Unloaded		
DDP	Delivered Duty Paid		

DHL account number format	DHL STANDARD PALLET INT (SPI)
Up to 35 alphanumeric characters	

Package types		DHL STANDARD PALLET INT (SPI)
PLH	Half Euro pallet	
PLE	Euro pallet	
PAL	Industry pallet	

Documents				DHL STANDARD PALLET INT (SPI)
Label	Waybill	CMR	Shipment list	
Yes	-	Yes	-	
Product name on label (field 2): DHL STANDARD PALLET				
Total number of each package (pallet) type must be printed on label. Please see label field 12.				

Booking deadline	DHL STANDARD PALLET INT (SPI)
Export: 12:00 pickup day (day 0)	
Import: 14:00 day before pickup (day -1)	



APIs		DHL STANDARD PALLET INT (SPI)
Service name	Used for	
TimeTable API	Fixed delivery day	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, CMR	

Information to be sent via EDI or API		DHL STANDARD PALLET INT (SPI)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7381000065002	

Additional services available for product DHL STANDARD PALLET INTERNATIONAL (SPI)
Customs handling - Full service
Customs, customers own declaration
Customs, joint declaration
Dangerous goods
DHL Insurance
Fixed delivery day
Hardcopy POD (Proof of Delivery)
Pre-advice delivery
Pre-advice pickup
Time slot booking - delivery

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### 5.13 DHL SERVICE POINT B2C (103)

	Product codes						Link to Products overview					
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc			DHL SERVICE POINT B2C (103)
Delivery to parcelshop (SERVICE POINT)			
	Piece	Shipment	
Max number of pieces	-	1	
Min actual weight (kg)	0,1	-	
Max actual weight (kg)	20,0	-	
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 2,0	-	
Max dimensions, L x W x H (cm)	Max length: 150,0	-	
Max length + circumference (cm)	300,0	-	
Max volume (cbm)	0,300	-	
Max loading metres (ldm)	-	-	
Max no. of pallet places (ppl)	-	-	

Minimum and maximum weight and dimensions etc			DHL SERVICE POINT B2C (103)
Delivery to parcelstation (box)			
	Piece	Shipment	
Max number of pieces	-	1	
Min actual weight (kg)	0,1	-	
Max actual weight (kg)	20,0	-	
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 2,0	-	
Max dimensions, L x W x H (cm)	58,0 x 44,0 x 50,0	-	
Max length + circumference (cm)	-	-	
Max volume (cbm)	-	-	
Max loading metres (ldm)	-	-	
Max no. of pallet places (ppl)	-	-	

Chargeable weight calculation

DHL SERVICE POINT B2C (103)

1 cubic metre (cbm) equals 280 kg

Number of decimals

DHL SERVICE POINT B2C (103)

Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	-	-	1

Product specific

DHL SERVICE POINT B2C (103)

- The delivery of the package can be carried out as follows:
  1. Picked up by receiver at a parcelshop (SERVICE POINT).
  2. Picked up by receiver at a parcelstation (box), accessed using a code.
- When the shipment is ready for pickup a notification will be sent to the consignee. It is mandatory to select either sms or e-mail to notify the consignee (not valid if additional service Pre-advice by letter is selected). Please notice that this should not be selected by adding an additional service. Mobile phone number or e-mail address must be sent according to EDI file specification. Please notice that the consignee will be notified by sms if both mobile phone number and e-mail address is sent. I.e. notification will not be sent by e-mail in that case.
- Maximum dimensions varies depending on delivery method. Please see tables above.
- To enable the receiver to return a package, a separate DHL SERVICE POINT C2B (104) shipment must be created.

Instructions

DHL SERVICE POINT B2C (103)

- Booking cancellation cannot be done electronically.

Valid countries

DHL SERVICE POINT B2C (103)

SE

Parties

DHL SERVICE POINT B2C (103)

FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (SERVICE POINT) In API use party accessPoint
MR	-	ST	SERVICE POINT terminal id In API use id of accessPoint

Payer codes		DHL SERVICE POINT B2C (103)
1	Consignor pays freight cost	
4	Third party pays freight cost (account number must be sent in party FP)	

DHL account number format	DHL SERVICE POINT B2C (103)
6 digits	

Package types	DHL SERVICE POINT B2C (103)
Any package type can be used	

Documents				DHL SERVICE POINT B2C (103)
Label	Waybill	CMR	Shipment list	
Yes	-	-	Yes	
Product name on label (field 2): DHL SERVICE POINT				

APIs		DHL SERVICE POINT B2C (103)
Service name	Used for	
ServicePointLocator API	Closest service points including details. (Always search for ten closest service points to get the most accurat reply.) If additional service Cash on delivery (C.O.D) is selected, code 'SF054' should be sent in the parameter 'featureCodes'. In this case, only service points that can handle C.O.D are included in the response.	
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, shipment list	

Information to be sent via EDI or API		DHL SERVICE POINT B2C (103)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
Yes (if regular pickup is not agreed)	Yes	
Standard UNB address: 7330924000002	Standard UNB address: 7330924000002	



Additional services available for product DHL SERVICE POINT B2C (103)

Cash on delivery (C.O.D)

Dangerous goods, limited quantity

Delivery monitoring - pickup

Delivery monitoring - arrived at DHL terminal

Delivery monitoring - out for delivery

Delivery monitoring - collected by receiver

Delivery monitoring - not collected by receiver

DHL Insurance

Green Freight

Personal delivery

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## 5.14 DHL SERVICE POINT C2B (104)

	Product codes						Link to Products overview					
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL SERVICE POINT C2B (104)
	Piece	Shipment
Max number of pieces	-	1
Min actual weight (kg)	0,1	-
Max actual weight (kg)	20,0	-
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 2,0	-
Max dimensions, L x W x H (cm)	Max length: 150,0	-
Max length + circumference (cm)	300,0	-
Max volume (cbm)	0,300	-
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-

Chargeable weight calculation		DHL SERVICE POINT C2B (104)
1 cubic metre (cbm) equals 280 kg		

Number of decimals					DHL SERVICE POINT C2B (104)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	-	-	1	

Product specific	DHL SERVICE POINT C2B (104)
<ul style="list-style-type: none"> <li>If e-mail address is provided for party CZ (private person returning a shipment) then the receipt for handing over the package is sent via e-mail.</li> </ul>	

Valid countries	DHL SERVICE POINT C2B (104)
SE	

Parties		DHL SERVICE POINT C2B (104)	
FP	-	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	-	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes		DHL SERVICE POINT C2B (104)	
3	Consignee pays freight cost		

DHL account number format		DHL SERVICE POINT C2B (104)	
6 digits			

Package types		DHL SERVICE POINT C2B (104)	
Any package type can be used			

Documents				DHL SERVICE POINT C2B (104)			
Label	Waybill	CMR	Shipment list				
Yes	-	-	-				
If wanted, labels can be printed by service point when package is handed over							
Product name on label (field 2): SERVICE POINT RETUR							

APIs		DHL SERVICE POINT C2B (104)	
Service name	Used for		
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)		
Product API	Information and rules related to DHL Freight (Sweden) products		
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing		
Print API	Label		



Information to be sent via EDI or API		DHL SERVICE POINT C2B (104)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: DPST	

Additional services available for product DHL DHL SERVICE POINT C2B (104)
DHL Insurance
Green Freight

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## 5.15 DHL PARCEL CONNECT (109)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Number of decimals					DHL PARCEL CONNECT (109)		
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)			
1	-	-	-	1			

Product specific	DHL PARCEL CONNECT (109)
<ul style="list-style-type: none"> <li>Addressing can be made in two different ways depending on possibilities in delivery country:               <ol style="list-style-type: none"> <li>Residential (home) addressing.</li> <li>Access point (parcelshop or parcelstation/box) addressing.</li> </ol>               Please notice that selected addressing and actual delivery method may not have to correspond. E.g. if residential addressing is the only possible option, the delivery may still be done to a parcelshop or parcelstation.                In some cases the consumer (receiver) can choose to have the delivery made to an access point even if addressing is made to residential (home) address. This option is handled in the pre-advice message that is sent after arrival to the receiving country. Please see appendix.             </li> <li>Minimum and maximum weight and dimensions varies depending on destination country and delivery method. Please see appendix.</li> <li>The receiver is notified via e-mail and/or a text message. Possible pre-alert method varies depending on destination country and delivery method. Please see appendix.</li> <li>Please notice that e-mail address to receiver is mandatory regardless of pre-alert method.</li> <li>To enable the receiver to return a package, a separate DHL PARCEL RETURN CONNECT (107) shipment must be created.</li> <li>The routing code that is written on the label (destination coded routing information) must also be transmitted as a specific reference in shipment instruction EDI file. In EDI file IFTMIN this should be sent in Sg 3 RFF with 1153=RC (please also see EDI specifications).</li> </ul>	

Instructions	DHL PARCEL CONNECT (109)
<ul style="list-style-type: none"> <li>Addressing to country Ireland (IE): Eircode (7 characters) should be sent in field for postal code. If county is used, this should be sent in the same field as city (separated with comma character), e.g. CITY, COUNTY.</li> <li>Documents needed to carry out the transport, such as customs documents, invoices etc must be sent by e-mail to <a href="mailto:dhlfreight.int.se@dhl.com">dhlfreight.int.se@dhl.com</a>.</li> <li>Two copies of customs documents must also be attached on the outside of the package.</li> <li>Booking cancellation cannot be done electronically.</li> </ul>	

Valid countries		DHL PARCEL CONNECT (109)	
AT, BE, BG, CZ, DE, DK, EE, ES, FI, FR, GB*, HR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SI, SK			
*Country GB may only be used according to separate agreement.			
Excluded regions/areas (please see DHL Freight website for present list of postal codes)			
DK	Greenland & The Faroe Islands (3800-3999)		
ES	Canary Islands (35000-35999 and 38000-38999), Ceuta (51080) & Melilla (52080)		
FR	Delivery only to France mainland and Corsica - other regions (97100-99999) excluded		
GB	Jersey (JE), Guernsey (GY) & Northern Ireland (BT)		
IT	00120 (Vaticano), 22061 (Campione D'Italia), 23041 (Livigno-Trepalle), 47890-47899 (San Marino)		
NL	Aruba, Bonaire, Curacao, Saba, Sint Maarten & Sint Eustatius		
NO	Jan Mayen (8099) & Svalbard (9170-9179)		
PT	The Azores, Madeira & some more islands (9000-9999)		

Parties				DHL PARCEL CONNECT (109)	
FP	Freight payer	BY			
CZ	Consignor   Sender	CN	Consignee   Receiver		
PW	Pickup address (if other than CZ)	DP	Delivery address (parcelshop/station) In API use party accessPoint		
MR	-	ST	Parcelshop/station id and type In API use id of accessPoint		
Please notice that for shipments from/to countries outside of EU the CN and DP parties (if used) must be within the same country.					

Payer codes		DHL PARCEL CONNECT (109)	
022	Consignor pays freight cost and export customs clearance		
023	Consignor pays freight cost and both export- and import customs clearance (May only be used when additional service Customs, joint declaration is used)		

DHL account number format		DHL PARCEL CONNECT (109)	
6 digits			

Package types		DHL PARCEL CONNECT (109)	
Any package type can be used			



Documents				DHL PARCEL CONNECT (109)
Label	Waybill	CMR	Shipment list	
Yes	-	-	Yes	
Product name on label (field 2): DHL PARCEL CONNECT				

APIs		DHL PARCEL CONNECT (109)
Service name	Used for	
ServicePointLocator API	Closest parcelshops/parcelstations including details	
PostalCode API - Gateway	Domestic linehaul code for used gateway on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, shipment list	

Information to be sent via EDI or API		DHL PARCEL CONNECT (109)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
Yes (if regular pickup is not agreed)	Yes	
Standard UNB address: 7330924000002	Standard UNB address: 7330924000002	

Additional services available for product DHL PARCEL CONNECT (109)
Customs handling - Full service
Customs handling - Standard
Customs, customers own declaration
Customs, joint declaration
Dangerous goods, limited quantity - valid for AT, BE, CZ, DE, DK, ES, FR, HU, IT, NL, NO, PT, SI, SK
DHL Insurance

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## 5.16 DHL PARCEL RETURN CONNECT (107)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

### Product specific

### DHL PARCEL RETURN CONNECT (107)

- The routing code that is written on the label (destination coded routing information) must also be transmitted as a specific reference in shipment instruction EDI file (please see EDI specifications).

### Instructions

### DHL PARCEL RETURN CONNECT (107)

This product can only be used when a DHL PARCEL CONNECT (109) shipment is to be returned to the original sender. The following preparations has to be performed:

- A separate shipment with product DHL PARCEL RETURN CONNECT (107) has to be created.
- This shipment should contain a unique domestic Swedish shipment number and a unique License plate.
- The consignee/delivery address does not have to be equal to the sender address in the corresponding DHL PARCEL CONNECT (109) shipment.
- If the shipment is to be returned from/to a non-EU country, a return form/proforma invoice has to be provided for customs purposes.
- The shipment instruction has to be sent to DHL as EDI file. The data is then stored in our system for 180 days. If the package is not returned, the information will be removed.

#### Return label and/or QR code to the person sending the return shipment

There are several options to provide the return sender with information and/or return label.

- A return label can be printed and sent, preferably bi-packed in the original package (i.e. the DHL PARCEL CONNECT (109) shipment).
- In order to guide the consumer (sender), a brief instruction in local language should be printed on the label in section 16 'Customer Information'. This is valid for some countries. Please see label section for texts to use per country.
- An alternative to use pre printed return labels is to provide a QR code, by using our Print API. The code can be printed or sent electronically. The QR code must be shown when handing the return parcel. Please note that use of QR code for returns is only valid for certain countries.



Valid countries		DHL PARCEL RETURN CONNECT (107)	
AT, BE, BG, CZ, DE, DK, EE, ES, FI, FR, HR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SI, SK			
Excluded regions/areas (please see DHL Freight website for present list of postal codes)			
DK	Greenland & The Faroe Islands (3800-3999)		
ES	Canary Islands (35000-35999 and 38000-38999), Ceuta (51080) & Melilla (52080)		
FR	Delivery only from France mainland and Corsica - other regions excluded		
IT	00120 (Vaticano), 22061 (Campione D'Italia), 23041 (Livigno-Trepalle), 47890-47899 (San Marino)		
NL	Aruba, Bonaire, Curacao, Saba, Sint Maarten & Sint Eustatius		
NO	Jan Mayen (8099) & Svalbard (9170-9179)		
PT	The Azores, Madeira & some more islands (9000-9999)		

Parties				DHL PARCEL RETURN CONNECT (107)			
FP	-		BY	-			
CZ	Consignor   Sender		CN	Consignee   Receiver			
PW	-		DP	Delivery address (if other than CN)			
MR	-		ST	-			
Please notice that for shipments from/to countries outside of EU the CN and DP parties (if used) must be within the same country.							

Payer codes		DHL PARCEL RETURN CONNECT (107)	
001	Consignee pays freight cost and both export- and import customs clearance		

Documents				DHL PARCEL RETURN CONNECT (107)			
Label	Waybill		CMR	Shipment list			
Yes	-		-	-			
Product name on label (field 2): PARCEL RETURN CONNECT							



APIs		DHL PARCEL RETURN CONNECT (107)
Service name	Used for	
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, QR code	

Information to be sent via EDI or API		DHL PARCEL RETURN CONNECT (107)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7330924000002	

Additional services available for product DHL PARCEL RETURN CONNECT (107)
DHL Insurance
Green Freight

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### 5.17 **DHL HEMLEVERANS PAKET (118)**

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL HEMLEVERANS PAKET (118)
	Piece	Shipment
Max number of pieces	-	1
Min actual weight (kg)	0,1	-
Max actual weight (kg)	30,0	-
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 2,0	-
Max dimensions, L x W x H (cm)	Max length: 150,0	-
Max length + circumference (cm)	300,0	-
Max volume (cbm)	0,300	-
Max loading metres (ldm)	-	-
Max no. of pallet places (ppl)	-	-

Chargeable weight calculation		DHL HEMLEVERANS PAKET (118)
1 cubic metre (cbm) equals 280 kg		

Number of decimals					DHL HEMLEVERANS PAKET (118)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	-	-	1	

Product specific	DHL HEMLEVERANS PAKET (118)
<ul style="list-style-type: none"> <li>• Mobile phone number to receiver is mandatory.</li> <li>• To enable the receiver to return a package, a separate DHL SERVICE POINT C2B (104) shipment must be created.</li> </ul>	

Instructions	DHL HEMLEVERANS PAKET (118)
<ul style="list-style-type: none"> <li>• Booking cancellation cannot be done electronically.</li> </ul>	

Valid countries	DHL HEMLEVERANS PAKET (118)
SE	

Related fields

DHL HEMLEVERANS PAKET (118)

Access code

When this product is used it is possible to enter access code, e.g. entry code to enable the driver to access the receivers entrance.

In EDI file IFTMIN this should be sent in Sg 14 RFF 1154 (under party CN), with 1153=ZAC. Also see EDI specifications.

Please notice that the access code can contain max 20 characters.

Parties

DHL HEMLEVERANS PAKET (118)

FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	-
MR	-	ST	-

Payer codes

DHL HEMLEVERANS PAKET (118)

1	Consignor pays freight cost
4	Third party pays freight cost (account number must be sent in party FP)

DHL account number format

DHL HEMLEVERANS PAKET (118)

6 digits

Package types

DHL HEMLEVERANS PAKET (118)

Any package type can be used

Documents

DHL HEMLEVERANS PAKET (118)

Label	Waybill	CMR	Shipment list
Yes	-	-	Yes

Product name on label (field 2): DHL HEMLEVERANS PAKET

Default text on label (field Product features/Handling code): EJ POD

This is valid unless actual weight is over 20 kg or any of the following additional services are selected: Delivery with Id control or Personal delivery.



APIs		DHL HEMLEVERANS PAKET (118)
Service name	Used for	
PostalCode API - Route	To check if product 118 is available (parameter homeDeliveryParcel = true) Domestic routing/linehaul code - used on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, shipment list	

Information to be sent via EDI or API		DHL HEMLEVERANS PAKET (118)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
Yes (if regular pickup is not agreed)	Yes	
Standard UNB address: 7330924000002	Standard UNB address: 7330924000002	

Additional services available for product DHL HEMLEVERANS PAKET (118)
Dangerous goods, limited quantity Please notice that one of additional services Delivery with Id control or Personal delivery must also be selected if Dangerous goods, limited quantity is used for this product
Delivery with Id control
DHL Insurance
Green Freight
Personal delivery

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## 5.18 DHL HOME DELIVERY (401)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL HOME DELIVERY (401)
	Piece	Shipment
Max number of pieces	-	99
Min actual weight (kg)	0,1	-
Max actual weight (kg)	800,0	2500,0
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm) Please notice that not all maximum dimensions can occur at the same time, as this would transcend the maximum volume (cbm), loading metres (ldm) or pallet places (ppl)	If weight is <50 kg: L: 599 W: 240 H: 220  If weight is ≥50 kg: L: 299 W: 240 H: 220	-
Max length + circumference (cm)	-	-
Max volume (cbm)	3,571	8,928
Max loading metres (ldm)	0,51	1,28
Max no. of pallet places (ppl)	1,2	3,2
Max chargeable weight (kg)	-	2500,0

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.

Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.

Chargeable weight per package is rounded up to the nearest whole kg.

For goods with a maximum height of 1,25 meters, the volumetric weight is calculated according to cubic meter.

For goods where the cubic meter calculation cannot be applied (for example if the height is above 1,25 meters), the volumetric weight is calculated according to loading meter.

The loading meter is equal to the length of the goods (m) x the width of the goods (m) / 2,4.

If pallet place (pallplats) is used for volumetric weight calculation, 1 ppl equals 0,4 ldm.

Chargeable weight might also be calculated according to long goods calculation rules for the product.

Chargeable weight calculation			DHL HOME DELIVERY (401)
1 cubic metre (cbm) equals 280 kg	1 loading metre (ldm) equals 1950 kg	1 pallet place (ppl) equals 780 kg	

Long goods chargeable weight calculation			DHL HOME DELIVERY (401)
A piece is calculated as long goods if length is 300 - 599 cm & weight is <50 kg.			
	Piece width (cm)	Volumetric weight (kg)	
	1 - 40 cm	200 kg	
	41 - 80 cm	400 kg	
	81 - 120 cm	600 kg	
	121 - 160 cm	800 kg	
	161 - 240 cm	900 kg	
Example: If width is 140 cm and length is between 300 - 599 cm, the volumetric weight is 800 kg.			

Number of decimals					DHL HOME DELIVERY (401)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	2	1	0	

Product specific	DHL HOME DELIVERY (401)
<ul style="list-style-type: none"> <li>A piece is calculated as long goods if length is 300 - 599 cm.</li> <li>Phone number to consignee is mandatory.</li> </ul>	

Instructions	DHL HOME DELIVERY (401)
<ul style="list-style-type: none"> <li>Booking cancellation cannot be done electronically.</li> </ul>	

Valid countries	DHL HOME DELIVERY (401)
SE	

Parties				DHL HOME DELIVERY (401)
FP	Freight payer	BY	-	
CZ	Consignor   Sender	CN	Consignee   Receiver	
PW	Pickup address (if other than CZ)	DP	DHL terminal (if Collection at terminal)	
MR	-	ST	-	

Payer codes		DHL HOME DELIVERY (401)
1	Consignor pays freight cost	
4	Third party pays freight cost (account number must be sent in party FP)	

DHL account number format	DHL HOME DELIVERY (401)
6 digits	

Package types	DHL HOME DELIVERY (401)
Any package type can be used	

Documents				DHL HOME DELIVERY (401)
Label	Waybill	CMR	Shipment list	
Yes	-	-	Yes	
Product name on label (field 2): DHL HOME DELIVERY				

APIs		DHL HOME DELIVERY (401)
Service name	Used for	
HomeDeliveryLocator API	Available additional services DHL terminal details	
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Label, shipment list	

Information to be sent via EDI or API		DHL HOME DELIVERY (401)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
Yes (if regular pickup is not agreed)	Yes	
Standard UNB address: 7330924000002	Standard UNB address: 7330924000002	



Additional services available for product DHL HOME DELIVERY (401)

Carrying help to room of choice

Collection at terminal

Dangerous goods

Dangerous goods, limited quantity

Delivery monitoring - pickup

Delivery monitoring - arrived at DHL terminal

Delivery monitoring - out for delivery

Delivery monitoring - delivered

Delivery without Id control

Delivery without POD (Proof of Delivery)

DHL Insurance

Evening delivery

Green Freight

On-line appointment booking

Pre-advice pickup

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## 5.19 DHL HOME DELIVERY RETURN (402) (502)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL HOME DEL RETURN (402) (502)
	Piece	Shipment
Max number of pieces	-	99
Min actual weight (kg)	0,1	-
Max actual weight (kg)	800,0	2500,0
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 3,5	-
Max dimensions, L x W x H (cm) Please notice that not all maximum dimensions can occur at the same time, as this would transcend the maximum volume (cbm), loading metres (ldm) or pallet places (ppl)	If weight is <50 kg: L: 599 W: 240 H: 220  If weight is ≥50 kg: L: 299 W: 240 H: 220	-
Max length + circumference (cm)	-	-
Max volume (cbm)	3,571	8,928
Max loading metres (ldm)	0,51	1,28
Max no. of pallet places (ppl)	1,2	3,2
Max chargeable weight (kg)		2500,0

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.

Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.

Chargeable weight per package is rounded up to the nearest whole kg.

For goods with a maximum height of 1,25 meters, the volumetric weight is calculated according to cubic meter.

For goods where the cubic meter calculation cannot be applied (for example if the height is above 1,25 meters), the volumetric weight is calculated according to loading meter.

The loading meter is equal to the length of the goods (m) x the width of the goods (m) / 2,4.

If pallet place (pallplats) is used for volumetric weight calculation, 1 ppl equals 0,4 ldm.

Chargeable weight might also be calculated according to long goods calculation rules for the product.

Chargeable weight calculation

DHL HOME DEL RETURN (402) (502)

1 cubic metre (cbm)  
equals 280 kg

1 loading metre (ldm)  
equals 1950 kg

1 pallet place (ppl)  
equals 780 kg

Long goods chargeable weight calculation

DHL HOME DEL RETURN (402) (502)

A piece is calculated as long goods if length is 300 - 599 cm & weight is <50 kg.

	Piece width (cm)	Volumetric weight (kg)
	1 - 40 cm	200 kg
	41 - 80 cm	400 kg
	81 - 120 cm	600 kg
	121 - 160 cm	800 kg
	161 - 240 cm	900 kg

Example: If width is 140 cm and length is between 300 - 599 cm, the volumetric weight is 800 kg.

Number of decimals

DHL HOME DEL RETURN (402) (502)

Weight	Volume	Loading metre	Pallet place	Dimensions (cm)
1	3	2	1	0

Product specific

DHL HOME DEL RETURN (402) (502)

- The product code depends on whether the return is handled via DHL operated terminal (402) or external terminal (502) and additional services selected by customer.
- A piece is calculated as long goods if length is 300 - 599 cm.
- Label layout differs for 402 and 502.
- A return shipment does not have to be connected to a DHL HOME DELIVERY (401) shipment.
- Phone number to sender is mandatory.

Instructions

DHL HOME DEL RETURN (402) (502)

- A label has to be sent to the sender.

Valid countries

DHL HOME DEL RETURN (402) (502)

SE

Parties product 402		DHL HOME DEL RETURN (402)	
FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	-	DP	Delivery address (if other than CN)
MR	-	ST	-
Parties product 502		DHL HOME DEL RETURN (502)	
FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (distributing terminal) In API use party accessPoint	DP	Delivery address (if other than CN)
MR	Distributing terminal id In API use id of accessPoint	ST	-

Payer codes		DHL HOME DEL RETURN (402) (502)	
3	Consignee pays freight cost		
4	Third party pays freight cost (account number must be sent in party FP)		

DHL account number format		DHL HOME DEL RETURN (402) (502)	
6 digits			

Package types		DHL HOME DEL RETURN (402) (502)	
Any package type can be used			

Documents				DHL HOME DEL RETURN (402) (502)			
Label		Waybill		CMR		Shipment list	
Yes (x 2)		-		-		-	

Product name on label (field 2): HOME DELIVERY RETURN

For DHL HOME DELIVERY RETURN (402) (502) an additional label should be printed. This label is used for information to customer concerning how to handle return packages. It also serves as a receipt for the customer.

It is mandatory to print this label and provide to the person who is intended to send the return shipment. Please notice that there are slight differences in the layout and content of the labels depending on product, i.e. there are separate labels for products 402 and 502.

Please see appendix for layout and content.



APIs		DHL HOME DEL RETURN (402) (502)
Service name	Used for	
HomeDeliveryLocator API	Available additional services Validate product External terminal details	
PostalCode API - Route	Domestic routing/linehaul code - used on label (mandatory if Print API is not used)	
Product API	Information and rules related to DHL Freight (Sweden) products	
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing	
Print API	Labels	

Information to be sent via EDI or API		DHL HOME DEL RETURN (402) (502)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7330924000002	

Additional services available for product DHL HOME DELIVERY RETURN (402) - see (502) below
Dangerous goods, limited quantity
Delivery monitoring - pickup
Delivery monitoring - arrived at DHL terminal
Delivery monitoring - out for delivery
Delivery monitoring - delivered
DHL Insurance
Green Freight



Additional services available for product DHL HOME DELIVERY RETURN (502) - see (402) above

Carrying help pickup

Dangerous goods, limited quantity

Delivery monitoring - pickup

Delivery monitoring - arrived at DHL terminal

Delivery monitoring - out for delivery

Delivery monitoring - delivered

DHL Insurance

Evening delivery

Green Freight

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## 5.20 DHL HOME DELIVERY INTERNATIONAL (601)

	Product codes					Link to Products overview						
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Minimum and maximum weight and dimensions etc		DHL HOME DEL INTERNATIONAL (601)
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	0,1	-
Max actual weight (kg)	1000,0	2499,9
Min dimensions, L x W x H (cm)	15 x 11 x 3	-
Max dimensions, L x W x H (cm) Please notice that not all maximum dimensions can occur at the same time, as this would transcend the maximum volume (cbm), loading metres (ldm) or pallet places (ppl)	L: 299 W: 240 H: 220	-
Max length + circumference (cm)	-	-
Max volume (cbm) DK, FI, NO GB, IE Other countries	-	7,142 6,944 7,507
Max loading metres (ldm) DK, FI, NO GB, IE Other countries	-	1,24 1,24 1,35
Max no. of pallet places (ppl)	-	-
Max chargeable weight (kg)	-	2499,9

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package. Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.

Chargeable weight per package is rounded up to the nearest whole kg.

For goods with a maximum height of 1,25 meters, the volumetric weight is calculated according to cubic meter.

For goods where the cubic meter calculation cannot be applied (for example if the height is above 1,25 meters), the volumetric weight is calculated according to loading meter.

The loading meter is equal to the length of the goods (m) x the width of the goods (m) / 2,4.



Chargeable weight calculation		DHL HOME DEL INTERNATIONAL (601)
	1 cubic metre (cbm) equals	1 loading metre (ldm) equals
Countries DK, FI and NO	350 kg	2000 kg
Countries GB and IE	360 kg	2000 kg
Other countries	333 kg	1850 kg

Number of decimals					DHL HOME DEL INTERNATIONAL (601)
Weight	Volume	Loading metre	Pallet place	Dimensions (cm)	
1	3	2	-	0	

Product specific	DHL HOME DEL INTERNATIONAL (601)
<ul style="list-style-type: none"> <li>• This product can be used to and from Sweden.</li> <li>• Minimum and maximum weight and dimensions varies, depending on destination country. Please see table above.</li> <li>• Partloaded groupage/Direct injection (spridning) is a way of bulking consignments together. Only valid within the Nordic region. All shipments must be sent in one EDI file, with a dedicated EDI sender.</li> <li>• Phone number and e-mail address to consignee are mandatory.</li> <li>• Code for product in invoice files: HDI.</li> </ul>	

Instructions	DHL HOME DEL INTERNATIONAL (601)
<ul style="list-style-type: none"> <li>• Addressing to country Ireland (IE): If county is used, this should be sent in field for postal code.</li> <li>• Documents needed to carry out the transport, such as DGD/IMDG, customs documents, invoices etc must be sent by e-mail to <a href="mailto:dhlfreight.int.se@dhl.com">dhlfreight.int.se@dhl.com</a>.</li> <li>• Booking cancellation cannot be done electronically.</li> </ul>	



Related fields	DHL HOME DEL INT (601)	IFTMIN	TransportInstruction
For shipments to/from HU (Hungary)			
M - Is shipment EKAER free?		FTX+ARR++EKA+ Y or N in 4440-1	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "true"
If answer is no/false: M - EKAER number	AN..20	EKAER number in 4440-2	Under AdditionalInformation: "Code": " <b>EKAER_FREE</b> ", "StringValue": "false"  "Code": " <b>EKAER_NUMBER</b> ", "StringValue": "xxxxxxxxxxxxx"
For shipments to/from PL (Poland)			
O - SENT reference	AN..20	FTX+ARR++SNT+ SENT reference in 4440-1	Under AdditionalInformation: "code": " <b>SENT_REF</b> ", "stringValue": "123456789A"
O - SENT carrier key	AN..20	SENT carrier key in 4440-2	Under AdditionalInformation: "code": " <b>SENT_CARKEY</b> ", "stringValue": "82727166666"
For shipments to/from RO (Romania)			
M - Is shipment UIT free?		FTX+ARR++UIT+ Y or N in 4440-1	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "true"
If answer is no/false: C - UIT code Code should be provided if possible	AN..19	UIT code in 4440-2	Under AdditionalInformation: "code": " <b>UIT_FREE</b> ", "stringValue": "false"  "code": " <b>UIT_NUMBER</b> ", "stringValue": "1234-5678-9012-3456"

Valid countries	DHL HOME DEL INTERNATIONAL (601)
AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SE, SI, SK	

Parties	DHL HOME DEL INTERNATIONAL (601)		
FP	Freight payer	BY	-
CZ	Consignor   Sender	CN	Consignee   Receiver
PW	Pickup address (if other than CZ)	DP	Delivery address (if other than CN)
MR	-	ST	-

Payer codes/Delivery terms - Export		Payer codes/Delivery terms - Import	
EXW	Ex Works	EXW	Ex Works
FCA	Free Carrier	FCA	Free Carrier
CPT	Carriage Paid To		
CIP	Carriage and Insurance Paid to		
DAP	Delivered At Place		
DPU	Delivered At Place Unloaded		
DDP	Delivered Duty Paid		

**DHL account number format**

DHL HOME DEL INTERNATIONAL (601)

Up to 35 alphanumeric characters

**Package types**

DHL HOME DEL INTERNATIONAL (601)

Please see appendix for valid package types

**Documents**

DHL HOME DEL INTERNATIONAL (601)

Label	Waybill	CMR	Shipment list
Yes	-	Yes	-

Product name on label (field 2): DHL HOME DELIVERY INT

**Booking deadline**

DHL HOME DEL INTERNATIONAL (601)

Export: 12:00 pickup day (day 0)

Import: 14:00 day before pickup (day -1)

**APIs**

DHL HOME DEL INTERNATIONAL (601)

Service name	Used for
Product API	Information and rules related to DHL Freight (Sweden) products
AdditionalService API	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing
Print API	Label, CMR



Information to be sent via EDI or API		DHL HOME DEL INTERNATIONAL (601)
Pickup request (IFTMBF or PickupRequest)	Shipment info (IFTMIN or TransportInstruction)	
-	Yes	
	Standard UNB address: 7381000065002	

Additional services available for product DHL HOME DELIVERY INTERNATIONAL (601)
Customs handling - Full service
Customs, customers own declaration
Customs, joint declaration
Dangerous goods
DHL Insurance
Hardcopy POD (Proof of Delivery)
Pre-advice pickup
Time slot booking - delivery

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## 6 Additional services / features overview

Please see appendix for an overview of additional services per product. This is also visible in the chapter for each product. Combination rules for additional services for product DHL SPECIAL (209) can be found in separate appendix.

All additional services		
Carrying help pickup	DHL Insurance	Packaging removal
Carrying help to room of choice	EUR pallet exchange	Personal delivery
Cash on delivery (C.O.D)	Evening delivery	PRE-7 delivery
Collection at terminal	Evening delivery zone B	PRE-10 delivery
Customs handling - Full service	Evening delivery zone C	PRE-12 delivery
Customs handling - Standard	Evening delivery zone D	Pre-advice by driver
Customs, customers own decl	Evening delivery zone E	Pre-advice delivery
Customs, joint declaration	Fixed delivery day	Pre-advice pickup
Dangerous goods	Freight subsidy	Removal of replaced goods
Dangerous goods, limited quantity	Green Freight	Tail lift loading
Delivery at Construction site	Hardcopy POD (Proof of Del)	Tail lift unloading
Delivery monitoring - pickup	Indoor delivery	Thermo cold
Delivery monitoring - arrived at DHL terminal	Indoor delivery special	Thermo warm
Delivery monitoring - out for delivery	Installation	Time definite loading
Delivery monitoring - delivered	Installation advanced	Time definite unloading
Delivery monitoring - collected by receiver	M20	Time slot booking - delivery
Delivery monitoring - not collected by receiver	M40	Time slot booking - pickup
Delivery with Id control	Notification	Truck
Delivery without Id control	On-line appointment booking	Two-man handling
Delivery without POD		Weekend delivery

## 6.1 Carrying help pickup

Swedish	Utbärning från anvisad plats
---------	------------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

API
HomeDeliveryLocator API (valid for product 502)

Codes on label		
Handling code	Routing barcode	
<b>UTA</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>39</b>	<b>carryingHelpPickup</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>UTA</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.2 Carrying help to room of choice

Swedish	Inbärning till anvisad plats
---------	------------------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal	Dangerous goods	

Valid countries
SE

API
HomeDeliveryLocator API (valid for product 401)

Codes on label		
Handling code	Routing barcode	
<b>INA</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>38</b>	<b>carryingHelpToRoomOfChoice</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>INA</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.3 Cash on delivery (C.O.D)

Swedish	Varuefterkrav
---------	---------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields		Booking	Shipm.instr
C.O.D amount	N..13 (no decimal)	-	M
C.O.D currency	AN3	-	M
BankGiro number or PlusGiro number	N..10	-	M
C.O.D reference	AN..35	-	O

API
For product DHL SERVICE POINT B2C (103): ServicePointLocator API must be used to check for service points that can handle C.O.D.

Validations
<ul style="list-style-type: none"> <li>• Service can not be selected for deliveries to parcelstation (box).</li> <li>• BankGiro or PlusGiro number should be checked using Modulus 10 control.</li> <li>• SEK is only allowed currency for domestic Swedish shipments.</li> <li>• Consignee phone number must be entered.</li> </ul>

Text to display in user interface
Ange mobilnummer där vi kan nå din mottagare. Saknas mobilnummer ange fast telefonnummer.

Codes on label		
Handling code	Routing barcode	
<b>C.O.D</b>	<b>002</b>	



Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>13</b>	<b>cashOnDelivery</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>SCO</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.4 Collection at terminal

Swedish	Avhämtas DHL-terminal
---------	-----------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Carrying help to room of choice	Delivery without Id control	Delivery without POD
Evening delivery	Indoor delivery	Notification (is included)
On-line appointment booking	PRE-7, PRE-10, PRE-12 delivery	Pre-advice by driver

Service specific
<ul style="list-style-type: none"> <li>DHL terminal details must be acquired from API and used as Delivery party.</li> </ul>

Valid countries
SE

API
Terminal API

Validations
<ul style="list-style-type: none"> <li>Consignee phone number must be entered.</li> </ul>

Text to display in user interface
Ange mobilnummer där vi kan nå din mottagare. Saknas mobilnummer ange fast telefonnummer.

Codes on label		
Handling code	Routing barcode	
<b>AVH</b>	-	



Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>30</b>	<b>collectionAtTerminal</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>AVH</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.5 Customs handling - Full service

Swedish	Tullhantering - Full service
---------	------------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Customs handling - Standard	Customs, customers own declaration	Customs, joint declaration

Instructions
<ul style="list-style-type: none"> <li>Commercial invoice must be sent to DHL.</li> <li>Valid for product DHL PARCEL CONNECT (109): <ul style="list-style-type: none"> <li>If VIOC - VAT On E-Commerce (NO) apply, then corresponding Id must be sent in EDI file and printed/written on package. If not already existing on package, it can be printed on label. Please see label section.</li> <li>In EDI file IFTMIN VIOC must be sent in Sg 3 RFF 1154 (1153=VIOC). Also see EDI specifications.</li> </ul> </li> </ul>

Valid countries
AD, AL, AM, AZ, BA, CH, GB, GE, GI, KG, KZ, LI, MA, MC, MD, ME, MK, NO, RS, SM, TJ, TR, UA, UZ, XK and zones outside the EU tax area such as Åland Islands (FI 22) and Canary Islands.

Text to display in user interface
<ul style="list-style-type: none"> <li>Fakturakopia måste skickas till DHL Freight.</li> </ul>

Codes on label		
Handling code	Routing barcode	
<b>C</b>	<b>001</b>	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>40</b>	<b>customsHandlingFullService</b>



Code in invoice message (all products below might not be available for service)

Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502

**TUF**

Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)

**607, 608, 630**

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## 6.6 Customs handling - Standard

Swedish	Tullhantering - Standard
---------	--------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Customs handling - Full service	Customs, customers own declaration	Customs, joint declaration

Instructions
<ul style="list-style-type: none"> <li>Commercial invoice must be sent to DHL.</li> <li>Valid for product DHL PARCEL CONNECT (109): If VOEC - VAT On E-Commerce (NO) apply, then corresponding Id must be sent in EDI file and printed/written on package. If not already existing on package, it can be printed on label. Please see label section. In EDI file IFTMIN VOEC Id must be sent in Sg 3 RFF 1154 (1153=VOE). Also see EDI specifications.</li> </ul>

Valid countries
NO and Åland Islands (FI 22).

Related fields	Booking	Shipm.instr
The fields below should be presented in this order for the user.		
Customs document (invoice) details		
Invoice type Selection if the type is Commercial or Proforma	-	M
Invoice Id	AN..35	M
Invoice date	N8	M
EORI	AN..20	M
Customs item information (on statistical number level)		
Statistical number	AN..14	M
Goods description	AN..26	M

Related fields		Booking	Shipm.instr
Country of origin	AN2	-	M
Customs value	N..13 (two decimals)	-	M
Currency	AN3	-	M
Procedure (Standard) Special procedures (särskilt förfarande)	-	-	M
Net weight (unit kg)	N..18 (three decimal)	-	M
Supplied quantity (required for certain statistical numbers)	N..9	-	C

#### Validations

- Number of characters in field Statistical number depending on import (10 or 14) or export (8 or 12).

#### Text to display in user interface

- Fakturakopia måste skickas till DHL Freight.

#### Codes on label

Handling code	Routing barcode	
<b>C</b>	<b>001</b>	

#### Code in EDI or API message

Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>20</b>	<b>customsHandlingStandard</b>

#### Code in invoice message (all products below might not be available for service)

Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>TUL</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.7 Customs, customers own declaration

Swedish	Egen förtullning
---------	------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Customs handling - Full service	Customs handling - Standard	Customs, joint declaration

Instructions
<ul style="list-style-type: none"> <li>Commercial invoice must be sent to DHL.</li> </ul>

Service specific
<ul style="list-style-type: none"> <li>May only be used according to separate agreement.</li> </ul>

Valid countries
AD, AL, AM, AZ, BA, CH, GB, GE, GI, KG, KZ, LI, MA, MC, MD, ME, MK, NO, RS, SM, TJ, TR, UA, UZ, XK and zones outside the EU tax area such as Åland Islands (FI 22) and Canary Islands.

Related fields	Booking	Shipm.instr
Customs id (Customs declaration number) or MRN	AN..70	-
Customs clearance instructions	AN..70	O

Text to display in user interface
<ul style="list-style-type: none"> <li>Fakturakopia måste skickas till DHL Freight.</li> </ul>

Codes on label	
Handling code	Routing barcode
<b>C</b>	<b>001</b>



Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>35</b>	<b>customsCustomersOwnDeclaration</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>TUD</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	<b>630</b>

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## 6.8 Customs, joint declaration

Swedish	Samförtullning
---------	----------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Customs handling - Full service	Customs handling - Standard	Customs, customers own declaration

Instructions
<ul style="list-style-type: none"> <li>Booking must not be sent for DHL PARCEL CONNECT PLUS (112) and DHL PARCEL CONNECT (109).</li> </ul>

Service specific
<ul style="list-style-type: none"> <li>May only be used according to separate agreement.</li> </ul>

Valid countries
NO

Validations
<ul style="list-style-type: none"> <li>Terms of delivery code must be 023 or DDP (depending on valid code for product).</li> </ul>

Codes on label		
Handling code	Routing barcode	
<b>BCC</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>25</b>	<b>customsJointDeclaration</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BUL</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

## 6.9 Dangerous goods

Swedish	Farligt gods
---------	--------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods, Limited quantity	Delivery without POD	Fixed delivery day
Carrying help pickup	Carrying help to room of choice	Indoor delivery
Indoor delivery special	Installation	Installation advanced
M20	M40	Packaging removal
PRE-7, PRE-10, PRE-12 del	Removal of replaced goods	Two-man handling

Instructions
<ul style="list-style-type: none"> <li>For products DHL ROAD FREIGHT STANDARD (202), DHL ROAD FREIGHT DIRECT (205), DHL ROAD FREIGHT PRIORITY (233), DHL HOME DELIVERY INTERNATIONAL (601) and DHL STANDARD PALLET INTERNATIONAL (SPI) DGD/IMDG must be sent by e-mail to <a href="mailto:dhlfreight.int.se@dhl.com">dhlfreight.int.se@dhl.com</a>.</li> <li>A goods declaration must always be provided to driver (either as a separate document or printed on waybill).</li> </ul>

Service specific

Dangerous goods in the classes or labels below will only be accepted for carriage upon written agreement (i.e. should not be possible in customer systems/applications):

- Class 1 with the exception of UN-numbers 0323, 0432, 0454 and UN-number 0014 in respect of cartridges for tools only
- In Class 2 label 2.3
- In Class 4.1, UN-numbers 3231, 3240, 3533, 3534 substances that require temperature control
- In Class 5.2, UN-number 3111 to 3120 substances that require temperature control
- In Class 6.1 only packing group I (PG I)
- Class 6.2
- Class 7
- In Class 9 UN-numbers 2212, 2590, 2315, 3151, 3152, and damaged or defective lithium batteries with UN-numbers 3480, 3481, 3090, 3091 as defined in SP376 and UN 3171 battery-powered vehicle whose batteries are damaged or defective as defined in SP376
- Any other substances and items that require protection according to ADR 1.10 Transport of Dangerous Goods may entail deviations from the Transport Timetable

Valid countries

AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Related fields

Booking

Shipm.instr

Fields required for products DHL ROAD FREIGHT STANDARD (202), DHL ROAD FREIGHT DIRECT (205), DHL ROAD FREIGHT PRIORITY (233), DHL STANDARD PALLET INTERNATIONAL (SPI) and DHL HOME DELIVERY INTERNATIONAL (601)

Related fields	Booking	Shipm.instr
DGM Id	AN..35	O
ADR class	AN..7	M
UN number	N4	M
Flash point	AN..8	C
Packing group (I, II or III)	AN..3	O
Tunnel code	AN..6	M
Proper shipping name	AN..70	M
Technical name	AN..70	C
Marine pollutant (Y or N)	AN1	C
Marine pollutant name	AN..70	C
Excepted quantity (Y or N)	AN1	C

Related fields		Booking	Shipm.instr
Limited quantity (Y or N)	AN1	-	C
Empty container (Y or N)	AN1	-	C
Gross weight	N..18	-	M
Net quantity (weight/volume)	N..18	-	M
Number of units	N..15	-	M
Type of package	AN..3	-	M

Codes on label		
Handling code	Routing barcode	
<b>ADR</b>	<b>032</b>	

Info on waybill - valid for domestic SE shipments
<ul style="list-style-type: none"> <li>• Text 'FARLIGT GODS' in field 'Särskilda transportinstruktioner'.</li> <li>• If the waybill is used for goods declaration, the following information (in this order) must be stated: UN number; Proper shipping name; ADR class; Packing group; Tunnel code; Number of units; Type of package; Net quantity; Gross weight.</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>08</b>	<b>08</b>	<b>dangerousGoods</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>FGO</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	<b>704</b>

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## 6.10 Dangerous goods, limited quantity

Swedish	Begränsad mängd farligt gods
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Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods	Delivery without POD	

<b>Must</b> be combined with
If Dangerous goods, limited quantity is used for product DHL HEMLEVERANS PAKET (118) then one of additional services Delivery with Id control or Personal delivery is mandatory to use.

Service specific
<ul style="list-style-type: none"> <li>May be used for product DHL PARCEL CONNECT PLUS (112) when destination country is DE, DK or NO.</li> <li>May be used for product DHL PARCEL CONNECT (109) when destination country is AT, BE, CZ, DE, DK, ES, FR, HU, IT, NL, NO, PT, SI or SK.</li> </ul>

Valid countries
SE, AT, BE, CZ, DE, DK, ES, FR, HU, IT, NL, NO, PT, SI, SK

Codes on label		
Handling code	Routing barcode	
<b>LQ</b>	-	

Info on waybill
<ul style="list-style-type: none"> <li>Text 'Limited quantity' in field 'Leveransanvisning' (must not remove any text that is written by user).</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>98</b>	<b>09</b>	<b>dangerousGoodsLimitedQuantity</b>



Code in invoice message (all products below might not be available for service)

Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502

**LQ**

Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)

-

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## 6.11 Delivery at Construction site

Swedish	Byggplatsleverans
---------	-------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Service specific
<ul style="list-style-type: none"> <li>• May only be used according to separate agreement.</li> <li>• Additional service Pre-advice by driver should be selected automatically, and phone number for Pre-advice by driver is mandatory to enter.</li> </ul>

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>BYG</b>	-	

Info on waybill
<ul style="list-style-type: none"> <li>• Text 'Byggplatsleverans' in field 'Leveransanvisning' (must not remove any text that is written by user).</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>33</b>	<b>33</b>	<b>deliveryAtConstructionSite</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BYG</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.12 Delivery monitoring - pickup

Swedish	Leveransbevakning - upphämtning
---------	---------------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields		Booking	Shipm.instr
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20	- -	C C

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>70</b>	<b>deliveryMonitoringPickup</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.13 Delivery monitoring - arrived at DHL terminal

Swedish	Leveransbevakning - ankommen till DHL-terminal
---------	--

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields	Booking	Shipm.instr
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20	C C

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>72</b>	<b>deliveryMonitoringArrivedAtDhlTerminal</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.14 Delivery monitoring - out for delivery

Swedish	Leveransbevakning - utlastad för leverans
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Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields	Booking	Shipm.instr
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20	C C

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>74</b>	<b>deliveryMonitoringOutForDelivery</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.15 Delivery monitoring - delivered

Swedish	Leveransbevakning - levererad
---------	-------------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields		Booking	Shipm.instr
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20	- -	C C

Codes on label	
Handling code	Routing barcode
-	-

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>78</b>	<b>deliveryMonitoringDelivered</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.16 Delivery monitoring - collected by receiver

Swedish	Leveransbevakning - upphämtad av mottagaren
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Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields		Booking	Shipm.instr
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20	- -	C C

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>82</b>	<b>deliveryMonitoringCollectedByReceiver</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.17 Delivery monitoring - not collected by receiver

Swedish	Leveransbevakning - ej upphämtad av mottagaren
---------	--

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields	Booking	Shipm.instr
E-mail address and/or Sms phone number (specific for this service)	AN..64 AN..20	C C

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>84</b>	<b>deliveryMonitoringNotCollectedByReceiver</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.18 Delivery with Id control

Swedish	Leverans med legitimationskontroll
---------	------------------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Personal delivery		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>62</b>	<b>deliveryWithIdControl</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>LEG</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.19 Delivery without Id control

Swedish	Leverans utan legitimationskontroll
---------	-------------------------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>LUL</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>29</b>	<b>deliveryWithoutIdControl</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<i>Free of charge</i>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.20 Delivery without POD (Proof of Delivery)

Swedish	Leverans utan kvittens
---------	------------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>			
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Collection at terminal	Dangerous goods	Dangerous goods, Limited quantity
DHL Insurance	Thermo cold *	Thermo warm *
* Please notice that these combination rules are not valid for product DHL SPECIAL (209).		

Service specific
<ul style="list-style-type: none"> <li>May be used for product DHL PARCEL CONNECT PLUS (112) when destination country is Denmark (DK) or Norway (NO).</li> </ul>

Valid countries
SE, DK, NO

Codes on label		
Handling code	Routing barcode	
<b>EJ POD</b> - should not be used for shipments to DK or NO	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>28</b>	<b>deliveryWithoutProofOfDelivery</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>LUK</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

## 6.21 DHL Insurance

Swedish	DHL Varuförsäkring
---------	--------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Delivery without POD		

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Related fields		Booking	Shipm.instr
Insurance value	N..13 (two decimals)	-	M
Insurance currency	AN3	-	M

Validations
<ul style="list-style-type: none"> <li>• SEK is only allowed currency.</li> <li>• Max insurance value for products 112, 109 and 107: <b>250.000</b> SEK.</li> <li>• Max insurance value for other products: <b>3.000.000</b> SEK.</li> <li>• For international products terms of delivery code must be 022, 023, CIP, DAP, DPU or DDP for export and 001, CPT, FCA or EXW for import (depending on valid code for product).</li> </ul>

Text to display in user interface
Sändning utan försäkring ger ersättning enligt gällande produktspecifika villkor.

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>01</b>	<b>01</b>	<b>insurance</b>



Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>FOR</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	<b>716</b>

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## 6.22 EUR Pallet exchange

Swedish	EUR Pallöverföring (PÖS)
---------	--------------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields		Booking	Shipm.instr
Number of EUR-pallets	N3	-	M
Consignor pallet registration number	N6	-	M
Consignee pallet registration number	N6	-	M

Codes on label		
Handling code	Routing barcode	
<b>PÖSnn</b> (nn=no. of pallets)	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	-	<b>eurPalletExchange</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<i>Free of charge</i>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.23 Evening delivery

Swedish	Kvällskörning
---------	---------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>			
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Collection at terminal		

Valid countries
SE

API
HomeDeliveryLocator API (valid for products 401 & 502)

Codes on label		
Handling code	Routing barcode	
<b>KVÄ</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>63</b>	<b>eveningDeliveryZoneA</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>KVÄ</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.24 Evening delivery zone B

Swedish	Kvällskörning zon B
---------	---------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>KVB</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>65</b>	<b>eveningDeliveryZoneB</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>KVB</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.25 Evening delivery zone C

Swedish	Kvällskörning zon C
---------	---------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>KVC</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>66</b>	<b>eveningDeliveryZoneC</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>KVC</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.26 Evening delivery zone D

Swedish	Kvällskörning zon D
---------	---------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>KVD</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>67</b>	<b>eveningDeliveryZoneD</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>KVD</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.27 Evening delivery zone E

Swedish	Kvällskörning zon E
---------	---------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>KVE</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>68</b>	<b>eveningDeliveryZoneE</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>KVE</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.28 Fixed delivery day

Swedish	Beställd leveransdag (FDD)
---------	----------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods	Pre-advice delivery	Time slot booking - delivery

Service specific
<ul style="list-style-type: none"> <li>API will return five possible delivery dates. User must select one. (In IFTMIN, date should be sent in Sg 8 DTM 2380 with qualifier 2005=2.)</li> </ul>

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Related fields	Booking	Shipm.instr
Fixed delivery day (FDD)	N8	- M

API
TimeTable API

Codes on label		
Handling code	Routing barcode	
-	-	
Section 11b on label should contain text FDD and selected date. Please see label section.		

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>47</b>	<b>fixedDeliveryDate</b>



Code in invoice message (all products below might not be available for service)

Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502

-

Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)

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## 6.29 Freight subsidy

Swedish	Transportstöd
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Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields	Booking	Shipm.instr
NCM number	N..5	M

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>ZAT</b>	<b>freightSubsidy</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<i>Free of charge</i>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.30 Green Freight

Swedish	Skicka grönt
---------	--------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Valid countries
BE, DE, DK, EE, FI, LT, LU, LV, NL, NO, SE

Codes on label		
Handling code	Routing barcode	
<b>SKICKA GRÖNT</b> or separate logo (please see label section)	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>02</b>	<b>greenFreight</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>GOG</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.31 *Hardcopy POD (Proof of Delivery)*

Swedish	Kvittenskopia POD
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Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Service specific
<ul style="list-style-type: none"> <li>May only be used according to separate agreement.</li> </ul>

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Related fields	Booking	Shipm.instr
E-mail address (specific for this service)	AN..64	C

Text to display in user interface
Ange e-postadress dit du vill ha din kvittens.

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>34</b>	<b>hardcopyProofOfDelivery</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	<b>809</b>

## 6.32 Indoor delivery

Swedish	Inbärning
---------	-----------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal	Dangerous goods	

Valid countries
SE

Validations
<ul style="list-style-type: none"> <li>Consignee or Delivery party (if used) phone number must be entered.</li> </ul>

Codes on label		
Handling code	Routing barcode	
<b>INB</b>	-	

Info on waybill
<ul style="list-style-type: none"> <li>Text 'Inbärning' in field 'Särskilda transportinstruktioner'.</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>16</b>	<b>16</b>	<b>indoorDelivery</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>INB</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.33 *Indoor delivery special*

Swedish	Inbärning special
---------	-------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>INBS</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>59</b>	<b>indoorDeliverySpecial</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>INS</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.34 Installation

Swedish	Installation enkel
---------	--------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

Related fields	Booking	Shipm.instr
Number of repetitions	N..3	M

Codes on label		
Handling code	Routing barcode	
<b>IE</b> *[no. of repetitions]	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>54</b>	<b>installation</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>IEN</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.35 *Installation advanced*

Swedish	Installation avancerad
---------	------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

Related fields	Booking	Shipm.instr
Number of repetitions	N..3	M

Codes on label		
Handling code	Routing barcode	
<b>IA</b> *[no. of repetitions]	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>55</b>	<b>installationAdvanced</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>IAV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.36 M20

Swedish	Montering 20
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Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>M20</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>57</b>	<b>m20</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>M20</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.37 M40

Swedish	Montering 40
---------	--------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

Related fields	Booking	Shipm.instr
Number of repetitions	N..3	M

Codes on label		
Handling code	Routing barcode	
<b>M40</b> *[no. of repetitions]	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>58</b>	<b>m40</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>M40</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.38 Notification

Swedish	Avisering
---------	-----------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal	PRE-7, PRE-10, PRE-12 delivery *	
* Please notice that these combination rules are not valid for product DHL SPECIAL (209).		

Valid countries
SE

Validations
<ul style="list-style-type: none"> <li>Consignee or Delivery party (if used) phone number must be entered.</li> </ul>

Text to display in user interface
Ange mobilnummer där vi kan nå din mottagare. Saknas mobilnummer ange fast telefonnummer.

Codes on label		
Handling code	Routing barcode	
<b>AVI</b>	-	

Info on waybill
<ul style="list-style-type: none"> <li>Check box for Avisering should be filled and phone number to the receiver must be stated.</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>ZAS</b>	<b>ZAS</b>	<b>notification</b>



Code in invoice message (all products below might not be available for service)

Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502

**AVI**

Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)

-

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### 6.39 On-line appointment booking

Swedish	Leveranstidsbokning online
---------	----------------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>			
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Collection at terminal		

Service specific
<ul style="list-style-type: none"> <li>• HD LevTidOnline API has to be used to see possible dates/time slots for delivery.</li> <li>• Field ResponseTextLabel should be printed on label (in field 11 Handling code). Example: TID - 27/8 KL 09:00 - 11:00</li> <li>• Field ResponseText should be sent in shipment instruction. Please notice that text string must be sent exactly as in the response (i.e. including all blanks etc) even if string is divided into separate fields in EDI file.</li> </ul>

Valid countries
SE

API
HD LevTidOnline API

Codes on label		
Handling code	Routing barcode	
<b>TID</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>12</b>	<b>onlineAppointmentBooking</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<i>Free of charge</i>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

## 6.40 Packaging removal

Swedish	Återtag av transportemballage
---------	-------------------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>ÅAT</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>44</b>	<b>packagingRemoval</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>ÅEM</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.41 Personal delivery

Swedish	Personlig utlämning
---------	---------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Delivery with Id control		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>PUT</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>53</b>	<b>personalDelivery</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>PUT</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.42 PRE-7 delivery

Swedish	PRE-7 leverans
---------	----------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Collection at terminal	Dangerous goods	Notification *
Pre-advice by driver *	PRE-10, PRE-12 delivery	Thermo warm *
* Please notice that these combination rules are not valid for product DHL SPECIAL (209).		

Valid countries
SE

API
TimeTable API

Codes on label		
Handling code	Routing barcode	
<b>PRE-7</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>21</b>	<b>21</b>	<b>priorityServiceG7</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>G7</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.43 PRE-10 delivery

Swedish	PRE-10 leverans
---------	-----------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Collection at terminal	Dangerous goods	Notification *
PRE-7, PRE-12 delivery	Thermo warm *	
* Please notice that these combination rules are not valid for product DHL SPECIAL (209).		

Valid countries
AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LI, LT, LU, LV, NL, NO, PL, PT, RO, SE, SI, SK

API
TimeTable API

Codes on label		
Handling code	Routing barcode	
<b>PRE-10</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>22</b>	<b>22</b>	<b>priorityServiceG10</b>

Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>G10</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>428</b>

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## 6.44 PRE-12 delivery

Swedish	PRE-12 leverans
---------	-----------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal	Dangerous goods	Notification *
PRE-7, PRE-10 delivery	Thermo warm *	
* Please notice that these combination rules are not valid for product DHL SPECIAL (209).		

Valid countries
AT, BE, BG, CH, CZ, DE, DK, EE, ES, FI, FR, GB, HR, HU, IE, IT, LI, LT, LU, LV, NL, NO, PL, PT, RO, SE, SI, SK

API
TimeTable API

Codes on label		
Handling code	Routing barcode	
<b>PRE-12</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>14</b>	<b>14</b>	<b>priorityServiceG12</b>

Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>G12</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>429</b>

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## 6.45 Pre-advice by driver

Swedish	Leveransbesked
---------	----------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Collection at terminal	PRE-7 delivery *	
* Please notice that these combination rules are not valid for product DHL SPECIAL (209).		

Service specific
<ul style="list-style-type: none"> <li>May be used for product DHL PARCEL CONNECT PLUS (112) when destination country is Finland (FI) or Norway (NO).</li> </ul>

Valid countries
SE, FI, NO

Related fields	Booking	Shipm.instr
Phone number for Pre-advice by driver	AN..20	M
IFTMIN: Sg 11 COM 3148 with CTA+NT under sg 10 NAD+DP (if existing) or NAD+CN. TransportInstruction API (additionalServices): "preAdviceByDriver" : {"phone" : "0123456789"}		

Codes on label		
Handling code	Routing barcode	
<b>LEV</b>	-	

Info on waybill
<ul style="list-style-type: none"> <li>Text 'Leveransbesked' in field 'Leveransanvisning' (must not remove any text that is written by user).</li> <li>Phone number for Pre-advice by driver must be written on waybill.</li> </ul>



Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>19</b>	<b>19</b>	<b>preAdviceByDriver</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>LEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.46 Pre-advice delivery

Swedish	Leveransavisering
---------	-------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Fixed delivery day		

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Validations
<ul style="list-style-type: none"> <li>Consignee or Delivery party (if used) phone number must be entered.</li> </ul>

Text to display in user interface
Ange mobilnummer där vi kan nå din mottagare. Saknas mobilnummer ange fast telefonnummer.

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>ZPA</b>	<b>preAdvice</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	<b>427</b>

## 6.47 Pre-advice pickup

Swedish	Upphämtningsbesked
---------	--------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Service specific
<ul style="list-style-type: none"> <li>Valid for products 102, 210, 211, 212, 401: When this additional service is selected then pickup instruction (booking message) and shipment instruction (for at least one shipment) must be generated and sent to DHL at the same time.</li> </ul>

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Related fields - products 102, 210, 211, 212, 401		Booking	Shipm.instr
Phone number for Pre-advice pickup	AN..20	M	M
IFTMBF: Sg 10 COM 3148 with CTA+NT under sg 9 NAD+PW (if existing) or NAD+CZ. IFTMIN: Sg 11 COM 3148 with CTA+NT under sg 10 NAD+PW (if existing) or NAD+CZ. PickupRequest & TransportInstruction APIs (additionalServices): "preAdviceByDriverPickup" : {"phone" : "0123456789"}			

Related fields - products 202, 205, 232, 233, SPI, 601		Booking	Shipm.instr
Phone number for Pre-advice pickup	AN..20	-	M
IFTMIN: Sg 11 COM 3148 with CTA+NT under sg 10 NAD+PW (if existing) or NAD+CZ. TransportInstruction API (additionalServices): "preAdviceByDriverPickup" : {"phone" : "0123456789"}			

Codes on label		
Handling code	Routing barcode	
-	-	



Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>ZPP</b>	<b>ZPP</b>	<b>preAdviceByDriverPickup</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>UBS</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	<b>426</b>

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## 6.48 Removal of replaced goods

Swedish	Bortforsling gammal vara
---------	--------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

Related fields	Booking	Shipm.instr
Number of repetitions	N..3	M

Codes on label		
Handling code	Routing barcode	
<b>BGV*</b> [no. of repetitions]	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>52</b>	<b>removalOfReplacedGoods</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>BOR</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.49 Tail lift loading

Swedish	Bakgavellift lastning
---------	-----------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Truck		

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Validations
<ul style="list-style-type: none"> <li>Maximum weight per piece: 750 kg for product 205 and 800 kg for products 209 and 212.</li> <li>For DHL ROAD FREIGHT DIRECT (205) terms of delivery code must be CPT, CIP, DAP, DPU or DDP for export and EXW or FCA for import.</li> </ul>

Text to display in user interface
DHL Freight återkommer med bekräftelse och prisuppgift.

Codes on label		
Handling code	Routing barcode	
-	-	

Info on waybill - valid for domestic SE shipments
<ul style="list-style-type: none"> <li>Text 'Bakgavellift lastning' in field 'Leveransanvisning'.</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>26</b>	<b>26</b>	<b>tailLiftLoading</b>



Code in invoice message (all products below might not be available for service)

Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502

**BLA**

Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)

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## 6.50 Tail lift unloading

Swedish	Bakgavellift lossning
---------	-----------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>			
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Truck		
Valid for product 205: This service can not be combined with Time slot booking - delivery.		

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Validations
<ul style="list-style-type: none"> <li>Maximum weight per piece: 750 kg for product 205 and 800 kg for products 209 and 212.</li> <li>For DHL ROAD FREIGHT DIRECT (205) terms of delivery code must be CPT, CIP, DAP, DPU or DDP for export and EXW or FCA for import.</li> </ul>

Text to display in user interface
DHL Freight återkommer med bekräftelse och prisuppgift.

Codes on label		
Handling code	Routing barcode	
<b>BGL</b>	-	

Info on waybill - valid for domestic SE shipments
<ul style="list-style-type: none"> <li>Text 'Bakgavellift lossning' in field 'Leveransanvisning'.</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>15</b>	<b>15</b>	<b>tailLiftUnloading</b>



Code in invoice message (all products below might not be available for service)

Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502

**BLO**

Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)

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## 6.51 Thermo cold

Swedish	Termo kyla
---------	------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>			
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Delivery without POD *	Thermo warm	
* Please notice that these combination rules are not valid for product DHL SPECIAL (209).		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>CLD</b>	-	

Info on waybill
<ul style="list-style-type: none"> <li>Text 'Termo Kyla' in field 'Särskilda transportinstruktioner'.</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>60</b>	<b>60</b>	<b>thermoCold</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>TEK</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.52 Thermo warm

Swedish	Termo värme
---------	-------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>			
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Delivery without POD *	PRE-7, PRE-10, PRE-12 delivery *	Thermo cold
* Please notice that these combination rules are not valid for product DHL SPECIAL (209).		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>WRM</b>	-	

Info on waybill
<ul style="list-style-type: none"> <li>Text 'Termo Värme' in field 'Särskilda transportinstruktioner'.</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>50</b>	<b>50</b>	<b>thermoWarm</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>TEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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### 6.53 Time definite loading

Swedish	Tidsbestämd lastning
---------	----------------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields	Booking	Shipm.instr
Pickup time	N4	M

Validations
<ul style="list-style-type: none"> <li>Consignor contact person is mandatory.</li> <li>Consignor phone number is mandatory.</li> </ul>

Text to display in user interface
DHL Freight återkommer med bekräftelse och prisuppgift.

Codes on label	
Handling code	Routing barcode
<b>TLA</b>	-

Info on waybill
<ul style="list-style-type: none"> <li>In field 'Särskilda transportinstruktioner': Text 'TIDSLAST' + time (e.g. TIDSLAST 14:00).</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>27</b>	<b>27</b>	<b>timeDefiniteLoading</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>TLA</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

## 6.54 Time definite unloading

Swedish	Tidsbestämd lossning
---------	----------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Related fields		Booking	Shipm.instr
Delivery date	N8	M	M
Delivery time	N4	M	M

Validations
<ul style="list-style-type: none"> <li>Consignor contact person is mandatory.</li> <li>Consignor phone number is mandatory.</li> </ul>

Text to display in user interface
DHL Freight återkommer med bekräftelse och prisuppgift.

Codes on label		
Handling code	Routing barcode	
<b>TLO</b>	-	

Info on waybill - valid for domestic SE shipments
<ul style="list-style-type: none"> <li>In field 'Särskilda transportinstruktioner': Text 'TIDSLOSS' + date &amp; time (e.g. TIDSLOSS 2017-01-23 15:45).</li> </ul>

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>10</b>	<b>10</b>	<b>timeDefiniteUnloading</b>



Code in invoice message (all products below might not be available for service)

Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502

**TLO**

Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)

-

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## 6.55 Time slot booking - delivery

Swedish	Tidsbokning leverans
---------	----------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Fixed delivery day	Tail lift unloading	

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Validations
<ul style="list-style-type: none"> <li>Consignee or Delivery party (if used) phone number must be entered.</li> </ul>

Text to display in user interface
Ange telefonnummer där vi kan nå din mottagare.

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>49</b>	<b>timeSlotBookingDelivery</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	<b>445, 447</b>

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## 6.56 Time slot booking - pickup

Swedish	Tidsbokning upphämtning
---------	-------------------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
AD, AL, AM, AT, AZ, BA, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GE, GI, GR, HR, HU, IE, IT, KG, KZ, LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TJ, TR, UA, UZ, XK

Validations
<ul style="list-style-type: none"> <li>Consignee or Delivery party (if used) phone number must be entered.</li> </ul>

Text to display in user interface
Ange telefonnummer där vi kan nå avsändaren.

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>56</b>	<b>timeSlotBookingPickup</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	<b>446, 448</b>

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## 6.57 Truck

Swedish	Dragbil
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Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>			
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502		
International	112	202	205	232	233	SPI		109	107	601			

Can <b>not</b> be combined with		
Tail lift loading	Tail lift unloading	

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
-	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>43</b>	<b>43</b>	<b>truck</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>DBI</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.58 Two-man handling

Swedish	Dubbelbemanning
---------	-----------------

Service is valid for the following highlighted prod										<a href="#">Link to Products overview</a>		
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Can <b>not</b> be combined with		
Dangerous goods		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>DBL</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>36</b>	<b>twoManHandling</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>DUB</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 6.59 Weekend delivery

Swedish	Helgkörning
---------	-------------

Service is valid for the following highlighted prod											<a href="#">Link to Products overview</a>	
Domestic Sweden	102	209	210	211	212	103	104	118	401	402	502	
International	112	202	205	232	233	SPI		109	107	601		

Valid countries
SE

Codes on label		
Handling code	Routing barcode	
<b>HLG</b>	-	

Code in EDI or API message		
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>64</b>	<b>weekendDelivery</b>

Code in invoice message (all products below might not be available for service)	
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502	<b>HEL</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)	-

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## 7 Customs

### **7.1 *The parts of Customs***

The Customs proceedings consists of a declaration in the land of departure (export declaration) and a declaration in the land of delivery (import declaration). The declarations are based on the financial transaction between the exporter and the buyer of the goods; i.e. the invoice. These declarations may be carried out by the customers themselves or by an agent e.g. DHL.

### **7.2 *Contents of declaration***

The declarations shall state name/number, date, amount and currency of the invoice. It shall also be stated if the invoice is used for payment (commercial) or for customs purposes only (pro forma).

Further the declaration shall state the country of origin of the goods and a procedure code to declare if this is a standard export or if the goods have been imported before (there are a number of different procedures). The declaration must contain at least one customs tariff number and specified net weight.

### **7.3 *Id and trace of declaration***

Each shipment declared is given a certain id to be used by customs (Customs id/Customs declaration number).

### **7.4 *Countries and regions affected***

For all shipments to be delivered outside the European Union, or the tax area, customs proceedings are mandatory.

Countries where DHL Freight delivers outside the European Union are CH, GB, GE, GI, LI, MK, NO, RS, RU, SM, TR and UA. Examples of areas outside the tax area are Åland Islands (FI 22) and Canary Islands.

Goods may be imported from other countries and held at storage without an import declaration. The declaration may be performed at the time of the delivery, hence a shipment that appears to be a domestic consignment or a delivery within the European Union, might actually be subject to customs proceedings.

### **7.5 *Feature code (routing barcode) on label***

The labels provided for a shipment where customs proceedings are mandatory must contain the routing barcode dedicated for customs handling.

## 7.6 *Services provided by DHL Freight*

When payer code Incoterm DDP or Combiterm 023 (the commercial invoice should state corresponding delivery term, e.g. Incoterm DDP) is used DHL can provide the service of declaration both in the land of departure and the land of delivery.

If payer code Incoterm CPT, CIP, DAP, DPU or Combiterm 022 (the commercial invoice should state corresponding delivery term, e.g. Incoterm DAP) is used DHL can provide the service of declaration in the land of departure.

The responsibility of the import declaration then falls on the Buyer of the goods in the land of delivery.

### 7.6.1 Customs handling - Overall instruction (for applications)

In the booking/shipment flow the service needs to be shown first. No pre-option.

The "Customs document details" and "Customs item information" fields used for additional service "Customs handling - Standard" should not be shown for user unless this service is selected.

Procedure selection of Standard- or Särskilt förfarande export, where Standard should be pre-selected.

Customs handling (Standard or Full service) must be selected when exporting to or importing from the following countries or regions:

CH, GB, GE, GI, LI, MK, NO, RS, RU, SM, TR, UA or FI with zip code 22.

### 7.6.2 Customs handling - Standard

This service is available if the customer provides all data necessary in the EDI file. A copy of the invoice must still be sent to DHL Freight. For details, please see additional service description.

### 7.6.3 Customs handling - Full service

If the customer wishes DHL to create the declaration without details in EDI file, it is possible to just send a copy of the invoice to DHL and let DHL do the rest. For details, please see additional service description.

### 7.6.4 Customs, joint declaration

Several shipments may be declared together, if the customer provides DHL with a summary invoice. A copy of the summary invoice must be sent to DHL. NB this service is only available for customers approved in advance. For details, please see additional service description.

Please note that for bulk-split solution - Parcel Connect (109) and/or Parcel Connect Plus (112) - product DHL PALL (210) is used for the bulk shipment. In this case use fixed delivery address:

BULK-SPLIT NORGE  
Importgatan 27  
422 46 Hisings Backa

### 7.6.5 Customs, customers own declaration

If the customer declares directly to customs or by another agent they need only to provide a customs id/customs declaration number via EDI and send a copy of the invoice. For details, please see additional service description.



## 8 Shipment- and package identifiers

### 8.1 Calculation of check digit for License plate (SSCC GS1-128)

Example Serial Shipping Container Code: 37399999123456789?

Begin by adding every second digit from the right.

Multiply the sum with 3.

$$\begin{array}{cccccccccccc}
 3 & 7 & 3 & 9 & 9 & 9 & 9 & 1 & 2 & 3 & 4 & 5 & 6 & 7 & 8 & 9 \\
 3 & + & 3 & + & 9 & + & 9 & + & 1 & + & 3 & + & 5 & + & 7 & + & 9 & = & 49 & \times & 3 & = & 147
 \end{array}$$

Add the rest of the digits.

$$7 + 9 + 9 + 9 + 2 + 4 + 6 + 8 = 54$$

Add both sums.  
147 + 54 = 201

Subtract the total sum (201) from nearest higher 10th fraction, in this case 210.

Solution: 210 - 201 = 9

The check digit in this example is 9. (In case the sum is 10, the check digit is 0.)

The complete SSCC in this example is **373999991234567899**.

When SSCC is written in plain text, i.e. on labels, an application identifier (AI) should be added.

The application identifier for SSCC is (00).

Including AI, the complete code to be printed is (00)373999991234567899.

Please notice that the AI should NOT be included in the EDI file. It should only be printed on labels (in the barcode and plain text).

### 8.2 Calculation of check digit for Swedish shipment Id

Example shipment Id: 950048673?

Multiply the individual numbers in the shipment Id, all odd is multiplied with 2 and all even with 1.

Shipment Id		9	5	0	0	4	8	6	7	3
Multiples	x	2	1	2	1	2	1	2	1	2
Sums	=	18	5	0	0	8	8	12	7	6

Sum up all individual numbers. Notice that i.e. 18 should be treated as 1 + 8.

$$1 + 8 + 5 + 0 + 0 + 8 + 8 + 1 + 2 + 7 + 6 = 46$$

Subtract the total sum from the nearest higher 10th fraction, in this example 50.

$$50 - 46 = 4$$

The check digit in this example is 4. The complete shipment Id is **9500486734**.

When shipment Id is written in plain text (on documents and labels) it should be in format 950 048 673 4.

## 9 Transportation documents

Different documents are required for transportation. Examples can be found in separate documentation.

### **9.1 Domestic waybill**

A standard waybill (SIS) is mandatory for non terminal based products in Sweden. Users should always have the possibility to print a copy of the waybill for their own purposes.

### **9.2 CMR - Convention relative au contrat de transport international de marchandise par route**

A standard international waybill (CMR) is mandatory for non terminal based products outside Sweden. Users should always have the possibility to print a copy of the waybill for their own purposes.

### **9.3 End-of-day manifest / Shipment list**

End-of-day manifest should be printed for terminal based products. If shipment instruction is sent to DHL via EDI the manifest does not have to include all shipment details. Please see appendix for example of layout and content.

### **9.4 Label**

The label contains information of pickup and destination. It also contains information of identification (barcodes), routing, additional services and information relevant for sorting and handling.


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### 9.4.1 Label layout and content

Header	1	2	3	10 mm
Sender address	4		5 6	25 mm
Delivery address + weight icon (shipm to DE)	7		8 9	30 mm
Manual sort instruction	10			10 mm
Product features	11		11b	10 mm
Shipment information	12		13	12 mm
			14	15 mm
GTB reference	15			5 mm
Customer information	16			33 mm
Routing barcode	17			37 mm
License plate barcode	18			37 mm
Application information	19			3 mm

#### 9.4.2 Description of fields on label

The first column shows an indicator if the field is M=Mandatory, C=Conditional or O=Optional.

	Section	Comments	
	General	Use a clear font type like Arial, Courier, Helvetica or equal. <b>Do not</b> use italic, underlining or any other irregularity. Use black color characters on white background.	
C	1 CMR symbol	<p>CMR logo (Convention on the Contract for the International Carriage of Goods by Road) is mandatory for all road transport between the European countries. If the printer does not support graphics, the letters 'CMR' can be printed as text.</p> <p>For domestic shipments within Sweden the following text may be written instead: INRIKES SVERIGE</p>	
M	2 Transport product	<p>DHL transport product with block letters.</p> <ul style="list-style-type: none"> <li>102 DHL PAKET</li> <li>103 DHL SERVICE POINT</li> <li>104 SERVICE POINT RETUR</li> <li>107 PARCEL RETURN CONNECT</li> <li>109 DHL PARCEL CONNECT</li> <li>112 PARCEL CONNECT PLUS</li> <li>Shipments to DE and IE: DHL PAKET (CONNECT)</li> <li>118 DHL HEMLEVERANS PAKET</li> <li>202 DHL ROAD FREIGHT STANDARD or ROAD FREIGHT STANDARD</li> <li>209 DHL SPECIAL</li> <li>210 DHL PALL</li> <li>211 DHL STYCKE</li> <li>212 DHL PARTI</li> <li>205 DHL ROAD FREIGHT DIRECT or ROAD FREIGHT DIRECT</li> <li>232 DHL EUROCONNECT PLUS</li> <li>233 DHL ROAD FREIGHT PRIORITY or ROAD FREIGHT PRIORITY</li> <li>401 DHL HOME DELIVERY</li> <li>402/502 HOME DELIVERY RETURN</li> <li>601 DHL HOME DELIVERY INT</li> <li>SPI DHL STANDARD PALLET</li> </ul> <p>Font size: Minimum 5 mm.</p>	



	Section	Comments
M	3 DHL Logo	Black and white DHL logo shall be used. 
M	4 Sender address	Consignor or pickup party name and address details. Font size: 2 mm.
M	5 Sender DHL account number	Consignor DHL account number. Heading: Account no. Font size: 2 mm.
M	6 Sender phone number	Consignor or pickup party phone number. Heading: Phone no. Font size: 2 mm.
C	VOEC Id	If VOEC apply then VOEC Id must be printed/written on package. Heading: VOEC Font size: 2 mm.
M	7 Receiver address	Consignee or delivery party name and address details, including country name in plain text on last row. Valid for all products: This field must be surrounded by marked corners, with the following characteristics: Line thickness: 1,0 mm. Line length: 10 mm. Quiet zone between address and corners: 5 - 10 mm. Font size: 3 mm.
	7 Receiver address DHL SERVICE POINT B2C (103)	Consignee name via SERVICE POINT " <i>name</i> " " <i>street</i> " " <i>postalCode</i> " " <i>cityName</i> " SVERIGE Text 'via SERVICE POINT' to be set by default. SERVICE POINT (parcelshop or parcelstation) details has to be acquired from ServicePointLocator API.


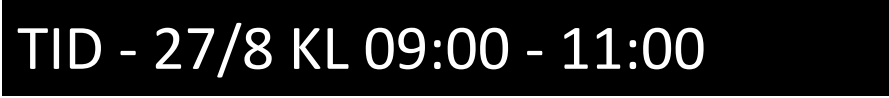
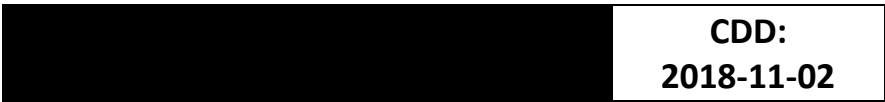
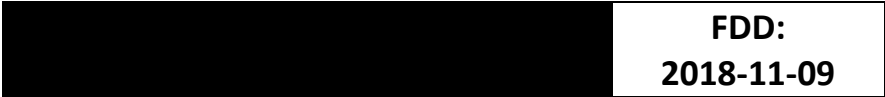
	Section	Comments
	7 Receiver address DHL PARCEL CONNECT (109)	<p><u>Shipments addressed to residential address (home address):</u> Consignee name and address details, including country name (in English): Name (c/o name) Street address Postal code and City Country (in English)</p> <p><u>Shipments addressed to parcelshop or parcelstation:</u> The addressing should contain the following information from ServicePointLocator API response: Consignee name "name" "id" "shopName" "street" "postalCode" "cityName" "countryCode" (country name in English must be written) For shipments to country DE, "shopName" and "street" should not be printed. If the text from name, id and shopName is too long to be printed on one row, the name has to be truncated. It is not allowed to print an additional row.</p>
	7 Receiver address Additional service Collection at terminal	<p>Consignee name c/o <i>DHL Terminal Name</i> <i>DHL Terminal Address</i> <i>DHL Terminal Postal code and City</i> <i>DHL Terminal Country</i></p> <p>Text 'c/o' to be set by default. DHL Terminal details has to be acquired from Terminal API.</p>
C	8 Receiver DHL account number or id	<p>Consignee DHL account number. Heading: Account no. DHL account number mandatory for C2B products (104, 107, 402, 502). Valid for all products: Font size: 2 mm.</p>
C	9 Receiver phone number	<p>Consignee or delivery party phone number. Heading: Phone no. Font size: 2 mm.</p>

Section	Comments				
9 Receiver phone number DHL SERVICE POINT B2C (103)	Phone number to receiving parcelshop (SERVICE POINT). Heading: Phone no. Font size: 2 mm.				
9 Receiver phone number DHL PARCEL CONNECT (109) and DHL PARCEL CONN PLUS (112)	Due to security regulations concerning print of personal data, printing of phone number is only permitted on parcels to certain countries. For shipments to the following countries it is <u>not allowed</u> to print phone number to receiver: AT, BE, DE, ES, FR, GB, LU, NL, PT For shipments to the following countries it is <u>mandatory</u> to print phone number to receiver (if it is existing in shipment): BG, CZ, DK, EE, FI, HR, HU, IE, IT, LT, LV, NO, PL, RO, SI, SK				
9 Weight icon for DHL PARCEL CONNECT (109) and DHL PARCEL CONNECT PLUS (112) shipments to DE (over 10 kg)	From January 1st 2025 it is mandatory to print a weight icon on parcels with weight over 10 kg when destination country is Germany (DE). There are two different icons. One for parcels over 10 kg and one for parcels over 20 kg. Minimum size of symbol: 10 x 10 mm. Symbol should be placed to the right of the receiver address, outside the address corners (please see label section 7) and aligned with the lower address corner. Quiet zone: minimum 1 mm around icon and 3 mm to address corners. (As no phone number to receiver should be printed on labels to DE - please see above - there should be space for this symbol where phone number is normally printed.)				
Icons	<table border="1"> <tr> <td>&gt; 10 kg and &lt;= 20 kg</td> <td>&gt; 20 kg</td> </tr> <tr> <td></td> <td></td> </tr> </table>	> 10 kg and <= 20 kg	> 20 kg		
> 10 kg and <= 20 kg	> 20 kg				




	Section	Comments
C	10 Manual sort instruction	<p>Swedish domestic routing code (linjekod), with heading 'SE Domestic routing'.</p> <p>For export shipments the domestic routing code must be assigned to match the DHL gateway used for the export.</p> <p>The routing code can be up to 10 characters.</p> <p>The routing code can be acquired from PostalCode API (Route/Gateway).</p> <p>Routing code is <u>mandatory</u> for the following products:</p> <p>DHL PAKET (102)  DHL SERVICE POINT B2C (103)  DHL SERVICE POINT C2B (104)  DHL PARCEL RETURN CONNECT (107)  DHL PARCEL CONNECT (109)  DHL PARCEL CONNECT PLUS (112)  DHL HEMLEVERANS PAKET (118)  DHL SPECIAL (209)  DHL PALL (210)  DHL STYCKE (211)  DHL HOME DELIVERY (401)  DHL HOME DELIVERY RETURN (402/502)</p> <p>Font size: Minimum 5 mm.</p>
C	11 Product features / Handling code	<p>Codes connected to product features or additional services, white text on black background (reverse video).</p> <p>Valid for all products:</p> <p>If more than one feature/service is selected, a dash sign (-) has to be used as divider, e.g. AVI - LEV.</p> <p>If there is not enough space for codes/text to be used on one row it is ok to add another row. An alternative is to end the row with a plus sign (+) to indicate there are codes missing.</p> <p>Font size: Minimum 5 mm.</p>

	Section	Comments
M	11 Product features / Handling code DHL PARCEL CONNECT PLUS (112)	<p>Default text per country.</p> <p>Font size row 1: Minimum 5 mm. Font size row 2: Minimum 3 mm.</p> <p>Shipments to FI</p> <div style="background-color: black; color: white; padding: 5px;"> <p><b>Express paketti 14</b></p> <p>Palautukset lähetetään: DHL Freight, PL 7540, 00002 Helsinki</p> </div> <p>Shipments to EE, LT, LV</p> <div style="background-color: black; color: white; padding: 5px;"> <p><b>Express Business Day parcel 14</b></p> <p>Returns: DHL Freight, PL 7540, 00002 Helsinki</p> </div> <p>Shipments to DK</p> <div style="background-color: black; color: white; padding: 5px;"> <p><b>332 - Business Parcel Bulk</b></p> <p>Retur sendes til DHL Freight, Flansbjergsv. 10, SE-232 91 ARLÖV</p> </div> <p>Shipments to other countries: No specific product feature/handling code.</p>
M	11 Product features / Handling code DHL ROAD FREIGHT PRIORITY (233)	<p>Default text: PRIO</p> <p>Font size: Minimum 5 mm.</p> <div style="background-color: black; color: white; padding: 5px;"> <p><b>PRIO</b></p> </div> <p>Please also see section 11b.</p>
M	11 Product features / Handling code DHL HEMLEVERANS PAKET (118)	<p>Default text: EJ POD</p> <p>This is valid unless actual weight is over 20 kg or any of the following additional services are selected: Delivery with Id control or Personal delivery.</p> <p>Font size: Minimum 5 mm.</p> <div style="background-color: black; color: white; padding: 5px;"> <p><b>EJ POD</b></p> </div>
C	11 Product features / Handling code Feature EUR Pallet exchange (PÖS)	<p>Default text: PÖS followed by number of EUR pallets covered by pallet exchange.</p> <p>Font size: Minimum 5 mm.</p> <div style="background-color: black; color: white; padding: 5px;"> <p><b>PÖS7</b></p> </div>



	Section	Comments
C	11 Product features / Handling code Additional service Green Freight	<p>Please use the following symbol/logo. If this is not possible, it is ok to use the text SKICKA GRÖNT.</p> 
C	11 Product features / Handling code Additional service On-line appointm. booking	<p>Field ResponseTextLabel from API response. Example: TID - 27/8 KL 09:00 - 11:00</p> 
C	11b Committed delivery day (CDD) for product DHL ROAD FREIGHT PRIORITY (233)	<p>Committed delivery day (CDD). Black text on white background. Font size: Minimum 4 mm.</p>  <p>Please also see section 11.</p>
C	11b Additional service Fixed delivery day (FDD)	<p>Fixed delivery day (FDD). Black text on white background. Font size: Minimum 4 mm.</p> 



	Section	Comments
M	13 Number of packages	Relative and Total number of packages. Example: A shipment containing three packages should be marked 1 / 3, 2 / 3 and 3 / 3. If any of the values are unknown, it may be replaced with a dash (-), e.g. 1 / - or - / 3. Font size: Minimum 5 mm.
M	14 Weight symbol	To reduce risk for personal injury, every package with known weight should be marked with weight symbol. Minimum size of symbol: 15 x 15 mm.
		0 - 15 kg 
		16 - 25 kg 
		> 25 kg 
M	15 GTB reference	Default text: We are working exclusively on basis of our current GTB in force and CMR Font size: Should be adjusted so that the text can be written on one row.
O	16 Customer information	This section can be used for additional description or information. There are no restrictions as long as the content does not interfere with other information on the label. If barcodes are used, they must follow standards other than those used by DHL for routing and license plate. Several bar codes can be used, linear as well as two-dimensional.
M	16 Customer information DHL PARCEL CONNECT (109)	Shipments that are addressed to parcelshop or parcelstation should contain name and address details to residential address (home address) in this section. - The text should be right aligned. - The text should be written on one row. - No country name should be written in plain text. - ISO country code should be written in front of postal code.

	Section	Comments
C	16 Customer information DHL PARCEL RETURN CONNECT (107)	<p>For some countries a text is needed to inform the sender of the return package how to handle the hand over.</p> <p><u>Shipments from AT:</u> Bitte geben Sie Ihre Retoure bei einer Postfiliale oder in einer Versandbox der Post auf.</p> <p><u>Shipments from BE:</u> Please handover your return parcel to bpost.</p> <p><u>Shipments from BG:</u> можете да посетите всеки един от офисите на Speedy в цялата страна, от където да изпратите обратно Вашата пратка</p> <p><u>Shipments from CZ:</u> Vraťte prosím svůj balíček zpět PPL.</p> <p><u>Shipments from DK:</u> Venligst indlever din retur i en Bring pakkeshop.</p> <p><u>Shipments from EE:</u> Info paki tagasi saatmise kohta ning lähimad pakipunktid leiate veebilehelt, itella.ee/kuidas-pakki-tagastada/</p> <p><u>Shipments from FI:</u> Jätä paketti lähimpään Postiin.</p> <p><u>Shipments from FR:</u> Veuillez déposer votre colis de retour au point relais Colis Privé le plus proche.</p> <p><u>Shipments from HR:</u> Paket možete predati u najbliži poštanski ured. Popis poštanskih ureda možete naći na internet stranicama Hrvatske pošte.</p> <p><u>Shipments from HU:</u> A visszaküldő csomagot kérjük visszaküldeni a Magyar Posta.</p> <p><u>Shipments from IE:</u> Please handover your return parcel to AN Post.</p>

	Section	Comments
		<p><u>Shipments from IT:</u> Si prega di consegnare il tuo pacco di reso presso il punto di ritiro Poste più vicino.</p> <p><u>Shipments from LT:</u> Informaciją apie siuntos grąžinimą ir artimiausius siuntų punktus rasite internetinėje svetainėje, itella.lt/how-to-return-parcel/</p> <p><u>Shipments from LU:</u> Votre envoi peut être retourné via tout bureau de poste et tout Point POST.</p> <p><u>Shipments from LV:</u> Informāciju par sūtījuma atgriešanu un tuvākajiem pakomātu punktiem var atrast mājaslapā, itella.lv/ka-atgreizt-paku/</p> <p><u>Shipments from NO:</u> Venligst innlevere Pakken på nærmeste Post-i-butikk/postkontor. Legg returfakturaen i en plastlomme på pakken.</p> <p><u>Shipments from RO:</u> Lăsați pachetul de retur la cel mai apropiat punct Ship &amp; Go.</p> <p><u>Shipments from SI:</u> Svoj povratni paket pustite na kateri koli pošti.</p> <p><u>Shipments from SK:</u> Objednat' kuriéra na vyzdvihnutie balíka. Tel. 02/16160 alebo zs@intime.sk</p> <p><u>Other countries:</u> No text</p>
M	17 Routing barcode	<p>Destination coded routing information expressed as one-dimensional barcode and as plain text.</p> <p>Barcode: One of the following barcode standards should be used: - ANSI standard ASC MH10, with 2L as Data Identifier, in symbology Code 128. - GS1-128, starting with FNC1, with 403 as Application Identifier, in symbology Code 128. For barcode layout description, please see separate section below.</p> <p>Plain text: Font size: 2,5 mm. Content: The following two examples are used to highlight each position: (2L)SE75323+02000000                      (403)75275323+80000036</p>



Section	Comments
	<p>(2L)SE75323+02000000 (403)75275323+80000036</p> <p><u>Pos 3-4: Type of delivery</u></p> <p>00 = Default</p> <p>53 = Parcel Shop (valid for product DHL PARCEL CONNECT (109))</p> <p>54 = Parcel Station (valid for product DHL PARCEL CONNECT (109))</p> <hr/> <p>(2L)SE75323+02000000 (403)75275323+80000036</p> <p><u>Pos 5: Reserved for future use</u></p> <p>0 = Default</p> <hr/> <p>(2L)SE75323+02000000 (403)75275323+80000036</p> <p><u>Pos 6-8: Feature code</u></p> <p>001 = Customs clearance (used if sender and/or receiver is placed in a non-EU country)</p> <p>002 = Cash on delivery (C.O.D) or Delivery after payment (DAD)</p> <p>004 = Consignee paid (payer code = EXW, FCA or 3) Please notice that code 004 should not be used for product 107.</p> <p>032 = Dangerous goods</p> <p>000 = No feature</p> <p>The feature code is a three-digit number based on a binary. If more than one feature, the values of the codes are added up. Example: If both 001 and 004 applies, the value should be 005.</p>
<p>17 Routing barcode DHL PARCEL CONNECT PLUS (112)</p>	<p>Routing code for product DHL PARCEL CONNECT PLUS (112) differs (after separator).</p> <p>(2L)FI66450+2W2102 (403)2083550+000000</p> <p><u>Pos 1-6 or 1-8: DHL network partner product code</u></p> <p>AT, BE, BG, CZ, ES, GB, HR, HU, IT, LU, NL, PL, PT, RO, SI, SK 74000000</p> <p>DE, IE 70000000</p> <p>EE, LT, LV 2W2317</p> <p>FI 2W2102</p> <p>DK, NO 000000</p>

	Section	Comments
M	18 License plate barcode	<p>Unique item Identifier expressed as one-dimensional barcode and as plain text.</p> <p><u>Barcode</u></p> <p>One of the following barcode standards can be used:</p> <ul style="list-style-type: none"> <li>- ANSI standard ASC MH10, with J, 1J, 2J, 3J, 4J, 5J, 6J, 7J, 8J or 9J as Application Identifier, in symbology Code 128.</li> <li>- GS1-128, starting with FNC1, with 00 as Application Identifier, in symbology Code 128.</li> </ul> <p>From Sweden, License plate expressed in GS1-128 (former EAN-128) barcode is preferred (gs1.se).</p> <p>Please see separate chapter for calculation of check digit.</p> <p><u>Plain text</u></p> <p>Font size: 2,5 mm.</p>
O	19 Application info	<p>Name and version (if used) of system /software / application that created the label.</p> <p>Font size: Maximum 1,5 mm, aligned to the right.</p>

### 9.4.3 Rules for barcodes

	ASC MH10	GS1
Symbology	Code 128	Code GS1-128 (starting with FNC1)
Start character	A, B or C	A, B or C C is recommended
X-dimension	0330-0510 mm	0330-0510 mm
Barcode quality	A minimum B	A minimum B
Quiet zone left	Minimum 5 mm	Minimum 5 mm
Quiet zone right	Minimum 5 mm	Minimum 5 mm
Height	Minimum 25 mm	Minimum 25 mm
Width	Maximum 91 mm	Maximum 91 mm
Orientation	Portrait (fence)	Portrait (fence)
Character	B or C is optimal	C is optimal
Check digit	-	Yes
Print quality	Minimum grade B " Tested according to EN 1635	Minimum grade B " Tested according to EN 1635

GS1-128 is not in itself a bar code symbology but a standard that defines both data and data formats.

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## 10 Appendices

### **10.1 Appendices overview (links)**

DHL ROAD FREIGHT DIRECT (205) min and max weight & dimensions

Package types for products 202, 205, 233 and 601

DHL PARCEL CONNECT (109) min and max weight & dimensions

DHL PARCEL CONNECT (109) max weight & dimensions - Simplified

DHL PARCEL CONNECT (109) addressing and delivery options

DHL PARCEL CONNECT (109) pre-alert methods

Phone number validation

How to use references

Country codes and names + countries per product

Overview additional services per product

Additional services definitions (Eng + Swe)

Summary of 'Codes on label' & 'Code in EDI message' & 'Code in invoice message' for additional services

DHL HOME DELIVERY RETURN (402) (502) information label

Example of End-of-day manifest / Shipment list

API overview

## 10.2 Appendix A - DHL ROAD FREIGHT DIRECT (205) min and max weight & dimensions

The below information can be retrieved by Product API.

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	999
Min actual weight (kg)	0,1	-
Min chargeable weight (kg)	-	2500,0
Min ch. weight 2500,0 kg <b>equals:</b>		
Actual weight		2500,0
<b>or</b> Cubic metres (cbm)		
DK, FI, NO		7,143
GB, IE		6,945
Other countries		7,508
<b>or</b> Loading metres (ldm)		
DK, FI, NO		1,25
GB, IE		1,25
Other countries		1,36
<b>or a mix</b> of weight and/or cubic metres and/or loading metres and/or long goods calculation if different calculation methods are used on piece level		
<b>or</b> if any piece has actual weight above 1000,0 kg (will be charged as minimum 2500 kg)	>1000,0 kg	
<b>or</b> if any piece has length above 299 cm, regardless of weight (will be charged as minimum 2500 kg)	>299 cm length	
<b>or</b> if any piece has height above 220 cm, regardless of weight (will be charged as minimum 2500 kg)	>220 cm height	
Max dimensions, L x W x H (cm) Please notice that not all maximum dimensions can occur at the same time, as this would transcend the maximum volume (cbm), loading metres (ldm) or pallet places (ppl)	L: 1360 W: 240 H: 290	-

Minimum and maximum weight and dimensions etc

Max actual weight (kg)	-	Please see table below
Max volume (cbm)	-	84,864
Max loading metres (ldm)	-	13,6 (Road train: 20,8)

The freight tariff is calculated on the chargeable weight of a shipment. For a shipment consisting of several packages, the chargeable weight of the shipment is the sum of the chargeable weight per package.

Chargeable weight is the greater of the actual weight of the goods and the volumetric weight.

Chargeable weight per package is rounded up to the nearest whole kg.

For goods with a maximum height of 1,25 meters, the volumetric weight is calculated according to cubic meter.

For goods where the cubic meter calculation cannot be applied (for example if the height is above 1,25 meters), the volumetric weight is calculated according to loading meter.

The loading meter is equal to the length of the goods (m) x the width of the goods (m) / 2,4.

Chargeable weight might also be calculated according to long goods calculation rules for the product.

Chargeable weight calculation

	1 cubic metre (cbm) equals	1 loading metre (ldm) equals
Countries DK, FI and NO	350 kg	2000 kg
Countries GB and IE	360 kg	2000 kg
Other countries	333 kg	1850 kg

Long goods chargeable weight calculation

A piece is calculated as long goods if length is  $\geq 300$  cm.

Countries DK, FI, GB, IE and NO	Piece width (cm)	Kg per length metre
	1 - 40 cm	417 kg per metre
	41 - 80 cm	667 kg per metre
	81 - 120 cm	1000 kg per metre
	121 - 160 cm	1333 kg per metre
	161 - 240 cm	2000 kg per metre
Other countries	Piece width (cm)	Kg per length metre
	1 - 40 cm	385 kg per metre
	41 - 80 cm	617 kg per metre
	81 - 120 cm	925 kg per metre
	121 - 160 cm	1233 kg per metre
	161 - 240 cm	1850 kg per metre

Example (a shipment to DK): If width is 110 cm and length is 600 cm, the volumetric weight is  $6,0 \text{ m} \times 1000 \text{ kg} = 6000 \text{ kg}$ .

Maximum actual weight per country

Country	Max weight	Country	Max weight	Country	Max weight
AD	25000 kg	GB	27000 kg	MK	24000 kg
AL	24000 kg	GE	21000 kg	MT	25000 kg
AM	21000 kg	GI	25000 kg	NL	25000 kg
AT	24000 kg	GR	22500 kg	NO	30000 kg
AZ	21000 kg	HR	24000 kg	PL	24000 kg
BA	24000 kg	HU	24000 kg	PT	25000 kg
BE	25000 kg	IE	27000 kg	RO	22500 kg
BG	22500 kg	IT	28000 kg	RS	24000 kg
BY	21000 kg	KG	21000 kg	RU	21000 kg
CH	24000 kg	KZ	21000 kg	SI	24000 kg
CY	20000 kg	LI	24000 kg	SK	24000 kg
CZ	24000 kg	LT	24000 kg	SM	25000 kg
DE	25000 kg	LU	25000 kg	TJ	21000 kg
DK	30000 kg	LV	24000 kg	TR	22500 kg
EE	24000 kg	MA	25000 kg	UA	21000 kg
ES	25000 kg	MC	25000 kg	UZ	21000 kg
FI	38000 kg	MD	21000 kg	XK	24000 kg
FR	25000 kg	ME	24000 kg		

For summary per max weight, please see table below

Max weight	Countries
20000 kg	CY
21000 kg	AM, AZ, BY, GE, KG, KZ, MD, RU, TJ, UA, UZ
22500 kg	BG, GR, RO, TR
24000 kg	AL, AT, BA, CH, CZ, EE, HR, HU, LI, LT, LV, ME, MK, PL, RS, SI, SK, XK
25000 kg	AD, BE, DE, ES, FR, GI, LU, MA, MC, MT, NL, PT, SM
27000 kg	GB, IE
28000 kg	IT
30000 kg	DK, NO
38000 kg	FI

### 10.3 Appendix B - Preferred package types for products 202, 205, 233 and 601

The following list contains preferred package types for products DHL ROAD FREIGHT STANDARD (202), DHL ROAD FREIGHT DIRECT (205), DHL ROAD FREIGHT PRIORITY (233) and DHL HOME DELIVERY INTERNATIONAL (601).

The package types can be used for all products (except those with specific valid types specified).

Code	Definition	Description
BB	BOBBIN	Cylindrical-shaped object, normally with cable/cord/wire around it
BE	BUNDLE	Elongated/tube/rod-shaped objects fastened together; length $\leq 240$ cm
BE2	LARGE BUNDLE (> 2.4 M LENGTH)	Elongated/tube/rod-shaped objects fastened together; length $> 240$ cm
BG	BAG/SACK	Large bag made of strong flexible material, normally designed to contain bulk substances
BL	BALE	Tightly pressed package of merchandise wrapped in strong flexible film
BX	BOX/CASE	Square or rectangular container with rigid sides; length $\leq 240$ cm
BX2	LARGE BOX (>2.4 M LENGTH)	Square or rectangular container with rigid sides; length $> 240$ cm
CA	CAN	Closed cylinder-shaped container, normally designed to contain fluid substances
CG	CAGE	Container with barred sides, normally designed to contain multiple items
CLL	COLLI	Generic name referring to any type of handling unit without specifying it
CR1	CRATE (>1.2 M LENGTH)	Package in an outer wooden protective case or framework, sometimes with openings in-between the slates; length $> 120$ cm AND $\leq 240$ cm
CR2	LARGE CRATE (>2.4 M LENGTH)	Package in an outer wooden protective case or framework, sometimes with openings in-between the slates; length $> 240$ cm
CT	CARTON/PACKAGE	Square or rectangular package with cardboard/corrugated cardboard sides, normally designed to contain comparatively light-weight goods

DR	DRUM/BARREL	Large cylindrical container with reinforced walls, normally designed to contain fluid substances
IBC	IBC (INTERMEDIATE BULK CONTAINER)	Reusable cubic-shaped tank container with an integrated pallet base
OC	OCTABIN	Pallet-size box normally designed to contain bulk or various packaged goods
PAL	INDUSTRY PALLET	Industrial pallet 120 x 100 cm
PLD	INDUSTRY PALLET - DOUBLE EXTRA LARGE	Industrial pallet 200 x 120 cm
PLH	HALF PALLET	Standardized pallet 60 x 80 cm
PLL	INDUSTRY PALLET - LARGE	Industrial pallet 120 x 120 cm
PLO	INDUSTRY PALLET - OVERSIZED	Industrial pallet 240 x 120 cm
PLX	INDUSTRY PALLET - EXTRA LARGE	Industrial pallet 160 x 120 cm
PLZ	INDUSTRY PALLET EURO SIZE	Industrial pallet 120 x 80 cm
QP	QUARTER PALLET	Quarter pallet 60 x 40 cm
RO	ROLL	Packaging formed by rolling up a product into a cylindrical shape
TE	TYRE	Ring made of rubber and/or metal surrounding a wheel

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## 10.4 Appendix C - DHL PARCEL CONNECT (109) min and max weight & dimensions

The below information can be retrieved by Product API.

Minimum and maximum weight and dimensions etc		
	Piece	Shipment
Max number of pieces	-	1
Min actual weight (kg)	0,1	-
Min dimensions, L x W x H (cm)	15,0 x 11,0 x 2,0	-
Max length + circumference (cm)	* 360,0 ** 300,0	-

To	Residential addressing		Parcelshop addressing		Parcelstation addressing	
	Kg	Dim (cm)	Kg	Dim (cm)	Kg	Dim (cm)
AT	31,5	200 x 120 x 80 *	20,0	120 x 60 x 60	31,5	75 x 44 x 44
BE	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	31,5	58 x 42 x 32
BG	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	20,0	59 x 35 x 35
CZ	31,5	200 x 120 x 80 *	30,0	100 x 50 x 50	31,5	60 x 43 x 43
DE	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
DK	31,5	200 x 120 x 80 *	20,0	150 x 60 x 60 **	20,0	60 x 40 x 40
EE	31,5	200 x 120 x 80 *	31,5	60 x 60 x 36	31,5	60 x 60 x 36
ES	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
FI	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	25,0	60 x 60 x 36
FR	31,5	200 x 120 x 80 *	20,0	100 x 60 x 60	-	Not available
GB	31,5	200 x 120 x 80 *	20,0	120 x 60 x 60	-	Not available
HR	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
HU	31,5	200 x 120 x 80 *	31,5	200 x 60 x 60	20,0	50 x 31 x 31



To	Residential addressing		Parcelshop addressing		Parcelstation addressing	
	Kg	Dim (cm)	Kg	Dim (cm)	Kg	Dim (cm)
IE	31,5	200 x 120 x 80 *	-	Not available	-	Not available
IT	31,5	200 x 120 x 80 *	15,0	56 x 37 x 36	15,0	56 x 37 x 36
LT	31,5	200 x 120 x 80 *	31,5	60 x 60 x 36	31,5	60 x 60 x 36
LU	31,5	200 x 120 x 80 *	-	Not available	-	Not available
LV	31,5	200 x 120 x 80 *	10,0	60 x 60 x 36	31,5	60 x 60 x 36
NL	31,5	200 x 120 x 80 *	23,0	120 x 50 x 40	31,5	60 x 35 x 35
NO	31,5	200 x 120 x 80 *	31,5	200 x 120 x 80 *	-	Not available
PL	31,5	200 x 120 x 80 *	20,0	80 x 60 x 60	25,0	60 x 40 x 40
PT	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
RO	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
SI	31,5	200 x 120 x 80 *	31,5	120 x 60 x 60	-	Not available
SK	31,5	200 x 120 x 80 *	20,0	80 x 40 x 40	10,0	60 x 40 x 40

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### 10.4.1 Appendix C.2 - DHL PARCEL CONNECT (109) max weight & dimensions - Simplified

Instead of the above table, the following simplified version can be used to cover all countries. Please notice that the ones marked with "Not available" above are still valid.

Residential addressing		Parcelshop addressing		Parcelstation addressing	
Kg	Dim (cm)	Kg	Dim (cm)	Kg	Dim (cm)
31,5	200 x 120 x 80 Max length + circumference (cm): 360,0	10,0	50 x 30 x 30	10,0	50 x 30 x 30

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## 10.4.2 Appendix C.3 - DHL PARCEL CONNECT (109) addressing and delivery options

This table shows the connection between different addressing options and the actual delivery method.

	Residential addressing	Parcelshop addressing	Parcelstation addressing
To	Delivery will be made to	Delivery will be made to	Delivery will be made to
AT	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
BE	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
BG	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
CZ	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
DE	Doorstep (home delivery) Delivery to access point can be selected after pre-advice	Parcelshop	Not available
DK	Closest access point Packages with dimensions and/or weight above maximum for Parcelshop will be delivered to doorstep	Parcelshop	Parcelstation (box)
EE	Closest access point Packages with dimensions and/or weight above maximum for Parcelshop will be delivered to doorstep	Parcelshop	Parcelstation (box)
ES	Doorstep (home delivery)	Parcelshop	Not available
FI	Closest access point Packages with dimensions and/or weight above maximum for Parcelshop will be delivered to doorstep	Parcelshop	Parcelstation (box)
FR	Doorstep (home delivery)	Parcelshop	Not available

	Residential addressing	Parcelshop addressing	Parcelstation addressing
To	Delivery will be made to	Delivery will be made to	Delivery will be made to
GB	Doorstep (home delivery)	Parcelshop	Not available
HR	Doorstep (home delivery)	Parcelshop	Not available
HU	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
IE	Doorstep (home delivery) Delivery to access point can be selected after pre-advice	Not available	Not available
IT	Doorstep (home delivery) Delivery to access point can be selected after pre-advice	Parcelshop	Parcelstation (box)
LT	Closest access point Packages with dimensions and/or weight above maximum for Parcelshop will be delivered to doorstep	Parcelshop	Parcelstation (box)
LU	Doorstep (home delivery)	Not available	Not available
LV	Closest access point Packages with dimensions and/or weight above maximum for Parcelshop will be delivered to doorstep	Parcelshop	Parcelstation (box)
NL	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
NO	Closest access point	Parcelshop	Not available
PL	Doorstep (home delivery)	Parcelshop	Parcelstation (box)
PT	Doorstep (home delivery)	Parcelshop	Not available
RO	Doorstep (home delivery)	Parcelshop	Not available
SI	Doorstep (home delivery)	Parcelshop	Not available



	Residential addressing	Parcelshop addressing	Parcelstation addressing
To	Delivery will be made to	Delivery will be made to	Delivery will be made to
SK	Doorstep (home delivery)	Parcelshop	Parcelstation (box)

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## 10.5 Appendix D - DHL PARCEL CONNECT (109) pre-alert methods

To	Residential addressing		Parcelshop addressing		Parcelstation addressing	
	E-mail	SMS	E-mail	SMS	E-mail	SMS
AT	Yes	Yes	Yes	Yes	Yes	Yes
BE	Yes	-	Yes	-	Yes	-
BG	Yes	Yes	Yes	Yes	Yes	Yes
CZ	Yes	Yes	Yes	Yes	Yes	Yes
DE	Yes	-	Yes	-	Not available	Not available
DK	Yes	Yes	Yes	Yes	-	Yes
EE	Yes	-	Yes	-	Yes	-
ES	Yes	Yes	Yes	Yes	Not available	Not available
FI	Yes	Yes	Yes	Yes	Yes	Yes
FR	Yes	-	Yes	-	Not available	Not available
GB	Yes	Yes	Yes	Yes	Not available	Not available
HR	Yes	Yes	Yes	Yes	Not available	Not available
HU	Yes	Yes	Yes	Yes	Yes	Yes
IE	Yes	Yes	Not available	Not available	Not available	Not available
IT	Yes	Yes	Yes	Yes	Yes	Yes
LT	Yes	-	Yes	-	Yes	-
LU	Yes	Yes	Not available	Not available	Not available	Not available
LV	Yes	-	Yes	-	Yes	-
NL	Yes	-	Yes	-	Yes	-
NO	Yes	Yes	Yes	Yes	Not available	Not available



To	Residential addressing		Parcelshop addressing		Parcelstation addressing	
	E-mail	SMS	E-mail	SMS	E-mail	SMS
PL	Yes	Yes	Yes	Yes	Yes	Yes
PT	Yes	Yes	Yes	Yes	Not available	Not available
RO	Yes	Yes	Yes	Yes	Not available	Not available
SI	Yes	Yes	Yes	Yes	Not available	Not available
SK	Yes	-	Yes	-	Yes	-

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## **10.6 Appendix E - Phone number validation**

In all occurrences of phone numbers, it is important that only valid formats can be entered.

The following prefixes and characters can be used in phone number fields:

0046 or +46 or 46 (first zero in area code must be removed)

0047 or +47 or 47 (ok with foreign country prefixes)

Notice that only one prefix can be used (not e.g. +0046)

Numbers (0 to 9)

Dash/hyphen character (-)

Space character ( )

No other characters can be used in phone number fields. For example:

Letters (A-Ö / a-ö)

Slash character (/)

Point character (.)

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## 10.7 Appendix F - How to use references

References are used for tracking, loading, delivery and invoicing. To provide adequate references is important. Any reference expected in an invoice must be sent in the shipment information. A reference can contain a maximum of 35 characters. To cover different needs, behaviour and usage of reference, DHL suggests these specific references to be used. In addition the customer is free to send in other references if needed.

Please notice that references with other qualifiers than CU and AAO are sent back in invoices only when e-invoice is used (i.e. these are not provided on paper or pdf invoices).

References	
Qualifier	Type of reference
AAO	Consignee reference
AAS	Shipment id
AAU	Pickup party reference
AEL	Unloading reference
AFN	Freight payer reference
AP	Invoice reference
CU	Consignor reference
DP	Delivery party reference
LO	Loading reference
RC	Routing code
SS	C.O.D reference

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## 10.8 *Appendix G - Country codes and names + countries per product*

Please notice that there might be excluded regions. See product descriptions.

Country code and name		Possible to use with highlighted product(s)									
AD	Andorra	112	202	205	232	233	601	109	107	SPI	
AL	Albania	112	202	205	232	233	601	109	107	SPI	
AM	Armenia	112	202	205	232	233	601	109	107	SPI	
AT	Austria *	112	202	205	232	233	601	109	107	SPI	
AZ	Azerbaijan	112	202	205	232	233	601	109	107	SPI	
BA	Bosnia and Herzegovina	112	202	205	232	233	601	109	107	SPI	
BE	Belgium *	112	202	205	232	233	601	109	107	SPI	
BG	Bulgaria *	112	202	205	232	233	601	109	107	SPI	
BY	Belarus	112	202	205	232	233	601	109	107	SPI	
CH	Switzerland	112	202	205	232	233	601	109	107	SPI	
CY	Cyprus *	112	202	205	232	233	601	109	107	SPI	
CZ	Czech Republic *	112	202	205	232	233	601	109	107	SPI	
DE	Germany *	112	202	205	232	233	601	109	107	SPI	
DK	Denmark *	112	202	205	232	233	601	109	107	SPI	
EE	Estonia *	112	202	205	232	233	601	109	107	SPI	
ES	Spain *	112	202	205	232	233	601	109	107	SPI	
FI	Finland *	112	202	205	232	233	601	109	107	SPI	
FR	France *	112	202	205	232	233	601	109	107	SPI	
GB	Great Britain **	112	202	205	232	233	601	109	107	SPI	
GE	Georgia	112	202	205	232	233	601	109	107	SPI	
GI	Gibraltar	112	202	205	232	233	601	109	107	SPI	
GR	Greece *	112	202	205	232	233	601	109	107	SPI	
HR	Croatia *	112	202	205	232	233	601	109	107	SPI	
HU	Hungary *	112	202	205	232	233	601	109	107	SPI	
IE	Ireland *	112	202	205	232	233	601	109	107	SPI	
IT	Italy *	112	202	205	232	233	601	109	107	SPI	
KG	Kyrgyzstan	112	202	205	232	233	601	109	107	SPI	



Country code and name		Possible to use with highlighted product(s)									
KZ	Kazakhstan	112	202	205	232	233	601	109	107	SPI	
LI	Liechtenstein	112	202	205	232	233	601	109	107	SPI	
LT	Lithuania *	112	202	205	232	233	601	109	107	SPI	
LU	Luxemburg *	112	202	205	232	233	601	109	107	SPI	
LV	Latvia *	112	202	205	232	233	601	109	107	SPI	
MA	Morocco	112	202	205	232	233	601	109	107	SPI	
MC	Monaco	112	202	205	232	233	601	109	107	SPI	
MD	Moldova	112	202	205	232	233	601	109	107	SPI	
ME	Montenegro	112	202	205	232	233	601	109	107	SPI	
MK	Former Yugoslavian Republic of Macedonia	112	202	205	232	233	601	109	107	SPI	
MT	Malta *	112	202	205	232	233	601	109	107	SPI	
NL	Netherlands *	112	202	205	232	233	601	109	107	SPI	
NO	Norway	112	202	205	232	233	601	109	107	SPI	
PL	Poland *	112	202	205	232	233	601	109	107	SPI	
PT	Portugal *	112	202	205	232	233	601	109	107	SPI	
RO	Romania *	112	202	205	232	233	601	109	107	SPI	
RS	Serbia	112	202	205	232	233	601	109	107	SPI	
RU	Russia	112	202	205	232	233	601	109	107	SPI	
SE	Sweden *	112	202	205	232	233	601	109	107	SPI	
SI	Slovenia *	112	202	205	232	233	601	109	107	SPI	
SK	Slovakia *	112	202	205	232	233	601	109	107	SPI	
SM	San Marino	112	202	205	232	233	601	109	107	SPI	
TJ	Tajikistan	112	202	205	232	233	601	109	107	SPI	
TR	Turkey	112	202	205	232	233	601	109	107	SPI	
UA	Ukraine	112	202	205	232	233	601	109	107	SPI	
UZ	Uzbekistan	112	202	205	232	233	601	109	107	SPI	
XK	Kosovo	112	202	205	232	233	601	109	107	SPI	
	* Member of EU ** Country GB may only be used according to separate agreement for products DHL PARCEL CONNECT (109) and DHL PARCEL CONNECT PLUS (112)										

## 10.9 Appendix H - Overview additional services per product

### 10.9.1 B2B Domestic products

Additional service	Domestic products				
	102	209	210	211	212
Carrying help pickup	102	209	210	211	212
Carrying help to room of choice	102	209	210	211	212
Cash on delivery (C.O.D)	102	209	210	211	212
Collection at terminal	102	209	210	211	212
Customs handling - Full service	102	209	210	211	212
Customs handling - Standard	102	209	210	211	212
Customs, customers own declaration	102	209	210	211	212
Customs, joint declaration	102	209	210	211	212
Dangerous goods	102	209	210	211	212
Dangerous goods, limited quantity	102	209	210	211	212
Delivery at Construction site	102	209	210	211	212
Del. monitoring - pickup	102	209	210	211	212
Del. monitoring - arr. at DHL term.	102	209	210	211	212
Del. monitoring - out for delivery	102	209	210	211	212
Del. monitoring - delivered	102	209	210	211	212
Del. monitoring - coll. by receiver	102	209	210	211	212
Del. monitoring - not coll. by rec.	102	209	210	211	212
Delivery with Id control	102	209	210	211	212
Delivery without Id control	102	209	210	211	212
Delivery without POD (Proof of Del.)	102	209	210	211	212
DHL Insurance	102	209	210	211	212
EUR pallet exchange	102	209	210	211	212
Evening delivery	102	209	210	211	212
Evening delivery zone B	102	209	210	211	212
Evening delivery zone C	102	209	210	211	212
Evening delivery zone D	102	209	210	211	212
Evening delivery zone E	102	209	210	211	212
Fixed delivery day	102	209	210	211	212
Freight subsidy	102	209	210	211	212
Green Freight	102	209	210	211	212
Hardcopy POD (Proof of Delivery)	102	209	210	211	212

Additional service	Domestic products				
Indoor delivery	102	209	210	211	212
Indoor delivery special	102	209	210	211	212
Installation	102	209	210	211	212
Installation advanced	102	209	210	211	212
M20	102	209	210	211	212
M40	102	209	210	211	212
Notification	102	209	210	211	212
On-line appointment booking	102	209	210	211	212
Packaging removal	102	209	210	211	212
Personal delivery	102	209	210	211	212
PRE-7 delivery	102	209	210	211	212
PRE-10 delivery	102	209	210	211	212
PRE-12 delivery	102	209	210	211	212
Pre-advice delivery	102	209	210	211	212
Pre-advice by driver	102	209	210	211	212
Pre-advice pickup	102	209	210	211	212
Removal of replaced goods	102	209	210	211	212
Tail lift loading	102	209	210	211	212
Tail lift unloading	102	209	210	211	212
Thermo cold	102	209	210	211	212
Thermo warm	102	209	210	211	212
Time definite loading	102	209	210	211	212
Time definite unloading	102	209	210	211	212
Time slot booking - delivery	102	209	210	211	212
Time slot booking - pickup	102	209	210	211	212
Truck	102	209	210	211	212
Two-man handling	102	209	210	211	212
Weekend delivery	102	209	210	211	212

## 10.9.2 B2B International products

Additional service	International products						
Carrying help pickup	112	202	205	232	233	SPI	
Carrying help to room of choice	112	202	205	232	233	SPI	
Cash on delivery (C.O.D)	112	202	205	232	233	SPI	
Collection at terminal	112	202	205	232	233	SPI	
Customs handling - Full service	112	202	205	232	233	SPI	
Customs handling - Standard	112	202	205	232	233	SPI	
Customs, customers own declaration	112	202	205	232	233	SPI	
Customs, joint declaration	112	202	205	232	233	SPI	
Dangerous goods	112	202	205	232	233	SPI	
Dangerous goods, limited quantity * prod 112: valid to DE, DK, NO	112 *	202	205	232	233	SPI	
Delivery at Construction site	112	202	205	232	233	SPI	
Del. monitoring - pickup	112	202	205	232	233	SPI	
Del. monitoring - arr. at DHL term.	112	202	205	232	233	SPI	
Del. monitoring - out for delivery	112	202	205	232	233	SPI	
Del. monitoring - delivered	112	202	205	232	233	SPI	
Del. monitoring - coll. by receiver	112	202	205	232	233	SPI	
Del. monitoring - not coll. by rec.	112	202	205	232	233	SPI	
Delivery with Id control	112	202	205	232	233	SPI	
Delivery without Id control	112	202	205	232	233	SPI	
Delivery without POD (Proof of Delivery) * prod 112: valid to DK, NO	112 *	202	205	232	233	SPI	
DHL Insurance	112	202	205	232	233	SPI	
EUR pallet exchange	112	202	205	232	233	SPI	
Evening delivery	112	202	205	232	233	SPI	
Evening delivery zone B	112	202	205	232	233	SPI	
Evening delivery zone C	112	202	205	232	233	SPI	
Evening delivery zone D	112	202	205	232	233	SPI	
Evening delivery zone E	112	202	205	232	233	SPI	
Fixed delivery day	112	202	205	232	233	SPI	
Freight subsidy	112	202	205	232	233	SPI	
Green Freight	112	202	205	232	233	SPI	
Hardcopy POD (Proof of Delivery)	112	202	205	232	233	SPI	

Additional service	International products						
	112	202	205	232	233	SPI	
Indoor delivery	112	202	205	232	233	SPI	
Indoor delivery special	112	202	205	232	233	SPI	
Installation	112	202	205	232	233	SPI	
Installation advanced	112	202	205	232	233	SPI	
M20	112	202	205	232	233	SPI	
M40	112	202	205	232	233	SPI	
Notification	112	202	205	232	233	SPI	
On-line appointment booking	112	202	205	232	233	SPI	
Packaging removal	112	202	205	232	233	SPI	
Personal delivery	112	202	205	232	233	SPI	
PRE-7 delivery	112	202	205	232	233	SPI	
PRE-10 delivery	112	202	205	232	233	SPI	
PRE-12 delivery	112	202	205	232	233	SPI	
Pre-advice delivery	112	202	205	232	233	SPI	
Pre-advice by driver (prod 112: valid to FI and NO)	112	202	205	232	233	SPI	
Pre-advice pickup	112	202	205	232	233	SPI	
Removal of replaced goods	112	202	205	232	233	SPI	
Tail lift loading	112	202	205	232	233	SPI	
Tail lift unloading	112	202	205	232	233	SPI	
Thermo cold	112	202	205	232	233	SPI	
Thermo warm	112	202	205	232	233	SPI	
Time definite loading	112	202	205	232	233	SPI	
Time definite unloading	112	202	205	232	233	SPI	
Time slot booking - delivery	112	202	205	232	233	SPI	
Time slot booking - pickup	112	202	205	232	233	SPI	
Truck	112	202	205	232	233	SPI	
Two-man handling	112	202	205	232	233	SPI	
Weekend delivery	112	202	205	232	233	SPI	

### 10.9.3 B2C and C2B products (domestic and international)

Additional service	Domestic products							International prd		
	103	104	118	401		402	502	109	107	601
Carrying help pickup	103	104	118	401		402	502	109	107	601
Carrying help to room of choice	103	104	118	401		402	502	109	107	601
Cash on delivery (C.O.D)	103	104	118	401		402	502	109	107	601
Collection at terminal	103	104	118	401		402	502	109	107	601
Customs handling - Full service	103	104	118	401		402	502	109	107	601
Customs handling - Standard	103	104	118	401		402	502	109	107	601
Customs, customers own declaration	103	104	118	401		402	502	109	107	601
Customs, joint declaration	103	104	118	401		402	502	109	107	601
Dangerous goods	103	104	118	401		402	502	109	107	601
Dangerous goods, limited quantity * prod 109: see prod for countries	103	104	118	401		402	502	109*	107	601
Delivery at Construction site	103	104	118	401		402	502	109	107	601
Del. monitoring - pickup	103	104	118	401		402	502	109	107	601
Del. monitoring - arr. at DHL term.	103	104	118	401		402	502	109	107	601
Del. monitoring - out for delivery	103	104	118	401		402	502	109	107	601
Del. monitoring - delivered	103	104	118	401		402	502	109	107	601
Del. monitoring - coll. by receiver	103	104	118	401		402	502	109	107	601
Del. monitoring - not coll. by rec.	103	104	118	401		402	502	109	107	601
Delivery with Id control	103	104	118	401		402	502	109	107	601
Delivery without Id control	103	104	118	401		402	502	109	107	601
Delivery without POD (Proof of Del.)	103	104	118	401		402	502	109	107	601
DHL Insurance	103	104	118	401		402	502	109	107	601
EUR pallet exchange	103	104	118	401		402	502	109	107	601
Evening delivery	103	104	118	401		402	502	109	107	601
Evening delivery zone B	103	104	118	401		402	502	109	107	601
Evening delivery zone C	103	104	118	401		402	502	109	107	601
Evening delivery zone D	103	104	118	401		402	502	109	107	601
Evening delivery zone E	103	104	118	401		402	502	109	107	601
Fixed delivery day	103	104	118	401		402	502	109	107	601
Freight subsidy	103	104	118	401		402	502	109	107	601
Green Freight	103	104	118	401		402	502	109	107	601
Hardcopy POD (Proof of Delivery)	103	104	118	401		402	502	109	107	601



Additional service	Domestic products							International prd		
	103	104	118	401		402	502	109	107	601
Indoor delivery	103	104	118	401		402	502	109	107	601
Indoor delivery special	103	104	118	401		402	502	109	107	601
Installation	103	104	118	401		402	502	109	107	601
Installation advanced	103	104	118	401		402	502	109	107	601
M20	103	104	118	401		402	502	109	107	601
M40	103	104	118	401		402	502	109	107	601
Notification	103	104	118	401		402	502	109	107	601
On-line appointment booking	103	104	118	401		402	502	109	107	601
Packaging removal	103	104	118	401		402	502	109	107	601
Personal delivery	103	104	118	401		402	502	109	107	601
PRE-7 delivery	103	104	118	401		402	502	109	107	601
PRE-10 delivery	103	104	118	401		402	502	109	107	601
PRE-12 delivery	103	104	118	401		402	502	109	107	601
Pre-advice delivery	103	104	118	401		402	502	109	107	601
Pre-advice by driver	103	104	118	401		402	502	109	107	601
Pre-advice pickup	103	104	118	401		402	502	109	107	601
Removal of replaced goods	103	104	118	401		402	502	109	107	601
Tail lift loading	103	104	118	401		402	502	109	107	601
Tail lift unloading	103	104	118	401		402	502	109	107	601
Thermo cold	103	104	118	401		402	502	109	107	601
Thermo warm	103	104	118	401		402	502	109	107	601
Time definite loading	103	104	118	401		402	502	109	107	601
Time definite unloading	103	104	118	401		402	502	109	107	601
Time slot booking - delivery	103	104	118	401		402	502	109	107	601
Time slot booking - pickup	103	104	118	401		402	502	109	107	601
Truck	103	104	118	401		402	502	109	107	601
Two-man handling	103	104	118	401		402	502	109	107	601
Weekend delivery	103	104	118	401		402	502	109	107	601

## 10.10 Appendix I - Additional services definitions (Eng + Swe)

### 10.10.1 Additional services in English sort order

Additional service - English sort order	Tillval
Carrying help pickup	Utbärning från anvisad plats
Carrying help to room of choice	Inbärning till anvisad plats
Cash on delivery (C.O.D)	Varuefterkrav
Collection at terminal	Avhämtas DHL-terminal
Customs handling - Full service	Tullhantering - Full service
Customs handling - Standard	Tullhantering - Standard
Customs, customers own declaration	Egen förtullning
Customs, joint declaration	Samförtullning
Dangerous goods	Farligt gods
Dangerous goods, Limited quantity	Begränsad mängd farligt gods
Delivery at Construction site	Byggplatsleverans
Delivery monitoring - pickup	Leveransbevakning - upphämtning
Delivery monitoring - arrived at DHL term.	Leveransbevakning - ankommen till DHL-terminal
Delivery monitoring - out for delivery	Leveransbevakning - utlastad för leverans
Delivery monitoring - delivered	Leveransbevakning - levererad
Delivery monitoring - collected by receiver	Leveransbevakning - upphämtad av mottagaren
Delivery monitoring - not coll. by receiver	Leveransbevakning - ej upphämtad av mottagaren
Delivery with Id control	Leverans med legitimationskontroll
Delivery without Id control	Leverans utan legitimationskontroll
Delivery without POD (Proof of Delivery)	Leverans utan kvittens
DHL Insurance	DHL Varuförsäkring
EUR pallet exchange	EUR Pallöverföring (PÖS)
Evening delivery	Kvällskörning
Evening delivery zone B, C, D, E	Kvällskörning zon B, C, D, E
Fixed delivery day	Beställd leveransdag (FDD)
Freight subsidy	Transportstöd
Green Freight	Skicka grönt
Hardcopy POD (Proof of Delivery)	Kvittenskopia POD

Additional service - English sort order	Tillval
Indoor delivery	Inbärning
Indoor delivery special	Inbärning special
Installation	Installation enkel
Installation advanced	Installation avancerad
M20	Montering 20
M40	Montering 40
Notification	Avisering
On-line appointment booking	Leveranstidsbokning online
Packaging removal	Återtag av transportemballage
Personal delivery	Personlig utlämning
PRE-7 delivery	PRE-7 leverans
PRE-10 delivery	PRE-10 leverans
PRE-12 delivery	PRE-12 leverans
Pre-advice delivery	Leveransavisering
Pre-advice by driver	Leveransbesked
Pre-advice pickup	Upphämtningsbesked
Removal of replaced goods	Bortforsling gammal vara
Tail lift loading	Bakgavellift lastning
Tail lift unloading	Bakgavellift lossning
Thermo cold	Termo kyla
Thermo warm	Termo värme
Time definite loading	Tidsbestämd lastning
Time definite unloading	Tidsbestämd lossning
Time slot booking - delivery	Tidsbokning leverans
Time slot booking - pickup	Tidsbokning upphämtning
Truck	Dragbil
Two-man handling	Dubbelbemanning
Weekend delivery	Helgkörning

## 10.10.2 Tillval i svensk sorteringsordning

Tillval - svensk sorteringsordning	Additional service
Avhämtas DHL-terminal	Collection at terminal
Avisering	Notification
Bakgavellift lastning	Tail lift loading
Bakgavellift lossning	Tail lift unloading
Begränsad mängd farligt gods	Dangerous goods, Limited quantity
Beställd leveransdag (FDD)	Fixed delivery day
Bortforsling gammal vara	Removal of replaced goods
Byggplatsleverans	Delivery at Construction site
DHL Varuförsäkring	DHL Insurance
Dragbil	Truck
Dubbelbemanning	Two-man handling
Egen förtullning	Customs, customers own declaration
EUR Pallöverföring (PÖS)	EUR pallet exchange
Farligt gods	Dangerous goods
Helgkörning	Weekend delivery
Inbärning	Indoor delivery
Inbärning special	Indoor delivery special
Inbärning till anvisad plats	Carrying help to room of choice
Installation avancerad	Installation advanced
Installation enkel	Installation
Kvittenskopia POD	Hardcopy POD (Proof of Delivery)
Kvällskörning	Evening delivery
Kvällskörning zon B, C, D, E	Evening delivery zone B, C, D, E
Leverans med legitimationskontroll	Delivery with Id control
Leverans utan kvittens	Delivery without POD (Proof of Delivery)
Leverans utan legitimationskontroll	Delivery without Id control
Leveransavisering	Pre-advice delivery
Leveransbesked	Pre-advice by driver
Leveransbevakning - ankommen till DHL-terminal	Delivery monitoring - arrived at DHL term.

Tillval - svensk sorteringsordning	Additional service
Leveransbevakning - ej upphämtad av mottagaren	Delivery monitoring - not coll. by receiver
Leveransbevakning - levererad	Delivery monitoring - delivered
Leveransbevakning - upphämtad av mottagaren	Delivery monitoring - collected by receiver
Leveransbevakning - upphämtning	Delivery monitoring - pickup
Leveransbevakning - utlastad för leverans	Delivery monitoring - out for delivery
Leveranstidsbokning online	On-line appointment booking
Montering 20	M20
Montering 40	M40
Personlig utlämning	Personal delivery
PRE-7 leverans	PRE-7 delivery
PRE-10 leverans	PRE-10 delivery
PRE-12 leverans	PRE-12 delivery
Samförtullning	Customs, joint declaration
Skicka grönt	Green Freight
Termo kyla	Thermo cold
Termo värme	Thermo warm
Tidsbestämd lastning	Time definite loading
Tidsbestämd lossning	Time definite unloading
Tidsbokning leverans	Time slot booking - delivery
Tidsbokning upphämtning	Time slot booking - pickup
Transportstöd	Freight subsidy
Tullhantering - Full service	Customs handling - Full service
Tullhantering - Standard	Customs handling - Standard
Upphämtningsbesked	Pre-advice pickup
Utbärning från anvisad plats	Carring help pickup
Varuefterkrav	Cash on delivery (C.O.D)
Återtag av transportemballage	Packaging removal

### 10.11 Appendix J - Summary of 'Codes on label' & 'Code in EDI/API message' & 'Code in invoice message' for additional services

CARRYING HELP PICKUP		UTBÄRNING FRÅN ANVISAD PLATS
Handling code on label	Routing barcode on label	
<b>UTA</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>39</b>	<b>carryingHelpPickup</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>UTA</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
CARRYING HELP TO ROOM OF CHOICE		INBÄRNING TILL ANVISAD PLATS
Handling code on label	Routing barcode on label	
<b>INA</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>38</b>	<b>carryingHelpToRoomOfChoice</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>INA</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
CASH ON DELIVERY (C.O.D)		VARUEFTERKRAV
Handling code on label	Routing barcode on label	
<b>C.O.D</b>	<b>002</b>	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>13</b>	<b>cashOnDelivery</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>SCO</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

COLLECTION AT TERMINAL		AVHÄMTNING DHL-TERMINAL
Handling code on label	Routing barcode on label	
<b>AVH</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>30</b>	<b>collectionAtTerminal</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>AVH</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
CUSTOMS HANDLING - FULL SERVICE		TULLHANTERING - FULL SERVICE
Handling code on label	Routing barcode on label	
<b>C</b>	<b>001</b>	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>40</b>	<b>customsHandlingFullService</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>TUF</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>607, 608, 630</b>
CUSTOMS HANDLING - STANDARD		TULLHANTERING - STANDARD
Handling code on label	Routing barcode on label	
<b>C</b>	<b>001</b>	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>20</b>	<b>customsHandlingStandard</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>TUL</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
CUSTOMS, CUSTOMERS OWN DECLARATION		EGEN FÖRTULLNING
Handling code on label	Routing barcode on label	
<b>C</b>	<b>001</b>	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>35</b>	<b>customsCustomersOwnDeclaration</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>TUD</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>630</b>

CUSTOMS, JOINT DECLARATION		SAMFÖRTULLNING
Handling code on label	Routing barcode on label	
<b>BCC</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>25</b>	<b>customsJointDeclaration</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BUL</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DANGEROUS GOODS		FARLIGT GODS
Handling code on label	Routing barcode on label	
<b>ADR</b>	<b>032</b>	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>08</b>	<b>08</b>	<b>dangerousGoods</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>FGO</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>704</b>
DANGEROUS GOODS, LIMITED QUANTITY		BEGRÄNSAD MÄNGD FARLIGT GODS
Handling code on label	Routing barcode on label	
<b>LQ</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>98</b>	<b>09</b>	<b>dangerousGoodsLimitedQuantity</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>LQ</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DELIVERY AT CONSTRUCTION SITE		BYGGPLATSLEVERANS
Handling code on label	Routing barcode on label	
<b>BYG</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>33</b>	<b>33</b>	<b>deliveryAtConstructionSite</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BYG</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

DELIVERY MONITORING - PICKUP		LEVERANSBEVAKNING - UPPHÄMTNING
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>70</b>	<b>deliveryMonitoringPickup</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DELIVERY MONITORING - ARRIVED AT DHL TERMINAL		LEV.BEV - ANKOMMEN DHL-TERM
Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instr. IFTMIN	API messages
-	<b>72</b>	<b>deliveryMonitoringArrivedAtDhlTerminal</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DELIVERY MONITORING - OUT FOR DELIVERY		LEVERANSBEVAKNING - UTLASTAT F LEV
Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>74</b>	<b>deliveryMonitoringOutForDelivery</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DELIVERY MONITORING - DELIVERED		LEVERANSBEVAKNING - LEVERERAD
Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>78</b>	<b>deliveryMonitoringDelivered</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

DELIVERY MONITORING - COLLECTED BY RECEIVER		LEV.BEV - UPPHÄMTAD AV MOTT
Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instr. IFTMIN	API messages
-	<b>82</b>	<b>deliveryMonitoringCollectedByReceiver</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DELIVERY MONITORING - NOT COLLECTED BY RECEIVER		LEV.BEV - EJ UPPH AV MOTT
Handling code on label	Handling code on label	Handling code on label
-	-	-
Booking message IFTMBF	Shipment instr IFTMIN	API messages
-	<b>84</b>	<b>deliveryMonitoringNotCollectedByReceiver</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DELIVERY WITH ID CONTROL		LEVERANS MED LEGITIMATIONSKONTROLL
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>62</b>	<b>deliveryWithIdControl</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>LEG</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DELIVERY WITHOUT ID CONTROL		LEVERANS UTAN LEGITIMATIONSKONTROLL
Handling code on label	Routing barcode on label	
<b>LUL</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>29</b>	<b>deliveryWithoutIdControl</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<i>Free of charge</i>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

DELIVERY WITHOUT POD (PROOF OF DELIVERY)		LEVERANS UTAN KVITTENS
Handling code on label	Routing barcode on label	
<b>EJ POD</b> - not valid for DK, NO	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>28</b>	<b>deliveryWithoutProofOfDelivery</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>LUK</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
DHL INSURANCE		DHL VARUFÖRSÄKRING
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>01</b>	<b>01</b>	<b>insurance</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>FOR</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>716</b>
EUR PALLET EXCHANGE		EUR PALLÖVERFÖRING (PÖS)
Handling code on label	Routing barcode on label	
<b>PÖSnn</b> (nn=no. of pallets)	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	-	<b>eurPalletExchange</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<i>Free of charge</i>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
EVENING DELIVERY		KVÄLLSKÖRNING
Handling code on label	Routing barcode on label	
<b>KVÄ</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>63</b>	<b>eveningDeliveryZoneA</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>KVÄ</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

EVENING DELIVERY ZONE B		KVÄLLSKÖRNING ZON B
Handling code on label	Routing barcode on label	
<b>KVB</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>65</b>	<b>eveningDeliveryZoneB</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>KVB</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
EVENING DELIVERY ZONE C		KVÄLLSKÖRNING ZON C
Handling code on label	Routing barcode on label	
<b>KVC</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>66</b>	<b>eveningDeliveryZoneC</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>KVC</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
EVENING DELIVERY ZONE D		KVÄLLSKÖRNING ZON D
Handling code on label	Routing barcode on label	
<b>KVD</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>67</b>	<b>eveningDeliveryZoneD</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>KVD</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
EVENING DELIVERY ZONE E		KVÄLLSKÖRNING ZON E
Handling code on label	Routing barcode on label	
<b>KVE</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>68</b>	<b>eveningDeliveryZoneE</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>KVE</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

FIXED DELIVERY DAY		BESTÄLLD LEVERANS DAG (FDD)
Handling code on label	Routing barcode on label	
-	-	<b>Please see label section</b>
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>47</b>	<b>fixedDeliveryDate</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>416</b>
FREIGHT SUBSIDY		TRANSPORTSTÖD
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>ZAT</b>	<b>freightSubsidy</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<i>Free of charge</i>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
GREEN FREIGHT		SKICKA GRÖNT
Handling code on label	Routing barcode on label	
<b>SKICKA GRÖNT</b> or sep. logo	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>02</b>	<b>greenFreight</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>GOG</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
HARDCOPY POD (PROOF OF DELIVERY)		KVITTENSKOPIA POD
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>34</b>	<b>hardcopyProofOfDelivery</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>809</b>

INDOOR DELIVERY		INBÄRNING
Handling code on label	Routing barcode on label	
<b>INB</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>16</b>	<b>16</b>	<b>indoorDelivery</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>INB</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
INDOOR DELIVERY SPECIAL		INBÄRNING SPECIAL
Handling code on label	Routing barcode on label	
<b>INBS</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>59</b>	<b>indoorDeliverySpecial</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>INS</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
INSTALLATION		INSTALLATION ENKEL
Handling code on label	Routing barcode on label	
<b>IE*</b> [no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>54</b>	<b>installation</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>IEN</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
INSTALLATION ADVANCED		INSTALLATION AVANCERAD
Handling code on label	Routing barcode on label	
<b>IA*</b> [no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>55</b>	<b>installationAdvanced</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>IAV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

M20		MONTERING 20
Handling code on label	Routing barcode on label	
<b>M20</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>57</b>	<b>m20</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>M20</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
M40		MONTERING 40
Handling code on label	Routing barcode on label	
<b>M40*</b> [no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>58</b>	<b>m40</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>M40</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
NOTIFICATION		AVISERING
Handling code on label	Routing barcode on label	
<b>AVI</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>ZAS</b>	<b>ZAS</b>	<b>notification</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>AVI</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
ON-LINE APPOINTMENT BOOKING		LEVERANSTIDSBOKNING ONLINE
Handling code on label	Routing barcode on label	
<b>TID</b>	-	<b>Please see label section</b>
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>12</b>	<b>onlineAppointmentBooking</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<i>Free of charge</i>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

PACKAGING REMOVAL		ÅTERTAG AV TRANSPORTEMBALLAGE
Handling code on label	Routing barcode on label	
<b>ÅAT</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>44</b>	<b>packagingRemoval</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>ÅEM</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
PERSONAL DELIVERY		PERSONLIG UTLÄMNING
Handling code on label	Routing barcode on label	
<b>PUT</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>53</b>	<b>personalDelivery</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>PUT</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
PRE-7 DELIVERY		PRE-7 LEVERANS
Handling code on label	Routing barcode on label	
<b>PRE-7</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>21</b>	<b>21</b>	<b>priorityServiceG7</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>G7</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
PRE-10 DELIVERY		PRE-10 LEVERANS
Handling code on label	Routing barcode on label	
<b>PRE-10</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>22</b>	<b>22</b>	<b>priorityServiceG10</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>G10</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>428</b>

PRE-12 DELIVERY		PRE-12 LEVERANS
Handling code on label	Routing barcode on label	
<b>PRE-12</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>14</b>	<b>14</b>	<b>priorityServiceG12</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>G12</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>429</b>
PRE-ADVICE DELIVERY		LEVERANSAVISERING
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>ZPA</b>	<b>preAdvice</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>427</b>
PRE-ADVICE BY DRIVER		LEVERANSBESKED
Handling code on label	Routing barcode on label	
<b>LEV</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>19</b>	<b>19</b>	<b>preAdviceByDriver</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>LEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
PRE-ADVICE PICKUP		UPPHÄMTNINGSBESKED
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>ZPP</b>	<b>ZPP</b>	<b>preAdviceByDriverPickup</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>UBS</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>426</b>

REMOVAL OF REPLACED GOODS		BORTFORSLING GAMMAL VARA
Handling code on label	Routing barcode on label	
<b>BGV*</b> [no. of repetitions]	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>52</b>	<b>removalOfReplacedGoods</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BOR</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
TAIL LIFT LOADING		BAKGAVELLIFT LASTNING
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>26</b>	<b>26</b>	<b>tailLiftLoading</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BLA</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>442</b>
TAIL LIFT UNLOADING		BAKGAVELLIFT LOSSNING
Handling code on label	Routing barcode on label	
<b>BGL</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>15</b>	<b>15</b>	<b>tailLiftUnloading</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>BLO</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>441</b>
THERMO COLD		TERMO KYLA
Handling code on label	Routing barcode on label	
<b>CLD</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>60</b>	<b>60</b>	<b>thermoCold</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>TEK</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

THERMO WARM		TERMO VÄRME
Handling code on label	Routing barcode on label	
<b>WRM</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>50</b>	<b>50</b>	<b>thermoWarm</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>TEV</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
TIME DEFINITE LOADING		TIDSBESTÄMD LASTNING
Handling code on label	Routing barcode on label	
<b>TLA</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>27</b>	<b>27</b>	<b>timeDefiniteLoading</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>TLA</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
TIME DEFINITE UNLOADING		TIDSBESTÄMD LOSSNING
Handling code on label	Routing barcode on label	
<b>TLO</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>10</b>	<b>10</b>	<b>timeDefiniteUnloading</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>TLO</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
TIME SLOT BOOKING - DELIVERY		TIDSBOKNING LEVERANS
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>49</b>	<b>timeSlotBookingDelivery</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>445, 447</b>

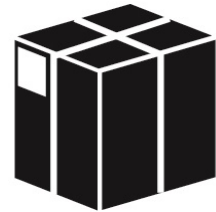
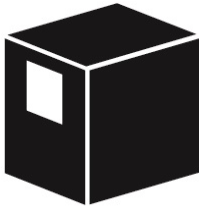
TIME SLOT BOOKING - PICKUP		TIDSBOKNING UPPHÄMTNING
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>56</b>	<b>timeSlotBookingPickup</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		-
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		<b>446, 448</b>
TRUCK		DRAGBIL
Handling code on label	Routing barcode on label	
-	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
<b>43</b>	<b>43</b>	<b>truck</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>DBI</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-
TWO-MAN HANDLING		DUBBELBEMANNING
Handling code on label	Routing barcode on label	
<b>DBL</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>36</b>	<b>twoManHandling</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>DUB</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		
WEEKEND DELIVERY		HELGKÖRNING
Handling code on label	Routing barcode on label	
<b>HLG</b>	-	
Booking message IFTMBF	Shipment instruction IFTMIN	API messages
-	<b>64</b>	<b>weekendDelivery</b>
Code in invoice message (all products below might not be available for service)		
Prod 102, 112, 209, 210, 211, 212, 103, 104, 109, 107, 118, 401, 402, 502		<b>HEL</b>
Prod ECI (202/232), ELI (205), ERI (233), SPI, HDI (601)		-

## 10.12 Appendix K - DHL HOME DELIVERY RETURN (402) (502) information label

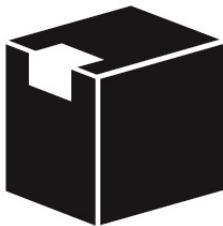
### 10.12.1 Package symbols for return information labels

The symbols below can be downloaded from [dhldashboard.se](https://dhldashboard.se).

#### Symbols for **OK** placement of transport label



#### Symbols for **NOT OK** placement of transport label



[Back to Content](#)

[Back to Product](#)

## 10.12.2 Return information label for product 402

**DHL Home Delivery Return**

*Så här gör du när du ska skicka din vara i retur*

---

**1. Emballera dina varor**  
Emballaget ska vara av ett starkt och stöttåligt material som klarar normal godshantering, samlastning, automatsortering och lastsäkring.

Väger varan över 35 kg ska du ställa och fästa den på pall/lastbärare.

Tänk på att DHL inte tillhandahåller transportemballage.

---

**2. Fäst adressetiketterna på dina varor**  
Fäst adressetiketten så att den är väl synlig och inte ligger vikt över en kant eller skyms av tejp, buntband eller liknande. En adressetikett per kolla. Nedan visas exempel på hur etiketten ska sättas fast.



**OK**

---



**INTE OK**

---

**3. Boka upphämtning**  
När du emballerat och fäst adressetiketter på dina varor, vänligen kontakta DHL Freight's kundservice på **0771-345345** för att boka upphämtning. Tänk på att ha sändningsnumret (10 siffror) och sändningens mått (LxBxH i cm) till hands för en smidig bokning.

---

**4. Förbered upphämtning**  
Placera varorna så att de är lättillgängliga för föraren att hantera vid tidpunkten för upphämtningen.

---

**5. Kvittens**  
Be föraren kvittera denna lapp i samband med upphämtningen. Detta är ditt kvitto på att du har lämnat från dig varorna.

**Sändningsnummer:**     **XXX XXX XXX X**

**Avsändare:**             Fredrik Johannesson  
                                     Sofielundsgatan 45  
                                     752 23 UPPSALA

**Antal kollar:**             2  
**Vikt:**                         179  
**Volym:**                     3,080  
**Flm:**  
**Ppl:**

**Bilnummer:**             \_\_\_\_\_

**Datum &  
Förarens sign:**         \_\_\_\_\_

### 10.12.3 Return information label for product 502

#### DHL Home Delivery Return

*Så här gör du när du ska skicka din vara i retur*

##### 1. Emballera dina varor

Emballaget ska vara av ett starkt och stöttåligt material som klarar normal godshantering, samlastning, automatsortering och lastsäkring.

Väger varan över 35 kg ska du ställa och fästa den på pall/lastbärare.

Tänk på att DHL inte tillhandahåller transportemballage.

##### 2. Fäst adressetiketterna på dina varor

Fäst adressetiketten så att den är väl synlig och inte ligger vikt över en kant eller skymms av tejp, buntband eller liknande. En adressetikett per kolla. Nedan visas exempel på hur etiketten ska sättas fast.



OK



INTE OK

##### 3. Boka upphämtning

DHL kommer att kontakta dig via telefon för att boka tid för upphämtning.

##### 4. Förbered upphämtning

Placera varorna så att de är lättillgängliga för föraren att hantera vid tidpunkten för upphämtningen.

##### 5. Kvittens

Be föraren kvittera denna lapp i samband med upphämtningen. Detta är ditt kvitto på att du har lämnat från dig varorna.

**Sändningsnummer:** XXX XXX XXX X

**Avsändare:** Fredrik Johannesson  
Sofielundsgatan 45  
752 23 UPPSALA

**Antal kollin:** 2  
**Vikt:** 179  
**Volym:** 3,080  
**Flm:**  
**Ppl:**

**Bilnummer:** \_\_\_\_\_

**Datum & Förarens sign:** \_\_\_\_\_

### 10.13 Appendix L - Example of End-of-day manifest / Shipment list

*Appendix - Example of End-of-day manifest / Shipment list*

Sändningslista - DHL PRODUKT - avsändarens ex Avsändningsdatum: 2017-08-01

Avsändare: AVSÄNDAREN AB, Sofielundsgatan 5, 753 23 UPPSALA

Kontakt / tel: Kontaktperson / 018-495 91 02

Sändningsnr.	Avs. Referens	Mottagare Namn	Adress	Postnr	Ort	Land	Tilval	Kolli	Vikt	Vol	Fim	Ppl				
629 123 825 8	12345678901234567890	Mottagaren AB	Fiskjusevägen 118, 14 t	451 78	FISKEBACKSKIL	SE	AVISERING, FARLIGT GODS	4	85,0	0,620						
629 123 829 0	Referens 123	Mottagare A	Måsvägen 18	732 91	ARBOGA	SE		1	200,0	0,420						
629 123 835 7	456 Referens	Mottagare B	Talsvägen 4	504 75	BORÅS	SE	MILJÖFRAKT	7	685,5							
629 123 843 1	458427-1	Mottagare C	Vintergatan 77 B	861 34	TIMRÅ	SE		11	162,4							
629 123 846 4	47 18B-8	Mottagare D	Sommarvägen 14	294 76	SOLVESBORG	SE	TERMO VÄRME	1	60,0			1,0				
629 123 847 2	458242-2	Mottagare E	Vallen 1093	622 66	GOTLANDS TOFTA	SE		14	1785,5			1,00				
629 123 849 8	458712	Mottagare F	Kungsgatan 118	183 57	TABY	SE	LEVERANS UTAN KVITTENS	3	300,0	1,855		1,5				
629 123 850 6	Ullastringsvärdningen	Mottgare G	Kostigen 12	370 24	NÄTTRABY	SE		5	228,0							
629 123 854 8	456314	Mottgare H	Edsbyvägen 2	820 41	FÄRILA	SE	FÖRSÄKRING	10	1200,0							
629 123 857 1	452570	Mottgare I	Grafvägen 47	618 35	KOLMÅRDEN	SE	LEVERANS- BEVAKNING	5	1250,5		1,20					
629 123 859 7	451093	Mottgare J	Uppsalavägen 1	741 42	KNIVSTA	SE		11	251,0							
629 123 861 3	451872	Mottgare K	Drottninggatan 12	192 56	SOLENTUNA	SE	G10	6	87,0	1,050		3,0				
629 123 862 1	456327	Mottgare L	Grankötestigen 8	824 33	HUDIKSVALL	SE		1	600,0							
<b>Antal sändningar: 13</b>								<b>Antal EUR-pallar: 12</b>	<b>TOTALT: 79</b>				<b>6834,9</b>	<b>3,965</b>	<b>2,20</b>	<b>5,5</b>

Sändningarna kvitteras för befordran	Datum	Transportörens underskrift	Bilnummer	Sida: 1 av 1

Name of e.g. Application or Software, version 8.5, updated 2017-07-24

## 10.14 Appendix M - API overview

### 10.14.1 API overview (links)

API	Used for products/additional services
ServicePointLocator API - valid for product DHL SERV. POINT B2C (103)  - valid for product DHL PARCEL CONNECT (109)	DHL SERVICE POINT B2C (103) Cash on delivery (C.O.D) DHL PARCEL CONNECT (109)
HomeDeliveryLocator API	401, 402, 502 Carrying help pickup, Carrying help to room of choice, Evening delivery
HD LevTid Online API	On-line appointment booking
Terminal API	Collection at terminal
TimeTable API	Fixed delivery day, PRE-7, PRE-10 and PRE-12 delivery
PostalCode API - Route	102, 209, 210, 211, 212, 103, 104, 118, 401, 402, 502 Product availability for product 118
PostalCode API - Gateway	112, 233, 109
Product API	All products
AdditionalService API	All products All additional services
Print API	All products
PickupRequest API	102, 112, 209, 210, 211, 212, 103, 118, 109, 401
TransportInstruction API	All products

## 10.14.2 ServicePointLocator API

Used for products	DHL SERVICE POINT B2C (103) DHL PARCEL CONNECT (109)
Used for add. services	Cash on delivery (C.O.D) (for product 103)

### 10.14.2.1 Valid for product DHL SERVICE POINT B2C (103)

Field in API response	Description	In API?	In EDI file?	On label?
id	Response gives value like SE-nnnn00. Only four digit value (nnnn) to be used.	Value from nnnn in field "id" in part AccessPoint	IFTMIN: Value from nnnn in NAD+ST 3039	No.
name	Name of SERVICE POINT/Access point.	name	IFTMIN: NAD+DP 3036	Yes. Please see label section.
street	Street address to SERVICE POINT/Access point.	street	IFTMIN: NAD+DP 3042	Yes. Please see label section.
postalCode	Postal code to SERVICE POINT/Access point.	postalCode	IFTMIN: NAD+DP 3251	Yes. Please see label section.
cityName	City of the SERVICE POINT/Access point.	cityName	IFTMIN: NAD+DP 3164	Yes. Please see label section.
featureCodes	SERVICE POINTs where value is SF054 can handle Cash on delivery (C.O.D.).	Please see API models.	Please see IFTMIN specification.	Yes. Please see label section.

10.14.2.2 Valid for product DHL PARCEL CONNECT (109)

Field in API response	Description	In API?	In EDI file?	On label?
serviceTypes	Only shops/stations with value "parcel:pick-up" is possible to select.	No.	No.	No.
locationType	Location type. Values can be:  - servicepoint - locker - postoffice - any other value	Value in part AccessPoint/ subtype:  servicepoint locker postoffice <i>value</i>  Location type should be sent in:  subtype	Value in routing code (reference):  53 54 53 53  Location type should be sent in:  IFTMIN: NAD+ST 3036	Value in routing code:  53 54 53 53
name	Shop type expressed with the wording used by the receiving country.	name	IFTMIN: NAD+DP 3036	Yes. Please see label section.
id	Id of shop/station.	id	IFTMIN: NAD+ST 3039	Yes. Please see label section.
shopName	Name of parcelshop or parcelstation.	additional AddressInfo  additionalAddressInfo	IFTMIN: NAD+DP 3036-2	Yes. Please see label section.
street	Street address to parcelshop or parcelstation.	street	IFTMIN: NAD+DP 3042	Yes. Please see label section.
postalCode	Postal code to parcelshop or parcelstation.	postalCode	IFTMIN: NAD+DP 3251	Yes. Please see



Field in API response	Description	In API?	In EDI file?	On label?
				label section.
cityName	City of the parcelshop or parcelstation.	cityName	IFTMIN: NAD+DP 3164	Yes. Please see label section.
countryCode	Country code to parcelshop or parcelstation.	countryCode	IFTMIN: NAD+DP 3207	Yes. Please see label section.

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### 10.14.3 HomeDeliveryLocator API

Description/usage	Available additional services Validate products DHL or external terminal details
Used for products	401, 402, 502
Used for add. services	Carrying help pickup, Carrying help to room of choice, Evening delivery

### 10.14.4 HD LevTidOnline API

Description/usage	GetTimeTableOnline Possible dates/time slots for delivery  GetTimeTableBookingOnline Used to book a possible delivery slot returned by GetTimeTableOnline  Field ResponseTextLabel should be printed on label (in field 11 Handling code)  Field ResponseText should be sent in shipment instruction
Used for products	
Used for add. services	On-line appointment booking

### 10.14.5 Terminal API

Description/usage	Terminals that are available and terminal details (address etc)
Used for products	
Used for add. services	Collection at terminal

#### 10.14.6 TimeTable API

Description/usage	Committed delivery day Service availability
Used for products	233
Used for add. services	Fixed delivery day, PRE-7, PRE-10 and PRE-12 delivery

#### 10.14.7 PostalCode API - Route

Description/usage	Domestic routing/linehaul code (on label)
Used for products	102, 209, 210, 211, 103, 104, 107, 118, 401, 402, 502
	For product DHL HEMLEVERANS PAKET (118), this API is used to check availability for a postal code If parameter homeDeliveryParcel = true, then product is available
Used for add. services	

#### 10.14.8 PostalCode API - Gateway

Description/usage	Domestic linehaul code for used gateway on label
Used for products	112, 109
Used for add. services	

#### 10.14.9 Product API

Description/usage	Information and rules related to DHL Freight (Sweden) products, such as weight and dimension restrictions, valid additional services etc. It's also possible use the product matching function to display valid products for the provided delivery data.
Used for products	All products
Used for add. services	

#### 10.14.10 AdditionalService API

Description/usage	Shows which additional services are available for a shipment, as well as providing the necessary codes for handling, pickup, transport instruction and routing. It can also be used to validate against combination rules.
Used for products	All products
Used for add. services	All additional services

#### 10.14.11 Print API

Description/usage	For printing of the following documents: Labels, domestic SE waybill, international CMR waybill, QR code for return shipments, shipment list
Used for products	All products
Used for add. services	

#### 10.14.12 PickupRequest API

Description/usage	Booking of a pickup for one or several shipments
Used for products	102, 112, 209, 210, 211, 212, 103, 109, 118, 401
Used for add. services	



### 10.14.13 TransportInstruction API

Description/usage	Complete transport data for a shipment that forms the basis for transport and invoicing
Used for products	All products
Used for add. services	

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